Contact Information

📞 075 266 8412

✉️ shaloste@gmail.com

📍 Kawdana Road, Dehiwala, Colombo, Sri Lanka

📍 326, Osman Road, Sainthamruthu-7, Sri Lanka

🐦 @ar_shasan0

in LinkedIn: mohamed-shazan

GitHub: Mohamedshazan

Portfolio

▶️ YouTube: MSN_Nolan

Technical Skills

Full Stack: HTML, CSS, JS, PHP, MySQL, ASP.NET

OOP: Java, Python, C

Mobile: React Native, Android, iOS

POS/ERP: Setup, troubleshooting, peripherals

SQL Server: Install, users, backups, firewall

Network: IP setup, port forwarding, security

Remote Support & Training

CCTV & Mobile Integration

MS Office & Collaboration Tools

Soft Skills

Time Management

Problem Solving

Communication

Teamwork & Leadership

Customer Focus

Adaptability

Languages & Hobbies

Languages: English, Tamil, Sinhala
Hobbies: Cricket 🏏, Traveling ✈️, Gaming 🎮

References

Sohan Janaka
Senior Software Engineer
Gapstars
sohanjanaka101@gmail.com
LinkedIn Profile

A.R. Ishthiyaque Ahmed
Senior Tech Lead
Imara Software Solutions Pvt Ltd
ishthi@imarasoft.net
+94 71 530 8889

A.R.M. Shazan

IT Fresher

Detail-oriented IT graduate with a strong academic background and practical experience in implementing technology solutions. Proficient in troubleshooting, software development, and technical support. Committed to delivering high-quality work and contributing effectively to team success while continuously expanding technical expertise.

Experience

2024/01 - Present
AIMPOS (PVT) LTD
Colombo 06

Senior IT Support Executive
UK-based Software Company (Point of Sale System)

- **Provided comprehensive technical support** to customers via phone, email, and remote desktop tools for EPOS hardware and software-related issues.
- **Diagnosed and resolved** complex technical issues, including hardware malfunctions, software bugs, system crashes, and network connectivity problems in POS systems.
- **Collaborated cross-functionally** with software development and engineering teams to escalate and resolve advanced technical challenges promptly.
- **Installed, configured, and maintained** EPOS solutions including POS terminals, barcode scanners, receipt printers, card payment terminals, and networking devices.
- **Managed SQL Server environments**: Performed installations, configured power settings, created and secured database users, fixed connection strings, activated Windows, and handled both normal and NetBackup operations.
- **Configured network infrastructure**: Set up static IPs, created TCP/UDP firewall rules, and executed port forwarding on routers for SQL databases, iOS/Android Watchman systems, and IP cameras.
- **Supported mobile app deployment**: Assisted in the installation and creation of in-house software applications for both iOS and Android platforms.
- **Performed technical product analysis** to ensure high service standards, system stability, and customer satisfaction.

2023/06 - 2023/12
Trace SrilankaT2T Organization
Colombo, Sri Lanka

Intern Software Engineering
Technologies Used: Next.js, TypeScript, PostgreSQL, ShadCN
Key Responsibilities:

- Contributed to the successful development and deployment of the **Trace Reservation System** and **T2T Logbook** web applications.
- Developed dynamic, high-performance front-end interfaces using **Next.js** and **TypeScript**, ensuring scalability and maintainability.
- Designed and implemented robust database schemas and queries with **PostgreSQL** to support efficient data management and system performance.
- Deployed applications using **Docker** in a containerized environment, enhancing consistency across development and production.
- Utilized **ShadCN UI** components to deliver a responsive and cohesive user experience across devices.
- Collaborated in Agile sprints with cross-functional teams, participating in code reviews, issue resolution, and performance optimization.
- Applied modern web development best practices, gaining practical experience with CI/CD workflows and Agile methodologies.

Education

2021 – Present [BSE]
Open University of Sri Lanka (OUSL)
Bachelor of Software Engineering (Honours)

2020 – 2023 [HND]
Sri Lanka Institute of Advanced Technological Education (SLIATE)
Higher National Diploma in Information Technology

2020 [NVQ Level 3]
National Youth Service Council (NYSC), Sri Lanka
Certificate in Computer Application Assistance

2013 – 2018 [O/L & A/L]
Zahira College, Kalmunai
G.C.E. Ordinary Level (O/L)
G.C.E. Advanced Level (A/L)

Projects

- **Book Store Web Application:** A full-featured web app for user registration, book browsing, ordering, and quote viewing. Built with React, Laravel, HTML5, CSS, Bootstrap, Ajax, and MySQL. GitHub
- **Pharmacy Management System:** A Laravel-based app for user registration, prescription uploads, and quote management. Technologies used: Laravel, HTML5, CSS, Bootstrap, Ajax, MySQL. GitHub
- **Online POS System:** A PHP-based point-of-sale system for streamlined transactions and real-time reporting. GitHub
- **MongoDB & Node.js CRUD App:** A CRUD application demonstrating MongoDB and Node.js for server-side operations. LinkedIn
- **To-Do List App (React Native):** A mobile task management app built using React Native. LinkedIn
- **CRUD Application (React.js & Laravel):** A full-stack CRUD app integrating React.js frontend with a Laravel backend. LinkedIn
- **Medical Booking App (Android - Java):** An Android app for scheduling medical appointments. GitHub
- **ERP System (PHP):** A modular enterprise resource planning system developed in PHP for managing business processes. GitHub

Certifications & Achievements

- Completed **Fundamental Challenges** as part of the **Future Career Bridge Program** by SLASSCOM.
- Completed **Software Development Challenges** under the **Future Career Bridge Program** by SLASSCOM.
- Completed **Full Stack Developer Program** from the **University of Moratuwa** via its Open Learning Platform.
- Earned **SoloLearn Certifications** in **SQL, Python, Java, HTML, CSS, and PHP**.
- Completed a **React.js Course** on **Udemy**, covering core concepts and modern web development practices.
- Completed **CS50's Introduction to Programming with Scratch** on **edX** by Harvard University.