SHAZIL MUHAMMED SHAFEEK

Linux System Administrator

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Profile

Linux System Administrator with more than two years of Linux System Administration, IT Support, Network Security and Management work experience, specialising in the planning, design, deployment, monitoring, and support of IT hardware and software. Strong information technology professional with a Bachelor's Degree focused in Computer Science and Engineering from University of Calicut.

Skills

- Linux
- Windows
- Mac
- Cyberoam Firewall
- Docker
- Cisco Catalyst Switches
- Apache
- Nginx
- AWS
- Puppet
- MySQL
- PostgreSQL
- Cpanel
- WHM
- Zabbix

Qualification

- B.Tech in Computer Science and Engineering
  (MES College of Engineering, Kuttipuram)
- PLUS TWO
  (IPC HSS, Maniyur)
- SSLC
  (Govt. THSS, Thiruvangoor)

Professional Experience

- Systems Engineer, IT Operations
  QBurst Technologies (Nov, 2015 - Jan, 2018)

- Linux System Administrator
  Carmatec IT Solutions (April, 2019 - present)

Technical Expertize

- Servers - Apache, Nginx
- Operating Systems - Ubuntu, Centos, Debian, Redhat, Windows, Cisco IOS, Mac
- Switches - Cisco SG300-52P, Cisco SG300-28P, Cisco SG300-28P PoE
- Firewall - Cyberoam CR200Ing, IPtables
- Wireless Routers - Aruba IAP-205, D-Link, Belkin
- Linux fundamentals
- Basic knowledge in Docker
- Basic knowledge in Puppet
- Basic knowledge in AWS EC2, S3 services.
- Basic knowledge in database administration on MySQL and PostgreSQL

Roles and Responsibilities

Carmatec IT Solutions:
- Resolve tickets in WebHost Manager Complete Solution (WHMCS).
- Provide Support for Hostingsource customer on Cpanel server and Hyper-V server
- Monitor servers using Zabbix tool.
- Provide support for customers through chat portal..
- Resolve IT helpdesk issues for office staffs.

QBurst Technologies:
- Deploy and manage Docker containers.
- Manage AWS EC2 instances.
- Provide support for configuring Apache and Nginx web servers.

- Shell Scripting
- WLAN
- Cisco iOS
- IT Asset Management
- Hardware Support
- VPN
- IT Infrastructure management
- Symantec Antivirus

Key Strengths and Personal Qualities

- Ability to assess problems and research solutions
- Flexibility
- Responsiveness
- Proactive
- Time management
- Interactive and a team player

Personal Information

- Date of Birth: 29th October 1991
- Sex & Status: Male & Single
- Nationality: INDIAN
- Languages Known: English, Malayalam, Tamil and Hindi

Linkedin

https://www.linkedin.com/in/shazilmuhammed-shafeek

Website

https://www.shaazil.online

Reference

- Arun S Raj (arunraj@qburst.com) Lead System Engineer, IT Operations (QBurst Technologies) Mob: 9995333287
- Sabeesh Thomas (sabeesh@qburst.com) Associate Manager, IT Operations (QBurst Technologies) Mob: 9535712352

- Cyberoam Firewall management.
- Database administration on Mysql and PostgreSQL.
- Responsible for configuration of Cyberoam firewall, PPTP, IPSEC, L2TP, SSL VPNs and Cyberoam Central Console.
- Installation and maintenance of Linux, Windows and Mac based systems within a client's digital environment.
- Configure and manage Cisco Catalyst Switches SG300-52PL2, SG300-28P-L2 and SG300-28P-PoE
- Manage Access control server.
- Administration of Antivirus Server and Clients by using Symantec Endpoint Protection.
- Monitoring bandwidth usage and maintain reports.
- Provide Hardware support.
- Provide day to day support for internal network/WAN infrastructure and connectivity requirements.
- Evaluates industry trends, standards and new technologies (i.e., to evaluate and integrate new OS versions, Drivers and Hardware).
- Secure Internet access for end-users by installing and maintaining Aruba centralized wireless architecture with single point or access control.
- Provide support for backup/recovery and disaster recovery solutions.
- Designed and deployed company LANs, WANs, and wireless networks, including servers, routers, switches, and hardwares..

Achievements

- Configured Phabricator, Bugzilla and Redmine bug tracking tools.
- Configured Cyberoam Firewall, DHCP, DNS server for more than 200 clients.

Professional Training

- RHCE (Red Hat Certified Engineer)
- CCNA (Cisco Certified Network Associate)
- MCSA (Microsoft Certified Solutions Associate)

Declaration

I hereby declare that the information furnished above is true and complete to the best of my knowledge and belief.

SHAZIL MUHAMMED SHAFEEK