



SHAZIL MUHAMMED SHAFEEK

Linux Administrator

Karthik Nagar, Marathahalli, Bangalore

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Profile

Three years of experience in Linux System Administration, IT Support and Network Administration specialising in the planning, deployment, monitoring, and support of IT hardware and software. Strong information technology professional with a Bachelor's Degree focused in Computer Science and Engineering from University of Calicut.

Skills

- Linux
- Docker
- Apache
- Nginx
- Ansible
- Cisco Catalyst Switches
- Cyberoam Firewall
- Puppet
- Jenkins
- MySQL
- PostgreSQL
- Windows
- Mac
- IBM AIX
- Phabricator
- Redmine
- Bugzilla

Qualification

- B.Tech in Computer Science and Engineering (MES College of Engineering, Kuttipuram)
- PLUS TWO (IPC HSS, Maniyur)
- SSLC (Govt. THSS, Thiruvangoor)

Professional Experience

- Systems Engineer, IT Operations
QBurst Technologies (Nov, 2015 - Jan, 2018)



- Linux Administrator
IBM India pvt Ltd (June 2019 - June 2020)



Technical Expertize

- Web Servers - Apache, Nginx
- Operating Systems - Ubuntu, Centos, Debian, Redhat, Windows, Cisco IOS, Mac, IBM AIX
- Switches - Cisco SG300-52P, Cisco SG300-28P, Cisco SG300-28P PoE
- Firewall - Cyberoam CR200Ing, IPTables
- Wireless Routers - Aruba IAP-205, D-Link, Belkin
- Linux fundamentals
- Docker application deployment with containers
- Basic knowledge in Puppet and Ansible
- Basic knowledge in AWS services.
- Basic knowledge in database administration on MySQL and PostgreSQL

Roles and Responsibilities

IBM India pvt Ltd:

- Monitoring the Customer Servers, Applications and environment.
- Performing first level problem determinations.
- Perform health checks on servers, monitoring backups and rerun if failed.
- Attend Daily service reviews, change approval and walkthrough calls.
- Perform L1 troubleshooting, engage concerned teams and drive incidents to resolutions.

QBurst Technologies:

- Deploy and manage Docker containers.
- Manage AWS EC2 instances.
- Cyberoam Firewall management.

- Shell Scripting
- Nagios
- Proxmox
- IT Asset Management
- Hardware Support
- VPN
- IT Infrastructure management

Key Strengths and Personal Qualities

- Ability to assess problems and research solutions
- Flexibility
- Responsiveness
- Proactive
- Time management
- Interactive and a team player

Personal Information

- Date of Birth: 29th October 1991
- Sex & Status: Male & Single
- Nationality: INDIAN
- Languages Known: English, Malayalam, Tamil and Hindi

Linkedin

<https://www.linkedin.com/in/shazilmuhammed-shafeek>

Website

<https://www.shazil.online>

Reference

- Arun S Raj (arunraj@qburst.com)
Lead System Engineer, IT Operations (QBurst Technologies)
Mob: 9995333287
- Sabeesh Thomas (sabeesh@qburst.com)
Associate Manager, IT Operations (QBurst Technologies)
Mob: 9535712352

- Provide support for configuring Apache and Nginx web servers.
- Database administration on Mysql and PostgreSQL.
- Responsible for configuration of Cyberoam firewall, PPTP, IPSEC, L2TP, SSL VPNs and Cyberoam Central Console.
- Installation and maintenance of Linux, Windows and Mac based systems within a client's digital environment.
- Resolve tickets in WebHost Manager Complete Solution (WHMCS).
- Provide Support for Hostingsource customer on Linux and Windows server issues.
- Provide support for tools like Cpanel/WHM, WordPress, Virtualizer.
- Administration of Antivirus Server and Clients by using Symantec Endpoint Protection.
- Monitoring bandwidth usage and maintain reports.
- Provide Hardware support.
- Provide day to day support for internal network/WAN infrastructure and connectivity requirements.
- Evaluates industry trends, standards and new technologies (i.e., to evaluate and integrate new OS versions, Drivers and Hardware).
- Secure Internet access for end-users by installing and maintaining Aruba centralized wireless architecture with single point or access control.
- Provide support for backup/recovery and disaster recovery solutions.
- Designed and deployed company LANs, WANs, and wireless networks, including servers, routers, switches, and hardwares..

Achievements

- Configured Phabricator, Bugzilla and Redmine bug tracking tools.
- Configured Cyberoam Firewall, DHCP, DNS server for more than 200 clients.

Professional Training

- RHCE (Red Hat Certified Engineer)
- CCNA (Cisco Certified Network Associate)
- MCSA (Microsoft Certified Solutions Associate)

Declaration

I hereby declare that the information furnished above is true and complete to the best of my knowledge and belief.

SHAZIL MUHAMMED SHAFEEK