



## Team Profile



**Nadia Sumar**  
**Managing Director**

Nadia is a results-oriented Managing Director driven to manage costs and establish strategic mutually beneficial partnerships and relationships with users, vendors and service providers. She is adept at creating strategic alliances with organization leaders to effectively align with and support key business initiatives.

Nadia excels at building and retaining high performance teams by hiring, developing and motivating skilled professionals. With a strong background in finance management, Nadia successfully delivers profitable growth. She is tactically astute in managing a complex supply chain, pragmatic, hard-working and all the while, approachable. Nadia has excellent knowledge of supporting the company's strategic alliances and participating in business development strategies.



**Ken Etsula**  
**Technical Manager**

Kenneth Etsula is the technical manager at Ace Micro Services. With extensive experience spanning over 11 years. He has refined knowledge and expertise in systems administration (Microsoft and Linux/Unix), IT Security, DR & Backup Strategy (Veeam Certified), VPN management, VMware management, Storage management using NetApp, EMC & EQL platform, Data and server migration, analytical LAN /WAN management, platform evaluations and testing, configuration and testing of services such as VoIP, as well as garnered valuable experience in the use of various configuration management tools.

Ken is well known in the industry, not just for his technical expertise but also for his charisma and passion for his job coupled with an undying determination to deliver quality services to his clients on time. He possesses stellar management skills which have made him thrive and excel as the technical manager.



**Albert Irungu**  
**Sales & Presales Manager**

Albert has over five years of experience as a solution design architect for virtualization (server & Desktop), business continuity & disaster recovery planning, business process engineering as well as in driving datacenter transformation projects of various scale.

Albert is a computer Science graduate holding certifications and skills in various industry leading technologies that DataposIT provides such as VMware, Microsoft, NetApp, EMC, Check Point, Veeam, Dynamics NAV, SAGE, Juniper, Cisco among others. His area of specialization revolves around the management of datacenter capacity, security, availability, performance, scalability and data integrity management.

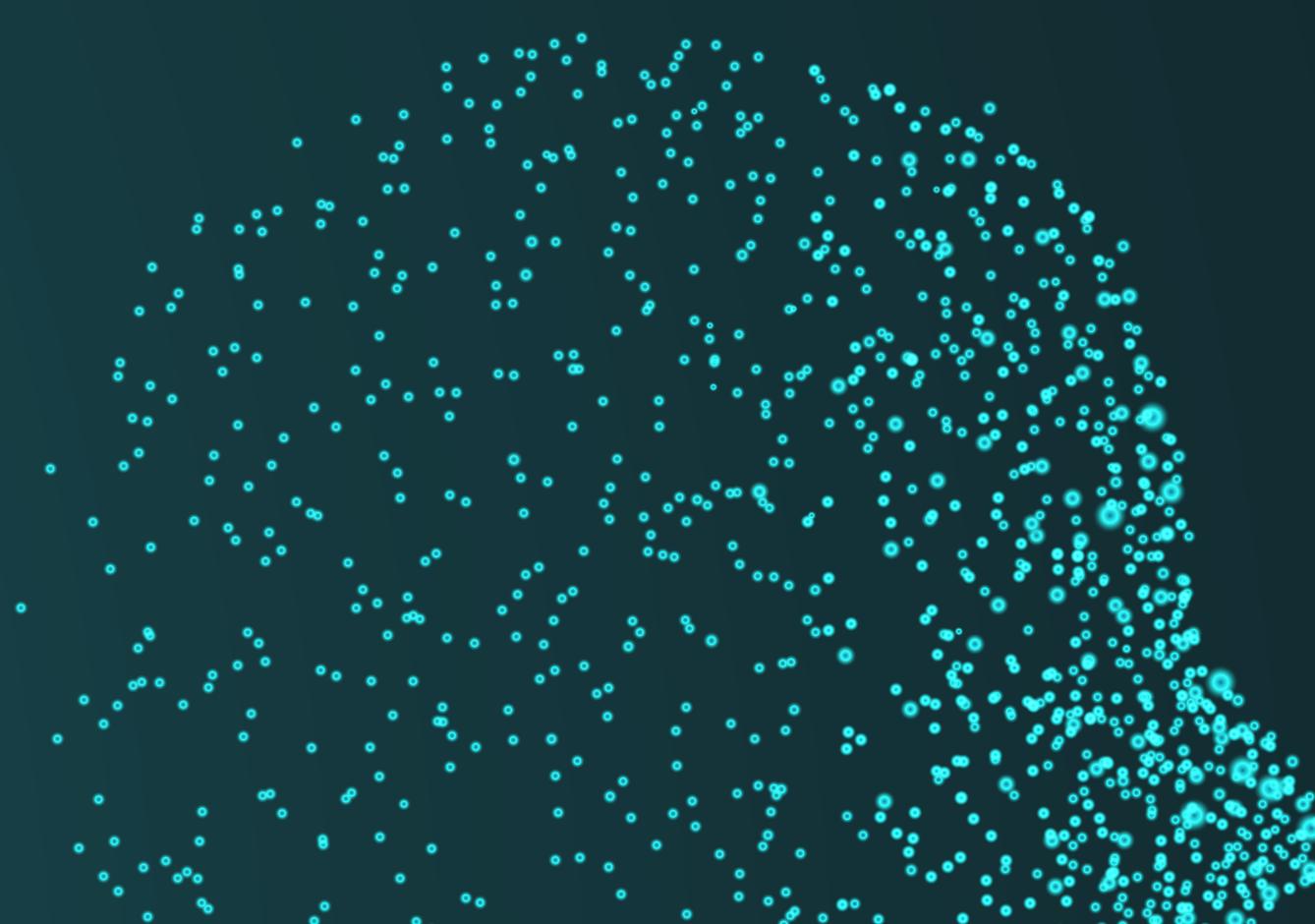
He's a stickler for details, is enthusiastic about developing solutions for various ICT needs or problems related to infrastructure & ERP systems and eventual transformation of IT departments from cost centers to profit centers.



**Joshua Mutua**  
**Technical Engineer**

Joshua is an open-minded, ambitious individual who has developed a mature and responsible approach to any task undertaken. As a graduate with three years of experience and a certificate in A+, he is adept in hardware installation, maintenance, troubleshooting, networking, server administration and data backup and recovery.

He supports clients in areas of system administration, VMware environment, number one priority. He works well with a team and is always up for a new challenge in technology.





**Frank Okoth**  
**Infrastructure Engineer**

Frank works with VMware VSphere and NetApp, where he maintains and manages a Virtual environment of 100+ VMs. He performs daily routine checks on the environment's health and proactivity preventing future issues; he also performs hardware related tasks such as hardware Installations, maintenance, troubleshooting and networking. He is capable of delivering top quality services to customers maintaining the highest level of customer service and quality.

Additionally, he supports customers in other areas such as system administration and network issues. He understands that the clients' business comes first and doesn't impose his ideas on others. Instead, he takes time to understand the business needs and organization policies before making recommendations.



**Paul Gateru**  
**Systems Engineer**

Paul has over 6 years of experience working in the I.T. Industry. He is a certified Microsoft Systems Engineer, VMware, NetApp and Veeam technical support professional.

He brings to the table, skills to manage and monitor a virtualized infrastructure, maintain security, data back-ups and redundancy, installation, configuration, test and maintenance of operating systems, application software and system management tools. He has been involved in technical support for various clients.



**Noah Asava**  
**Technical Engineer**

Asava is a highly motivated individual who loves the challenges brought on by client demands. He is passionate about hardware installation, maintenance, troubleshooting, networking, server administration and data backup and recovery.

Being a Linux hobbyist, he's been brain-storming home automation solutions during his free time. He is a team player who appreciates the fact that there is always something one can learn from the next guy.



**Austine Wanjala**  
**Pre-sales Engineer**

Austine dedicates himself to finding new business for the company and finding solutions to the various business problems that customers encounter. He works closely with both the technical teams and the customers to find out how best to position a product within the customer environment in order to realize optimum value, and therefore realizing a faster ROI.

He is certified in Automation Anywhere which is a leading Robotic Process Automation driver, Virtualization (Citrix and VMware), Storage (NetApp) and Data management (Veeam). With experience as a Pre-Sales engineer, he boasts of an open and keen mind coupled with the energy and integrity to perform his duties to the customer and company.





**Thomas Kimani**  
**Technical Assistant**

Thomas is a BBIT graduate and holds various certifications and accreditations in Cisco and VMware VSphere. He performs hardware related duties such as hardware installations, maintenance, troubleshooting and networking.

He has been involved in technical support for various clients. He's a dedicated professional with a passion in network infrastructure who is self-driven and highly motivated to meet clients' needs.



**Ivy Kinyanjui – Project Management Executive**

Ivy works with her team to ensure all support and projects are done to completion and to the satisfaction of the clients.

Ivy has gained service management skills and ensures any on-going support and service tickets are assigned to engineers and attended to with priority and communication and updates are shared accordingly with clients.

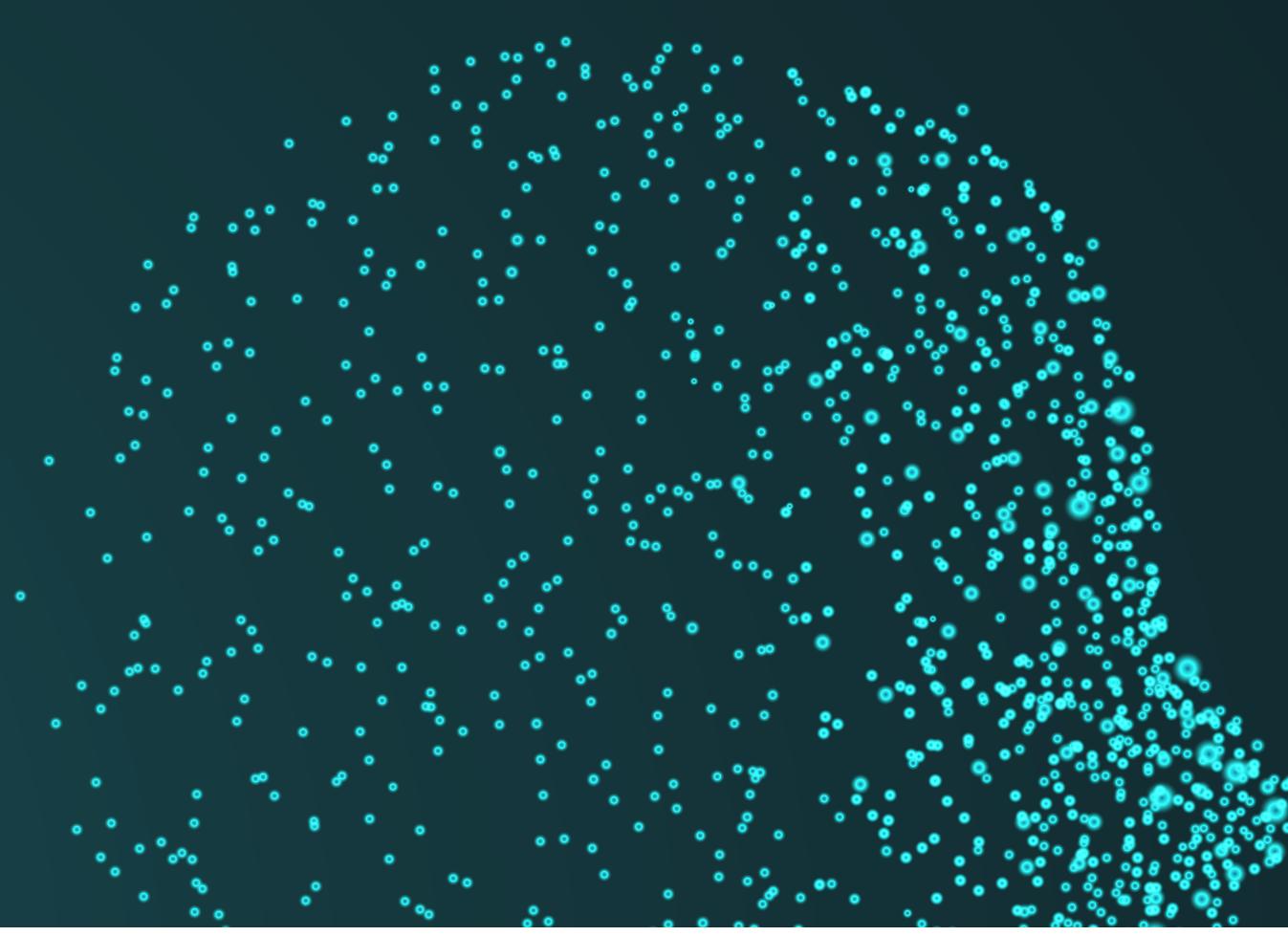
With her administrative and operational skills, she makes sure her team can operate smoothly and efficiently.



**Keith Gacheru - Intern**

Keith is an information technology specialist dedicated to providing I.T solutions. He can perform software administration and data communications with experience in data analysis and input. As a graduate with some experience, he has acquired collaborative skills, reporting skills and at the same time he's keen on learning and implementing new technologies.

He has a working knowledge of Microsoft office tools, knowledge in TCP/IP architecture and Cisco managed devices as well as knowledge in domain management and active directory services, windows server 2012 fundamentals and troubleshooting and problem-solving skills on a windows-based environment.



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