

Attribution Queries

Learn SQL from Scratch Sarah Heaps January 28, 2019

Example Table of Contents

- 1. Get familiar with CoolTShirts
- 2. What is the user journey?
- 3. Optimize the campaign budget

1. Get familiar with CoolTShirts

1.1 Campaigns for CoolTShirts

As a company several marketing campaigns and sources have been utilized to sell our companies products.

Creating different queries that look at our system we were able to determine the different campaigns and sources and other information that we may need.

- Utm_campaign will give us the marketing campaigns that we are using.
- Utm_source will give us the medium that we are using. We use ads in other mediums to direct
 people to our website.

How many campaigns and sources does CoolTShirts use? Which source is used for each campaign?

- 8 Campaigns
- 8 Sources
- List of the 8 marketing campaigns with the medium sources each marketing campaign is using.

SELECT COUNT(DISTINCT utm_campaign)

FROM page_visits;

SELECT COUNT(DISTINCT utm_source)

FROM page_visits;

SELECT DISTINCT utm_campaign, utm_source FROM page_visits;

Query Results

COUNT(DISTINCT utm_campaign)

8

COUNT(DISTINCT utm source)

8

utm_campaign	utm_source	
getting-to-know-cool-tshirts	nytimes	
weekly-newsletter email		
ten-crazy-cool-tshirts-facts buzzfeed		
retargetting-campaign	email	
retargetting-ad	facebook	
interview-with-cool-tshirts-founder	medium	
paid-search	google	
cool-tshirts-search	google	

1.2 Pages for CoolTShirts

What pages are on the website?

We have several pages on our website.

As a customer navigates through the website and the purchasing process they will visit several parts of our website.

It is important to see how far customers go through our website. Whether they are just visiting and exploring, they are purchasing or even if they almost purchase.

Listed here is a query we use just to show the different pages we have on our website.

There are 4 distinct pages that our customer use.

Query Results		
Page_name		
1 – Landing_page		
2 - shopping_cart		
3 – Checkout		
4 - purchase		

SELECT DISTINCT page_name FROM page_visits;

2. What is the user journey?

2.1 First touches from a campaign

Running a query we can see when and where a customer first began looking at our company from our marketing campaigns.

This information will tell us where the user is starting their journey with us. By finding out where the customer started from, it will also identify for us which marketing campaign helped us get this customer to our company.

From our query we have 4 marketing campaigns bringing in some first time touches to our website.

WITH first_touch AS (SELECT user id. MIN(timestamp) AS first touch at FROM page_visits GROUP BY user id) SELECT ft.user id. ft.first_touch_at, pv.utm source, pv.utm_campaign, COUNT(utm_campaign) FROM first touch ft JOIN page visits pv ON ft.user id = pv.user id AND ft.first_touch_at = pv.timestamp **GROUP BY 4** ORDER BY 5 DESC:

user_id	first_touch_at	utm_source	utm_campaign	COUNT(utm_campaign)
99990	2018-01-13 23:30:09	medium	interview-with-cool-tshirts-founder	622
99933	2018-01-25 00:04:39	nytimes	getting-to-know-cool-tshirts	612
99765	2018-01-04 05:59:46	buzzfeed	ten-crazy-cool-tshirts-facts	576
99684	2018-01-13 13:20:49	google	cool-tshirts-search	169

2.2 Last touches from a campaign

Running a query we can see when and where the marketing campaign ended on our website.

This helps us to see which customers purchased or just viewed our products.

Seeing this information can help us determine which marketing campaign can help us further our business with sales and not just customer traffic.

```
WITH last touch AS (
    SELECT user id,
        MAX(timestamp) AS
last touch at
    FROM page visits
    GROUP BY user id)
SELECT lt.user id,
    lt.last touch at,
    pv.page name,
    pv.utm source,
pv.utm campaign,
COUNT (utm campaign)
FROM last touch lt
JOIN page visits pv
    ON lt.user id = pv.user id
   AND lt.last touch at =
pv.timestamp
GROUP BY 5
ORDER BY 6 DESC;
```

user_id	last_touch_at	page_name	utm_source	utm_campaign	COUNT(utm_campaign)
99933	2018-01-26 06:18:39	4 - purchase	email	weekly-newsletter	447
99928	2018-01-24 05:26:09	3 - checkout	facebook	retargetting-ad	443
99990	2018-01-16 11:35:09	3 - checkout	email	retargetting-campaign	245
99589	2018-01-15 04:55:43	2 - shopping_cart	nytimes	getting-to-know-cool-tshirts	232
99765	2018-01-04 05:59:47	2 - shopping_cart	buzzfeed	ten-crazy-cool-tshirts-facts	190
99838	2018-01-02 07:40:34	3 - checkout	medium	interview-with-cool-tshirts-founder	184
98840	2018-01-10 04:58:48	3 - checkout	google	paid-search	178
99344	2018-01-18 21:36:32	2 - shopping_cart	google	cool-tshirts-search	60

2.3 Visitors make a purchase

We can also determine how many customers purchased from us that came from these marketing campaigns.

Using our 8 marketing campaigns we were able to get 361 purchases.

SELECT COUNT(DISTINCT user_id) FROM page_visits WHERE page_name = '4 - purchase';

COUNT(DISTINCT user_id)

361

2.4 Last touches on purchase page

Running a specific query on purchase page we can see which marketing campaign brought in the most business that actually purchased with our company.

Seeing this information can help us determine which marketing campaign can help us further our business with sales and not just customer traffic.

WITH last touch AS (SELECT user id. MAX(timestamp) AS last_touch_at FROM page_visits GROUP BY user id) SELECT It.user id. It.last_touch_at, pv.utm_source, pv.utm_campaign, COUNT(utm campaign) FROM last touch It JOIN page_visits pv ON lt.user_id = pv.user_id AND lt.last_touch_at = pv.timestamp **GROUP BY 4** ORDER BY 5:

user_id	last_touch_at	utm_source	utm_campaign	COUNT(utm_campaign)
99933	2018-01-26 06:18:39	email	weekly-newsletter	447
99928	2018-01-24 05:26:09	facebook	retargetting-ad	443
99990	2018-01-16 11:35:09	email	retargetting-campaign	245
99589	2018-01-15 04:55:43	nytimes	getting-to-know-cool-tshirts	232
99765	2018-01-04 05:59:47	buzzfeed	ten-crazy-cool-tshirts-facts	190
99838	2018-01-02 07:40:34	medium	interview-with-cool-tshirts-founder	184
98840	2018-01-10 04:58:48	google	paid-search	178
99344	2018-01-18 21:36:32	google	cool-tshirts-search	60

2.5 User Journey from the marketing campaigns

Running another query we can determine how many times the marketing campaigns were able to get customers to our company.

From the data below we can see that our weekly newsletter and retargeting-ad brought in the most traffic from customers.

WITH last_touch AS (SELECT user id. MAX(timestamp) AS last touch at FROM page visits WHERE page_name = '4 - purchase' GROUP BY user id) SELECT It.user id. It.last touch at, pv.utm source, pv.utm campaign, COUNT(utm_campaign) FROM last touch It JOIN page_visits pv ON It.user id = pv.user id AND It.last touch at = pv.timestamp **GROUP BY 4** ORDER BY 5:

user_id	last_touch_at	utm_source	utm_campaign	COUNT(utm_campaign)
95650	2018-01-18 00:25:00	google	cool-tshirts-search	2
83547	2018-01-10 18:20:21	medium	interview-with-cool-tshirts-founder	7
92172	2018-01-16 15:15:29	nytimes	getting-to-know-cool-tshirts	9
98651	2018-01-15 04:17:36	buzzfeed	ten-crazy-cool-tshirts-facts	9
94567	2018-01-19 16:37:58	google	paid-search	52
99285	2018-01-24 09:00:58	email	retargetting-campaign	54
99897	2018-01-06 09:41:19	facebook	retargetting-ad	113
99933	2018-01-26 06:18:39	email	weekly-newsletter	115

3. Optimize the campaign budget

Going forward with 5 marketing campaigns

After gathering all our data our company is looking into investing more of our time with 5 of the 8 marketing campaigns we have been doing business with.

Reviewing all of our data from the previous slides our best move for the future would to be to continue our relationships with the following:

utm_source	utm_campaign	
email	weekly-newsletter	
facebook	retargetting-ad	
email	retargetting-campaign	
nytimes	getting-to-know-cool-tshirts	
buzzfeed	ten-crazy-cool-tshirts-facts	

These 5 marketing campaigns were able to bring in the most customers who purchased our products which makes them the most valuable to us to proceed with. Bringing in traffic to our company is very helpful but ultimately we need customers to purchase and these marketing campaigns were able to help us deliver.