CHAPTERWISE QUESTIONS AND ANSWERS

Chapter 1 - Review of C++ Programming

1. Identify the four components of for loop-initialization expression, test expression, body of the loop, update expression in the C++ code given below : (Say 2019,2 marks)

```
for(count=1; count< = N; count++)
     Sum=sum + count;
   }
     cout << "sum=" << sum;
1.Initialisation Expression: count=1;
```

- 2.Test Expression: count<=N;
- 3.Body of the loop: sum = sum + count;
- 4.update expression: count++;

2. What are the differences in string handling using cin and gets() in C++ programs? Ans. (Say 2019,2 marks)

cin	gets()
cin cannot read white spaces	gets () can read whitespaces
cin is an operator	gets () is a function

3. Compare break and continue statements in C++.

(Say 2019,3 marks)

Ans.

Ans.

Break	continue
it takes the program control outside the	Takes the control outside the loop by
immediate enclosing loop	skipping the remaining part of the loop •
Program control goes outside only when the	A continue statement will just abandon the
test expression of the loop returns false	current iteration and let the loop continue
	with next iteration.
break is used in loops as well as in decision	Continue statement is used only within loops
statements such as switch statement	

4. Consider the following C++ code :

(Say 2019,3 marks)

```
if (a = 1)
      cout <<"Binary digit";
else if (a = 0)
       cout << "Binary digit";
else
      cout <<"Not a binary digit";
```

Rewrite the code using switch statement.

Ans.

switch(a)

```
cout<<"Binary digit";
           case 1:
                        break;
                        cout <<"Binary digit";
            case 2:
                        break;
            default:
                        cout<<"Not a binary digit";</pre>
       }
5. The input operator in C++ is
                                                                       (March 2019,1 mark)
      Ans. >> or get from or cin or extraction.
6. List the type modifiers in C++.
                                                                       (March 2019,2 mark)
 Ans.
    1. Signed
    2. Unsigned
    3. Long
    4. short
                                                                       (March 2019,2 marks)
7. Rewrite the following code using for loop:
        int i = 1;
       start:
          cout \ll x;
           x = x+5;
       if(x \le 50)
            go to start;
  Ans.
      for(x=1; x \le 50; x++)
        cout << x;
```

8. Compare the selection statements if ' and 'switch'.

(March 2019,3 marks)

Ans.

if	Switch
Can be used for any type cases or variables	Can be used for integers or character
	constants
More flexible	Less flexible
Can be applied to check the range of values	Cannot be used to check range of values

9. Rewrite the following C++ code using if else statement: (Say2018,3marks)

```
switch(choice)
{
    case 1: cout<<"one";
        break;
    case 0: cout<<"zero";</pre>
```

```
break:
            default: cout << "end";
                   break;
Ans.
      if (choice = =1)
            cout <<"one";
      else if(choice= =0)
            cout <<"zero";
      else
            cout << "end;
10. Write the output of the following C++ code. Justify your answer. (Say2018,3marks)
      for(i=1;k=5;++i)
            cout <<"/t"><<i;
            if(i==3)
                  break;
Ans. Question wrong
```

ring. Question wrong

11. Define Jump statements. Explain about any two.

(March2018,3marks)

Ans. The statements that facilitate the transfer of program control from one place to another are called jump statements. C++ provides four jump statements that perform unconditional control transfer in a program. They are return, goto, break and continue statements.

Break: it takes the program control outside the immediate enclosing loop. break is used in loops as well as in switch statement.

Continue: Takes the control outside the loop by skipping the remaining part of the loop. Continue statement is used only within loops

12. Explain about nested loops.

(March2018,3marks)

Ans. Placing a loop inside the body of another loop is called nesting of a loop. In a nested loop, the inner loop statement will be executed repeatedly as long as the condition of the outer loop is true. Here the loop control variables for the two loops should be different. All types of loops in C++ allow nesting

```
Eg: for( i=1; i<=2; ++i)
{ for(j=1; j<=3; ++j)
{ cout<< "\n" << i << " and " << j;
}
}
```

Here first loop with variable I is the outer loop and the loop with loop variable j is the inner loop.

13. Identify the following C++ tokens :

(Say2017,2 marks)

- (a) "Welcome"
- (b) int
- (c) >=
- (d) ++

Ans. (a) String Literal

- (b) keyword
- (c) Operator
- (d) Operator

```
Ans. +=
15. Explain break and continue statements with example
                                                                      (Say2017,3 marks)
Ans. break statement - It transfers the program control outside the switch block. When a break
statement is encountered in a loop ( for , while , do-while ), it takes the program control outside
the immediate enclosing loop
For example,
i=1;
while(i \le 10)
cin>>num;
if (num = = 0)
break;
cout << "Entered number is: " << num;
++i;
cout << "\nComes out of the loop";
continue statement - The statement continue is used for skipping over a part of the code within
the loop-body and forcing the next iteration.
for (i=1; i \le 10; ++i)
if(i==6)
continue;
cout << i << " \ t";
16. Which among the following is equivalent to the statement series b=a, a=a+1.
      (a) b+=a
                                      (b) b=a++
                                                                      (March2017,1 mark)
                                      (d) b+=a+b
      (c) b = ++a
Ans. b = a + +
17. Write the output of the following C++ code:
                                                                      (March2017,1 mark)
char s1="Computer";
char s2="Applications";
strcpy(s1,s2);
cout << s2;
Ans. Applications
18. Rewrite the following C++ code using switch statement:
                                                                      (March2017,3 marks)
cin>>pcode;
if ( pcode = = 'C')
      cout << "computer";
else if (pcode = = 'M')
```

(Say2017,1 mark)

14. ----- operator is the arithmetic assignment operator

```
cout <<"Mobile phone";
else if ( pcode = = L' )
      cout <<"Laptop";
else
      cout<<"Invalid code";
Ans.
cin>>pcode;
switch(pcode)
      case 'C': cout<<"Computer"; break ;</pre>
      case 'M': cout<<"Mobile phone"; break ;</pre>
      case 'L': cout<<"Laptop"; break ;</pre>
      default: cout<<"invalid code";
      }
19. A ----- statement in loop forces the termination of that loop. (March2017,1 mark)
Ans. break
                                Chapter 2 - Arrays
1. Accessing each element of an array at least once to perform any operation is known as
      ----- operation.
                                                                    (Say 2019,1 mark)
      Ans. Traversal
2. (a) Define an array.
                                                                    (Say 2019,3 marks)
   (b) Write C++ statement to declare a character array of size 20.
   (c) Write C++ statement to store the string "Welcome" in the same array.
 Ans. An array is a collection of elements of the same type placed in contiguous memory
location under a same variable name
      char name[20];
      char str[] = "welcome";
3. character is stored at the end of the string.
                                                                    (March 2019,1 mark)
      Ans. '\0' or NULL
4. i) Define an Array.
                                                                    (March 2019,2 marks)
 (ii) Initialize an integer array with 5 elements.
Ans.
```

5. Write a program in C++ to accept a string with white space like "good morning" from the keyboard and display the same. (March 2019,3 marks)

common name.

int arr $[5]=\{1,2,3,4,5\};$

1) Array is a collection of elements of same datatype stored in continuous memory under a

```
Ans.
           #include<iostream>
           #include<cstdio>
            int main()
               char str1[25];
                cout << "Enter a string";
                 gets(str1);
                puts(str1);
             }
6. Consider the following C++ code:
                                                                      (Say2018,3marks)
      (a) char name[20];
         cin>>name;
         cout << name;
      (b) char name[20];
         gets(name);
         cout << name;
Write the answers in both cases if the string entered value is "NEW DELHI". Justify your
answer.
Ans. In the code (a), the answer will be "NEW" because the cin operator will not consider the
string after white space.
      In the code (b), the answer will be "NEW DELHI" because the gets() function will
accept strings with white spaces.
7. Define array traversal with an example.
                                                                     (Say2018,3marks)
Ans. Accessing each element of an array at least once to perform any operation is known as
traversal operation. Displaying all the elements of an array is an example of traversal.
#include <iostream>
using namespace std;
      int main()
                  int a[5], i;
                  cout << "Enter the elements of the array:";
                  for(i=0, i<5; i++)
                                            //Reading the elements
                  cin >> a[i];
                  for(i=0; i<5; i++)
                  a[i] = a[i] + 1;
                                            // A case of traversal
                  cout << "\nNow value of elements in the array are...\n";
```

8. Write a c++ statement to declare an array with size 25 to accept the name of a student.

// Another case of traversal

for(i=0; i<5; i++) cout<< a[i]<< "\t";

return 0:

```
Ans. char name[25];
                                                                      (March2018,1mark)
9. Consider the following C++ code.
                                                                      (March2018,5marks)
     int main()
            char str [20];
            cout <<" "Enter a String";
            cin >>str;
            puts(str);
            return 0;
a) Write the value of str if the string "HELLO WORLD', is input to the code. Justify.
b) Write the amount of memory allocated for storing the array str. Give reason.
c) Write an alternative we can use to input string in place of cout.
Ans.
   a) HELLO. cin will accept input only up to whitespaces
   b) 20. The size of the array is declared as 20.
   c) Error
10. Explain how allocation of string take place in memory?
                                                                      (Say2017,2 marks)
Ans. String is considered as an array of characters. Each character in the string takes 1 byte
memory for storage. A string needs another 1 byte to represent end of the string as '\0'.
                                             OR
11. Explain gets() and puts() functions.
                                                                      (Say2017,2 marks)
Ans. The function gets() is a console input function used to accept a string of characters
including white spaces from the standard input device (keyboard) and store it in a character
array.
      gets(character array name);
The function puts() is a console output function used to display a string data on the standard
output device (monitor). Its syntax is:
      puts(string data);
12. Write a C++ program to enter 10 numbers into an array and find the second largest element.
                                                                      (Say2017,5 marks)
Ans.
int main()
      int n, num[50], largest, second;
       cout << "Enter number of elements: ";
       cin>>n:
      for(int i=0; i< n; i++)
      cout << "Enter Array Element" << (i+1) << ": ";
      cin>>num[i];
      if(num[0] < num[1])
```

```
largest = num[1];
       second = num[0];
       else
       largest = num[0];
       second = num[1];
      for (int i = 2; i < n; i ++)
             if (num[i] > largest)
             second = largest;
             largest = num[i];
             else if (num[i] > second && num[i] < largest)
             second = num[i];
 cout<<"Second Largest Element in array is: "<<second;
 return 0;
                                              OR
  13. Write a C++ program to convert all lowercase alphabets stored in a string to uppercase.
                                                                          (Say2017,5 marks)
Ans.
int main ()
 char s[30];
 int i;
 cin>>s;
  for(i=0;i \le str!en(s);i++)
                  :97 && s[i]<=122)
                   s[i]=s[i]-32;
 cout<<"The entered string in uppercase: "<<s;</pre>
 return 0;
```

14. Write C++ initialisation statements to initialise an integer array name 'MARK' with the values 70, 80, 85, 90. (March2017,1 mark)

15. Write a C++ program to input 10 numbers into an integer array and find the sum of numbers which are exact multiple of 5. (March2017,3 marks)

```
Ans. int main()
{
    int number [ 10 ], i, s = 0;
    cout<<" Enter 10 numbers:";
    for ( i = 0; i < 10; i ++)
    if ( number [ i ] % 5 == 0)
    sum = sum + number [ i ];
    cout<<" The sum is :"<<sum;
    return 0;
}
```

Chapter 3 – Functions

1. Name the Mathematical function which returns the absolute value of an integer number.

Ans. abs() (Say 2019,1 mark)

2. Explain any two built-in functions in C++ that are used for string manipulation.

Ans. 1. strcpy() This function is used to copy one string into another. The syntax of the function is: strcpy(string1, string2); The function will copy string2 to string1. (Say 2019,2 marks)

- 2. strcat() This function is used to append one string to another string. The length of the resultant string is the total length of the two strings. The syntax of the functions is: strcat(string1, string2); Here string1 and string2 are array of characters or string constants. string2 is appended to string1.
- 3. (a) Define Modular Programming

(Say 2019,3 marks)

- (b) Explain the merits of Modular programming
- Ans. (a) In programming, the entire problem will be divided into small sub problems that can be solved by writing separate programs. This kind of approach is known as modular programming. Each sub task will be considered as a module and we write programs for each module. The process of breaking large programs into smaller sub programs is called modularization.
 - (b) Merits of Modular Programming
 - 1.Reduces the size of the program
 - 2. Less chance of error occurrence
 - 3. Reduces programming complexity:
 - 4. Improves reusability
- 4. The process of breaking large program into smaller sub programs is called

Ans. Modularity

(March 2019,1 mark)

- 5. Identify the built in C++ function for the following cases: (March 2019,5 marks)
- (i) to convert -25 to 25.
- (ii) compare 'computer' and 'COMPUTER' ignoring cases.

(iii) to check the given character is digit or not.(iv) to convert the character From 'B' to 'b'.(v) to find the square root of 64 or a number.	
Ans.	
i) abs().	
ii) strempi().	
ii) isdigit().	
iv) tolower().	
vi) sqrt().	
6. Write the name of built in function of C++ to convert given charact Ans. tolower ()	er into lower case. (Say2018,1 mark)
7. Write the function prototypes for the following function: (i) A function sum() takes two integer arguments and return into (ii) A function print() has no arguments and no return value	(Say2018,2marks) eger value.
Ans. (i) int sum(int,int);	
(i) nit sum(int,int), (ii) void print();	>
(ii) void print();	
8. Differentiate actual arguments and formal arguments in C++. Ans. The variables used in the function definition as arguments are known that the constants, variables or expressions used in the function call are larguments.	_
9. Consider the following function definition in C++:	(Say2018,3marks)
void sum(int a, int b=10, int c=20)	
int sum=a+b+c;	
cout< <sum;< td=""><td></td></sum;<>	
}	
Write the output of the following function call:	
(a) sum(1,2,3);	
(b) sum(2,3);	
(c) sum(3);	
Ans. (a) 6 (1+2+3) (b) 25 (2+3+20)	
(c) $33(3+10+20)$	
10. Define built-in function. Give two examples	(March2018,2marks)
Ans. C++ provides a rich collection of functions ready to be use	
ready-to-use sub programs are called predefined functions or built-in	functions
Eg: strlen(), islower()	
12. Compare call-by-value and call-by-reference methods for calling	functions
Ans.	(March2018,3marks)
	()

call-by-value	call-by-reference
Ordinary variables are used as formal	Reference variables are used as formal
parameters.	parameters.
Actual parameters may be constants,	Actual parameters will be variables only
variables or expressions	
The changes made in the formal arguments	The changes made in the formal arguments
do not reflect in actual arguments.	do reflect in actual arguments

13. Differentiate between local and global variables.

(March2018,3marks)

Ans.

Local Variables	Global variables
Declared within a function or a block of	Declared outside all the functions.
statements.	
Available only within that function or block.	Available to all functions in the program.
Memory is allocated when the function or	Memory is allocated just before the execution
block is active and freed when the execution	of the program and freed when the program
of the function or block is completed	stops execution.

14. Explain three string functions in C++.

(Say2017,3 marks)

Ans.

i. strlen()

This function is used to find the length of a string.

ii. strcpy()

This function is used to copy one string into another. The syntax of the function is:

iii. strcat()

This function is used to append one string to another string.

15. Write a program using a function to interchange the value of two variables. (Use call by reference method for passing arguments) (Say2017,3marks) Ans.

```
#include <iostream>
using namespace std;
void swap(int & x, int & y);
{
int t = x;
x = y;
y = t;
}
int main()
{
int m, n;
m = 10;
n = 20;
cout << "Before swapping m= "<< m << " and n= "<< n;
swap(m, n);
cout << "\nAfter swapping m= "<< m << " and n= "<< n;
return 0;
}
```

```
16. char s1[10]="hello", s2[10]; strcpy(s2,s1); cout<<s2;
What will be the output?

Ans. hello
```

17. Explain two stream functions for input operations with example. (March2017,2 marks) Ans. i. get() - Accept single or multi character through keyboard.

```
Eg. cin.get(ch);
ii. getline() - Accepts a string through keyboard.
Eg. cin.getline(str,10);
```

18. "Initialised formal arguments are called default arguments". Using this concept write the function prototype and definition of a user defined function sum () which accepts two or three integer numbers and return their sum.

```
Ans. prototype: int sum(int, int, int);
definition:
int sum (int a, int b, int c)

{
    return a + b + c;
}
```

Chapter 4 - Web Technology

1. Write HTML tags used to insert comments in HTML web pages.

Ans. To insert comments, use <!-- and -->

(Say 2019,2 marks)

2. Suppose you are browsing the website www.keralapsc.gov.in: Explain how DNS resolves the IP address (Say 2019,3 marks)

Ans.

- 1. All browsers store the IP addresses of the recently visited websites in its cache. Therefore, the browser first searches its local memory to see whether it has the IP address www.keralapsc.gov.in If found, the browser uses it
- 2. If it is not found in the browser cache, it checks the operating system's local cache for the IP address.
- **3.** If it is not found there, it searches the DNS server of the local ISP.
- **4.** In the absence of the domain name in the ISP's DNS server, the ISP's DNS server initiates a recursive search starting from the root server till it receives the IP address.
- **5.** The ISP's DNS server returns this IP address to the browser.
- 6. The browser connects to the web server using the IP address of www.keralapsc.gov.in and the webpage is displayed in the browser window. If the IP address is not found, it returns the message 'Server not found' in the browser window
- 3. Write HTML code to display the following:

(Say 2019,3 marks)

- (a) $(a+b)^2 = a^2 + 2ab + b^2$
- (b) © Department of Education

Ans.

- (a) (a+b)²=a²+2ab+b²
- (b) © Department of Education
- 4. Write the port number for the following web services :

(March 2019,2 marks)

- (i) Simple Mail Transfer protocol
- (ii) HTTP secure (HTTPS)

Ans:

- i) 25
- ii) 443
- 5. Compare static webpage and dynamic webpage.

(March 2019,3 marks)

Ans.

Static	Dynamic
Content and layout remain fixed	Content and layout will change
Doesn't use database	Use database
Easy to develop	Require Programming skill to develop

6. (i) What is the use of reserved characters for HTML entities?

(March 2019,3 marks)

(ii) List any four reserved characters and its use.

Ans.

- i) In HTML, the symbols like <, &, etc. have special meaning and cannot be used in the HTML documents as part of the text content. The browser treats these symbols as the punctuation marks of HTML words like tags and entities. These Symbols are displayed as HTML entities.
- ii) < < Less than
 - > > Greater than
 - © © Copyright Symbol
 - TM &trade Trademark Symbol
- 7. Which is the tag used to create a line break in HTML page. (Say2018,1 mark)

Ans. <br

8. Write the output of the following html code:

(Say2018,2marks)

- keyboard
- mouse
- li>light pen

</01>

- 10. keyboard
- 11. mouse
- 12. light pen
- 9. Compare client side scripting and server side scripting (Say2018,3marks)
 Ans.

Client side scripting	Server side scripting
Script is copied to the client browser	Script remains in the web server
Script is executed in the client browser	Script is executed in the web server
•	Server side scripts are usually used to connect to databases and return data from the web server

10. Consider the following HTML code and answer the following: (Say2018,5marks)

```
<EM> COMPUTER </EM> <BR> <STRONG> APPLICATION </STRONG> <BR> <HR>
```

- (a) Name the tag used to make the text as italics and bold in the above code. (1 mark)
- (b) What is the purpose of <HR> tag? Explain its any two attributes. (2 marks)
- (c) Write the HTML statement to scroll the text given in from top to bottom.

(2 marks)

Ans. (a) tag is used to make the text italics

 tag is used to make the text bold

(b) <HR> tag is used to create a horizontal ruler(line). The attributes of <HR> tag are :

size – To change the size of the line

width – To change the thickness of the line

noshade – To disable the shadow

color – To set the color of the line

align – To align the line to left, right or center

- (c) <marquee direction=down> COMPUTER </marquee>
- 11. Name any two attributes of the following tags:

(March2018,3marks)

- a)<HTML>
- b)<MARQUEE>
- c)

Ans.

- a) Lang, dir
- b) Direction, loop
- c) size, color

12. Name the three essential tags for creating a table in HML. Write the purpose of each tag

Ans. (March2018,3marks)

<HTML>: - For Starting an HTML page. The entire HTML document is bounded by a pair<HTML> of and </HTML>.

<HEAD>:- For Creating head section . It contains the head of an HTML document, which holds information about the document such as its title etc. The tag pair <HEAD>and </HEAD> declares the head section.

<BODY>:For Creating a body section. The body tag pair <BODY> and </BODY> specifies the document body section. This section contains the content to be displayed in the browser window. Hence, all other tags, which define the document content are given in the body section.

- 13.a) Differentiate client-side script and server-side script.
- (March2018,5marks)
- b) Name the tag and its attribute used to include a script in a webpage
- c)Name any two server-side scripting language

Ans. In client –side script, Script is copied to the client browser and is executed in the client browser. In server side script ,Script remains in the web server and is executed in the webserver

- a) <Script> Language c)PHP,ASP
- 14. The port number for HTTP protocol is -----

(Say2017,1 mark)

Ans. 80

15. Differentiate static and dynamic web page.

(Say2017,2 marks)

Ans.

Static	Dynamic
Content and layout remain fixed	Content and layout will change
Doesn't use database	Use database
Easy to develop	Require Programming skill to develop

16. Pick the odd one out:

(Say2017,1 mark)

(a) BODY

(b) HTML

(c) HEAD

(d) ALIGN

Ans. ALIGN (all others are tags)

2. A designed website has to be uploaded into a ----- to make it available to the internet users all over the world. (March2017,1 mark)

Ans. Web server

17. ----- is a server that acts as a bridge between merchant server and bank server.

(March2017,1 mark)

Ans. Payment gateway

18. Every web browser has default colours to display text and hyperlink. How we can change these default colour.

(March2017,2 marks)

Ans. Text color can be changed by using the text attribute of <body> tag.

Eg. <body text="red">

Link color can be changed by using the attributes link, alink, vlink.

Link attribute specifies the color of unvisited link

alink attibute specifies the color of active link

vlink attribute specifies the color of visited link.

Chapter 5 - Web Designing Using HTML

- 1. What is the use of <frameset >tag in HTML? List any two attributes of this tag

 Ans. <frameset> tag is used to divide a web page into different windows. Two attributes of <frameset> tag are:

 (Say 2019,2 marks)
 - 1. cols: This attribute determines the number and dimensions of vertical frames
 - 2. rows: This attribute determines the number and dimensions of horizontal frames
- 2. Differentiate cellspacing and cellpadding.

(Say 2019,2 marks)

Ans. Cellspacing attributes specifies determines the space to the left between cells. Cellpadding is the space between the content and cell border. We can increase and decrease both cellspacing and cellpadding.

3. Write any two method to include scripts in the HTML document.

(Say 2019,2 marks)

Ans. Two methods to include scripts in HTML document are:

- 1) Inside <head> As the body section of the HTML page contains large volume of text, this is said to be the best practice. This avoids the confusion of web designer.
- 2) As an external file with explanations Here, the script file is linked to the HTML file as an external file.
- 4. Describe any four values of type attributes of the <input> tag in html.

Ans. type=text - To create a textbox

(Say2018,2 marks)

type=password – To create a password box

type=radio – to create a radio button

type=checkbox - to create a check box

5. (a) Explain any two types of lists in HTML

(Say 2019,5 marks)

(b) Write HTML code to display the following list:

Memory Devices
V. Registers
VI Cache
VII. RAM
VIII. Hard Disk

Ans.

(a) Two types of Lists in HTML:

1.Unordered list: Unordered lists or bulleted lists display a bullet or other graphic in front of each item in the list. We can create an unordered list with the tag pair
 and
 Each item in the list is presented by using the tag pairand

2.Ordered List: Ordered lists present the items in some numerical or alphabetical order. HTML provides the tag pair
 and
 to create an ordered list. The items in the ordered list are presented by and
 . The ordered list is also called numbered list.

b) <body>

6. What is the use of frame tag in HTML? What is its limitation? (March 2019,2 marks) Ans.

Frame tag is used to specify the name of HTML page which is to be loaded in the frame created by frameset tag. Limitation of frame tag is that earlier browsers did not support frames.

11. Write the HTML code to display the following using list tag:

(March 2019,2 marks)

- (i) Biology Science
- (ii) Commerce
- (iii) Humanities

Ans.

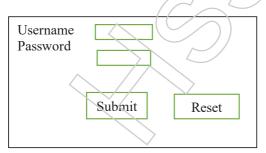
<Body>
<OL type="i">
 Biology Science
 Commerce

 Humanities

 </Body>

7. (i). Write the name of tag used to group related data in an HTML form.

ii). Write the HTML code to display the following web page: (March 2019,5 marks)



Ans.

- i) <fieldset>
- ii)

<Body>

<form>

Username <input type="text" >

Password <input type="password">

<input type="submit" value="submit">

<input type="reset" value="reset">

```
</form>
</Body>
```

8. Write the HTML code to generate the following table:

(Say2018,3marks)

Rollno	Name	Class
100	Vishnu	C1
101	Anupama	C2
102	Biju	A1

Ans.

- 9. Name the following tags:
 - (a) To include a button in HTML
 - (b) To partition the browser window

(March2018,1mark)

Ans. a)<input> b)<frameset>

10. Write the use of the following in HTML

(March2018,2marks)

1 < A Href = "www.dhsekerala.gov.in">DHSE

2.<Embed src = "song1.mp3"></Embed>

Ans. 1. To open dhse website

- 2.To include a song in the webpage
- 11. Name the tag and attribute needed to create the flowing lists in HTML:

a)

(March2018,2marks)

12. ----- tag in HTML used to create a drop down list. (Say2017,1mark) 13. Write an HTML code to create the following table :

(Say2017,3 marks)

PAY ROLL		
EMPNO	NAME	SALARY
101	ABIN	15,000
102	SINI	25,000
103	ANU	20,000

Ans.

```
PAY ROLL  
 EMPNO 
        NAME SALARY
                     101
        ABIN
             15,000
                     102
        SINI
             25,000
                     103
         ANU 
             20,000
```

14. Write the complete HTML tag that links the text "PSC" to the web site www.keralapsc.org. (March2017,1 mark)

Ans. PSC

15. Explain nesting of framesets with an example.

(March2017,3 marks)

Ans. It is the process of inserting a frameset within another frameset.

The above code will divide the browser window into 3 parts. Frame1.html is placed in the top row. The second row is again divided into two columns and two files (frame2.html and frame3.html) will be placed.

16. Write HTML code to create the following table :

(March2017,2 marks)

No of students	
Science	55
Commerce	60
Humanities	58

<u>Chapter 6 – Client Side Scripting Using JavaScript</u>

- 1. ----- is a JavaScript function used to include a text in the body section of a webpage

 Ans. document.write() (Say 2019,1 mark)
- 2. Write any three built-in functions in JavaScript and explain its use.

Ans.

(Say 2019,3 marks)

a. alert() function: This function is used to display a message on the screen. For example, the statement alert("Welcome to JavaScript"); will display the following message window on the browser window



- b. isNaN() function: This function is used to check whether a value is a number or not. In this function, NaN stands for Not a Number.
- c. toUpperCase() function: This function returns the upper case form of the given string
- 3. Name the keyword used to declare variable in JavaScript.

(March 2019,1 mark)

Ans. var

4. What is the difference between is NaN() and Number() functions in JavaScript?

Ans:

(March 2019,2 marks)

isNaN(): Built in function used to check whether a given argument is not a number.

Number(): Function used to convert the given character to number

- 5. Write the built in functions in JavaScript used for the following situations
 - i) Display warning message in the screen

(March 2019,3 marks)

- ii) character at a particular position
- iii) convert uppercase to lowercase

Ans.

- i) alert().
- ii) charAt().
- iii) toUpperCase().

6. Classify the following values in JavaScript into suitable data type: **(Say2018,3marks)** "Hello", False, 125.0, 148, "True", True

Ans. Number -125.0, 128

String - "Hello", "True"

Boolean – True, False

7. Consider the following JavaScript code:

(Say2018,3marks)

```
function print()
      var i;
      for (i=1; i \le 10; ++i)
      document .write ( i );
      document .write ("<BR>");
(i) Write the output of the above code
                                                                                      (1 mark)
(ii) Rewrite the above code using while loop
                                                                                      (2 marks)
(iii) Modify the above code to find the sum of first 10 counting numbers
                                                                                      (2 marks)
Ans.
      (i) 1
         2
                          (Integers from 1 to 10)
         10
      (ii)
      function print()
             var i;
             i=1;
             while(i \le 10)
             document .write (i);
             document .write ("<BR>");
             i=i+1;
      (iii) function print()
      var i,s=0;
      for (i=1; i \le 10; +
      s=s+i;
      document.write(s);
```

8. Rewrite the following C++ code in JavaScript : void length ()

(March2018,3marks)

9. In JavaScript:

- (a) Explain any three types of operators used.
- (b) Describe any two datatypes used.

Ans.

- a) 1. Relational operators: Used for comparison. The relational operator in JavaScript are <, <=, >, >=, ==, and !=
 - 2. Arithmetic operators: Used for arithmetic operations. +, *, / are arithmetic operators
 - 3. String addition operator (+): used for concatenating two strings
- b) Number: All numerical data are specified in number datatype. It consists of both integer and decimal numbers

String: Any combination of characters, numbers or any other symbols, enclosed within double quotes, are treated as a string in JavaScript.

10. Write a JavaScript program which inputs the name, rollno and date_of_birth of a student. Date of birth contains month, day and year. Month should be selected from a drop down list.

(Say2017,3 marks)

(March2018,5marks)

- 11. Answer any one from 11(a) or 11(b).
- 11 (a) Compare static and dynamic web pages

(March2017,3 marks)

Static	Dynamic
Content and layout remain fixed	Content and layout will change
Doesn't use database	Use database
Easy to develop	Require Programming skill to develop

11 (b) Compare client side scripting and server side scripting languages

(March2017,3 marks)

Ans.

Client side scripting	Server side scripting
Script is copied to the client browser	Script remains in the web server
Script is executed in the client browser	Script is executed in the web
Users can block client side scripting	Server side scripting cannot be blocked by a user

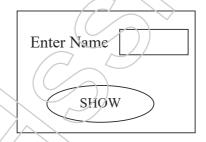
12. what is an external JavaScript file? Write the advantage of using an external JavaScript file? (March2017,3 marks)

Ans. We can place the scripts into an external file and then link to that file from within the HTML document. This file is saved with the extension is.

Advantages:

- 1. The script can be used in multiple HTML pages.
- 2. Separates HTML and the code
- 3. Can speed up the page loading
- 13. Develop a webpage to display the following screen.

(March2017,3 marks)



The user can enter a name in the textbox. On clicking the show button, the name entered in the textbox should be changed into uppercase. Include JavaScript code in the HTML for doing this.

```
<html>
<head>
<script language =" Javascript">
function changecase ( )
{
  var c = document.form1.text1.value;
  document.form1.text1.value = c.toUpperCase ( );
}
</head>
<body>
```

```
<form name="form1">
Enter a name:
<Input type = "text" name = "text1"> <BR>
<Input type = "button" onClick = "changecase()">
</form>
</body>
</html>
```

Chapter 7 – Web Hosting

1. Write short notes on responsive web design.

(Say 2019,2 marks)

Ans. Responsive web design is the custom of building a website suitable to work on every device and every screen size, no matter how large or small, mobile phone or desktop or television.

2. Briefly explain different types of web hosting

(Say 2019,3 marks)

Ans. Three types of web hosting:

- 1.Shared hosting: In shared hosting many different websites are stored on one single web server and they share resources like RAM and CPU. Shared hosting is most suitable for small websites that have less traffic. Shared servers are cheaper and easy to use.
- 3. Dedicated hosting: Dedicated web hosting is the hosting where the client leases the entire web server and all its resources. The web server is not shared with any other website. Websites of large organisations, government departments, etc. where there are large numbers of visitors, opt for dedicated web hosting.
- 4. Virtual Private Server: A Virtual Private Server (VPS) is a physical server that is virtually partitioned into several servers using the virtualization technology. Each VPS works similar to a dedicated server and has its own separate server operating system, web server software and packages like e-mail, databases, etc. installed in it.
- 5. What is CMS? Give two examples

(March 2019,2 marks)

Ans.

Content Management System (CMS) refers to a web based software system which is capable of creating, administering and publishing websites. CMS provides an easy way to design and manage attractive websites.

Eg: Jhoomla, drupal

6. Write the merits and demerits of free webhosting.

(March 2019,3 marks)

Ans.

Merits: Free hosting provides web hosting services free of charge. Some free web hosting companies provide domain name registration services also. Free web hosting is useful for sharing content on the web, among groups having similar interests like family unions, non-profit organisations, etc. who are not able to spend money on web hosting.

Demerits: The service provider displays advertisements in the websites hosted to meet the expenses. The size of the files that can be uploaded may be limited (supports upto 5 MB only), audio/video files (mp3, mp4, etc.) may not be permitted and so on

7. Write short note on Virtual Private Server.

(Say2018,2marks)

Ans. A Virtual Private Server (VPS) is a physical server that is virtually partitioned into several servers using the virtualization technology. Each VPS works similar to a dedicated server and has its own separate server operating system, web server software and packages like e-mail, databases, etc. installed in it.

8. What is Content Management System? Write any two popular CMS software.

Ans. Content Management System (CMS) refers to a web based software system which is capable of creating, administering and publishing websites. CMS provides an easy way to design and manage attractive websites. Popular CMS software are WordPress, Drupal and Joomla.

(Say2018,3marks)

9. Define Web Hosting.

(March2018,1mark)

Ans. Web hosting is the service of providing storage space in a web server to serve files for a website to be made available on the Internet.

10. Write short note on free hosting.

(March2018,2marks)

Ans. Free hosting provides web hosting services free of charge. The service provider displays advertisements in the websites hosted to meet the expenses. The size of the files that can be uploaded may be limited (supports upto 5 MB only), audio/video files (mp3, mp4, etc.) may not be permitted and so on.

11. Write the type of web hosting that is most suitable:

(March2018,2marks)

- (a) For hosting a school website wiith database
- (b) For hosting a website for a firm
- (c) For creating a blog to share pictures and posts
- (d) For creating a low cost personal website with unique domain name

Ans.

- (a)Dedicated/Shared/VPS/Free hosting
- (b) Dedicated/Shared/VPS/Free hosting
- (b)Dedicated/Shared/VPS/Free hosting
- (b)Dedicated/Shared/VPS

12. DNS stands for -----

(Say2017,1 mark)

Ans. Domain Name System

13. Differentiate shared and dedicated web hosting

(Say2017,2 marks)

Ans.

Shared hosting	Dedicated hosting	
Many different websites are stored on one single web server	The client leases the entire web server and all its resources	
Share resources like RAM and CPU	The web server is not shared with any other website	

14. Explain responsive web design.

(Say2017,3 marks)

Ans. Responsive web design is the custom of building a website suitable to work on every device and every screen size, no matter how large or small, mobile phone or desktop or television.

- 15. Answer any one question from 15 (a) or 15(b).
- 15 (a) Amita wanted to get the name 'www.smartproducts.com' for her newly designed web site. How is it possible? (March2017,3 marks)
- Ans. 1. Buy a hosting space
- 2. Domain name registration Amita has to check whether this domain name is already used by somebody else using <u>www.whois.net</u> site provided by ICANN. If the domain name is available, then it can be registered.
- 15 (b) Ajith created a website using the software 'Joomla'. What is the peculiarity of this software and write any four advantages of using this software.

(March2017,3 marks)

Ans. Joomla is a popular Content Management System software. Advantages are:

It can be used to create, administer and publish web sites. Easy way to design and manage attractive web sites. Available for free download.

Chapter 8 - Data Base Management System

- 1. Explain any three fundamental operations in relational algebra. (Say 2019,3 marks)

 Ans.
 - SELECT operation is used to select rows from a relation that satisfies a given predicate.
 The predicate is a user defined condition to select rows of user's choice. This operation is denoted using lower case letter sigma (σ). The general format of select is as follows:
 σ condition (Relation).
 - 2. The PROJECT operation selects certain attributes from the table and forms a new relation. If the user is interested in selecting the values of a few attributes, rather than all the attributes of the relation, then use PROJECT operation. It is denoted by lower case letter π . The general format of project operation is as follows:

 π A1, A2,..., An (Relation)

- 3. UNION operation is a binary operation and it returns a relation containing all tuples appearing in either or both of the two specified relations. It is denoted by U.
- 2. In DBMS (Say 2019,5 marks)
 - (a) Explain classification of database users
 - (b) Define the terms Cardinality, Schema and Alternate key

- (a) 1. Database Administrator (DBA): The person who is responsible for the control of the centralized and shared database is the Database Administrator (DBA).
 - 2. Application Programmers : Application programmers are computer professionals who interact with the DBMS through application programs
 - 3. Sophisticated Users: Sophisticated users include engineers, scientists, business analysts, and others who are thoroughly familiar with the facilities of the DBMS.
 - 4. Naive Users: Naive users interact with the system by invoking one of the application programs that were written previously. They are not even aware of the details of the DBMS.
 - (b) Cardinality: The number of rows or tuples in a relation is called cardinality of the relation

Schema: The description or structure of a database is called the database schema, which is specified during database design. In the relational model, the schema for a relation specifies its name, the name of each column, and the type of each column

Alternate Key: A candidate key that is not the primary key is called an alternate key

3. First table containing 4 rows and 3 columns, second table contains 5 rows and 2 columns, then the cartesian product table contains-----rows and -----columns,

Ans. 20, 5 (March 2019,2 marks)

4. What is key? Explain any two keys in a relational database management system?

Ans. (March 2019,3 marks)

A key is an attribute or a collection of attributes in a relation that uniquely distinguishes each tuples from other tuples in a given relation.

Candidate key: A candidate key is the minimal set of attributes that uniquely identifies a row in a relation. There may be more than one candidate key in a relation.

- . Primary key: A primary key is one of the candidate keys chosen to be the unique identifier for that table by the database designer. A primary key is a set of one or more attributes that can uniquely identify tuples within the relation.
- 5. Define the term Data independence. Explain different levels of data independence.

Ans. The ability to modify the schema definition in one level without affecting the schema definition at the next level is called data independence. There are two levels of data independence, physical data independence and logical data independence.

- a. Physical data independence Physical data independence refers to the ability to modify the schema followed at the physical level without affecting the schema followed at the conceptual level.
- b. Logical data independence Logical data independence refers to the ability to modify a conceptual schema without causing any changes in the schema followed at view (external) level.

 (March 2019,3 marks)
- 6. A candidate key that is not a primary key is called ----- key. (Say2018,1 mark)

Ans. Alternate key

7. Define primary key and alternate key

(Say2018,2marks)

Ans. A primary key is a set of one or more attributes that can uniquely identify tuples within the relation.

A candidate key that is not a primary key is called alternate key

8. Write short note on union operation in relational algebra

(Say2018,2marks)

Ans. UNION operation is a binary operation and it returns a relation containing all tuples appearing in either or both of the two specified relations. It is denoted by U

9. Define the following terms:

(Say2018,3marks)

- (i) Cardinality
- (ii) Schema
- (iii) Tuple

Ans. (i) The number of rows or tuples in a relation

- (ii) The description or structure of a database. Include the name of a relation, name and type of each column.
- (iii) A row or a record in a relation

10. Define the following:

(March2018,2marks)

- (a) Field
- (b) Record

Ans. Field: A field is the smallest unit of stored data. Each field consists of data of a specific type.

Record: A record is a collection of related fields

11. Explain any three operators used in Relational algebra.

(March2018,3marks)

Ans.

1.SELECT operation is used to select rows from a relation that satisfies a given predicate.. This operation is denoted using lower case letter sigma (σ). The general format of select is as follows:

σ condition (Relation).

2. The PROJECT operation selects certain attributes from the table and forms a new relation. It is denoted by lower case letter π . The general format of project operation is as follows:

 π A1, A2,..., An (Relation)

3. UNION operation is a binary operation and it returns a relation containing all tuples appearing in either or both of the two specified relations. It is denoted by U.

12. Explain any three advantages of DBMS.

(March2018,3marks)

- 1. Controlling data redundancy: Duplication of data is known as data redundancy. In database systems all the data is kept at one place in a centralized manner.
- 2. Data consistency: Data redundancy may lead to data inconsistency; that is, the various copies of the same data show different values in different files.
- **3.** Data security: Data security refers to the protection of data against accidental or intentional disclosure or unauthorized destruction or modification by unauthorized persons. DBMS offers high security.
- 13. ----- is the symbol used for select operation in relational algebra (Say2017,1 mark)
 Ans. σ
- 14. Explain advantages of DBMS over conventional file system. (Say2017,5 marks) Ans.

- 1. Controlling data redundancy
- 2. Data consistency
- 3. Efficient data access
- 4. Data integrity
- 5. Data security
- 6. Sharing of data
- 7. Enforcement of standards
- 8. Crash recovery
- 15. Is it possible to combine select and project operations of relational algebra into a single statement? Explain with example. (March2017,2 marks)

Ans. Yes. Select and project operations can be combined in a single statement.

Eg. To select admission number and name of students who are Eligible for Higher Studies.

 π admnno, name (σ result="EHS" (STUDENT))

16. Explain different levels of abstraction in DBMS.

(March2017,3 marks)

Ans. Physical level - The lowest level of abstraction describes how data is actually stored on secondary storage devices such as disks and tapes. The physical level describes complex low-level data structures in detail.

Logical level (conceptual level) - The next-higher level of abstraction describes what data is stored in the database, and what relationships exist among those data.

View level - View level is the highest level of database abstraction and is the closest to the users. It is concerned with the way in which individual users view the data.

Chapter 9 - Structured Query Language

1. The rules enforced on data that are entered into column of a table are called------

Ans. Constraints

(Say 2019,1 mark)

2. Define view in SQL and the syntax of command used to create a view.

Ans. A view is a virtual table that does not really exist in the database, but is derived from one or more tables. Syntax used to create a view is: (Say 2019,2 marks)

CREATE VIEW < view name >

AS SELECT <column name1> [,<columnname2>]

FROM <tablename>

[WHERE <condition>];

3. Consider the following table student :

(Say 2019,5 marks)

Roll No	AdmNo	Name	Course	score
11	2008	Abdulla	commerce	90
12	2009	Prasanth	Commerce	85
13	2010	Jins	Commerce	75
14	2011	Praveen	Humanities	60
11	2012	Prasanth	Science	45
12	2013	Pallavi	Science	75

13	2014	Faizal	Science	60
				• •

- a) Can u suggest an attribute that can be selected as primary key? Justify your answer.
- b) Write SQL query to change the course attribute value 'Humanities' of the student Praveen to 'Commerce'.
- (c) Write SQL query to display the name and score of all students who scored greater than 60.
 - (d) Write SQL query to remove the details of students who scored less than 50.

Ans.

- a) AdmNo can be selected as primary Key. No other keys can be selected to uniquely identify each student. Here the domain of Roll No, Name, Course and score consists of duplicate values
 - b) Alter student set course = 'Commerce' where name= 'Praveen';
 - c) Select name, score from student where score>60;
 - d) Delete from student where score<50;
- 4. Explain any three situations to modify the structure of a table with the help of alter command in sql.

Ans.

(March 2019,3 marks)

1. Adding a new column One or more columns can be added at any position in an existing table. The syntax for adding a new column to a table is:

ALTER TABLE

ADD <column name> <datatype>[<size>] [<constraint>] | [FIRST | AFTER <columname>];

2. Renaming a table: We can rename a table in the database by using RENAME TO along with ALTER TABLE command. The syntax for renaming a table is:

ALTER TABLE RENAME TO <new tablename>;

3. Removing column from a table: If we want to remove an existing column from a table, we can use DROP clause along with ALTER TABLE command. The syntax for removing a column from a table is:

ALTER TABLE DROP<column name>;

5. Consider the table student with attribute admno, Name, course, percentage.

Write the SQL statements to do the following:

(March 2019,5 marks)

- ii) Display all the student details.
- ii) Modify the course 'Commercee 'to 'Science'.
- (iii) Remove the student details with percentage below 35.
- (iv) create a view from the above table with percentage greater than 90.

Ans.

- i) select * from student;
- ii) update student set course='Science' where course='Commerce';
- iii) delete from student where percentage<35;
- iv) create view stud as select * from student where percentage >90;
- 6. Which is the keyword used to eliminate duplicate values in the selection?

Ans. Distinct (Say2018,1 mark)

7. Differentiate between CHAR and VARCHAR in SQL

Ans. The CHAR is a fixed length character data type.

(Say2018,2marks)

VARCHAR represents variable length strings. It is similar to CHAR, but the space allocated for the data depends only on the actual size of the string, not on the declared size of the column.

30. Define constraint. Explain any four column constraints.

(Say2018,3marks)

Ans. Constraints are the rules enforced on data that are entered into the column of a table. Column constraints are applied only to individual columns.

i. NOT NULL

This constraint specifies that a column can never have NULL values

ii. AUTO INCREMENT

MySQL uses the AUTO_INCREMENT keyword to perform an auto-increment feature. If no value is specified for the column with AUTO_INCREMENT constraint, then MySQL will assign serial numbers automatically and insert the newly assigned value in the corresponding column of the new record.

iii. UNIQUE

It ensures that no two rows have the same value in the column specified with this constraint.

iv. PRIMARY KEY

This constraint declares a column as the primary key of the table. A PRIMARY KEY constraint is used to enforce a rule that a column should contain only unique, non- NULL data.

8. Write the names of any two column constraints and their usages.

(March2018,2marks)

(March2018,3marks)

Ans. Default: To set a default value in a column.

Unique: No two rows have the same value for a column.

9. Define the following

1 DML

2DDL

3.DCL

Ans.

DDL is Data Definition Language that provides commands to deal with the structure of RDBMS. The DDL commands are used to create, modify and remove the database objects such as tables, views and keys. The common DDL commands are CREATE, ALTER, and DROP.

DML is Data Manipulation Language that provides user interaction with the database system by providing a set of commands. DML permits users to insert data into tables, retrieve existing data, delete data from tables and modify the stored data. The common DML commands are SELECT, INSERT, UPDATE and DELETE.

Data Control Language (DCL) is used to control access to the database, which is required for security purpose of database. DCL includes commands that control a database. The commands GRANT and REVOKE are DCL commands.

10. Write the result of the following:

(March2018,3marks)

(a) ALTER TABLE <tablename>

Drop <column name>

- (b) DELETE * FROM <tablename>
- c)DROP TABLE<tablename>

Ans. a)Delete the column specified in the column name from the table b)Error/Delete row from table c)Delete the table itself	
11 command in SQL is used to display the structure of Ans . Describe	f a table. (Say2017,2mark)
12. Explain primary key constraint with an example Ans. A primary key is a set of one or more attributes that can uniquely relation. As it uniquely identifies each entity, it cannot contain null val Example: Admission number, account number etc.	
13. Write SQL for: (a) Create a table student with the data [name char(20), number(3)]. (b) List name and rollno of all students (c) List name and rollno of students having marks>600 Ans. (a) create table student(name cahr(20), rollno number(3), (b) select name,rollno from student; (c) select name,rollno from student where marks>600;	
14. An employee table contains name, empno, basicpay, desig. Write SQL statements for: (a) Display name, empno and bascipayof all managers (desig="ref") (b) Display empno and salary of all employees (salary=basicpay+da) (da=basicpay*1.15) (c) Display name and empno of all the employees whose basicp	
Ans. (a) select name, empno, basicpay from employee where desig='re (b) UPDATE employee SET da = basicpay * 1.15; UPDATE employee SET salary = basicpay + da; select empno, salary from employee; (c) select name, empno from employee where basicpay<10000; 15. In RDBMS, a relation contains 10 rows and 5 columns. What is to	the degree of the relation?
Ans. 5	(March2017,1 mark)
16 is an SQL datatype which is used to represent variab Ans. VARCHAR	le length string. (March2017,1 mark)
17. The structure of the table employee is given below. Empcode numeric empname string basicpay numeric	(March2017,5 marks)

da numeric grosspay numeric

Write SQL statement for the following:

- (a) insert a record into the table
- (b) update da with 60% basicpay
- (c) display the details of employees whose basicpay is greater than 20000.
- (d) rename the table employee to empdetails
- Ans. (a) insert into employee values(1005, 'Vishnu', 18000, null, null);
 - (b) update employee set da=basicpay*0.6;
 - (c) select * from employee where basicpay>20000;
 - (d) alter table employee rename to empdetails;

Chapter 10 - Enterprise Resourse Planning

1. ----is an open source ERP

Ans. ODOO

(Say 2019,1 mark)

2. Write short note on MIS.

(Say 2019,2 marks)

Ans. There are three components in MIS - Management, Information and System. Management is the ultimate user or the decision maker, information is the processed data and system is the integration and holistic view of the enterprise.

3. Explain benefits of ERP system

(Say 2019,3 marks)

Ans. Benefits of ERP system are:

- 1. Improved resource utilization: An enterprise can plan and manage its resources effectively by installing ERP software. So, the wastage or loss of all types of resources can be reduced, and improved resource utilization can be ensured.
- 2. Better customer satisfaction: Customer satisfaction means meeting maximum customers' requirements for a product or service.
- 3. Provides accurate information In today's competitive world, an enterprise has to plan and manage the future cleverly. So, an enterprise needs high quality, relevant and accurate information.

4. Expand MIS

(March 2019,1 mark)

Ans. Management Information System

5. How Business Process Reengineering (BPR) is related to Enterprise Resource Planning (ERP)? (March 2019,2 marks)

Ans.

Business process re-engineering is performed before enterprise resource planning. Conducting business process re-engineering before implementing enterprise resource planning will help an enterprise to avoid unnecessary modules from the software.

26. Explain the merits of ERP system.

(March 2019,3 marks)

- 1. Improved resource utilization: An enterprise can plan and manage its resources effectively by installing ERP software. So the wastage or loss of all types of resources can be reduced, and improved resource utilization can be ensured.
- 2. Better customer satisfaction: Using an ERP system, a customer will get more attention and service of an enterprise without spending more money and time. A customer can place the order, track the status of the order and make the payment from his/her home.
- 3. Provides accurate information: An enterprise needs high quality, relevant and accurate information. An ERP system will be able to provide such information for the better future planning of the enterprise.

7. Write short note on Supply Chain Management

(Say2018,2marks)

Ans. Supply Chain Management (SCM) is a systematic approach for managing supply chain. SCM activities include inventory management, transportation management etc.

8. Explain any three benefits of ERP system.

(Say2018,3marks)

- **Ans.** 1. Improved resource utilization: An enterprise can plan and manage its resources effectively by installing ERP software
- 2. Better customer satisfaction: Using an ERP system, a customer will get more attention and service of an enterprise without spending more money and time
- 3. Provides accurate information: ERP system will be able to provide high quality, relevant and accurate information for the better future planning of the enterprise.

9. Define BPR.

(March2018,1mark)

Ans. Business Process Reengineering

10. Define the following ERP related technologies:

(March2018,2marks)

- (a) CRM
- (b) SCM

Ans.

- a) CRM: Customer Relationship Management. CRM is a broadly used term that covers policies used by an enterprise to manage their relationships with customers.
- b) SCM: Supply Chain Management. The supply chain consists of all the activities associated with moving goods from the supplier to the customer

11. Write short note on SAP.

(March2018,2marks)

Ans: SAP stands for Systems, Applications and Products for data processing. It is a German multinational software corporation founded in 1972. The company started by developing software for integrated business solutions. In the beginning, the software was developed aiming at large multinational companies.

12. List the benefits of ERP implementation in an enterprise.

(Say2017,3 marks)

- 1. Improved resource utilization
- 2. Better customer satisfaction
- 3. Provides accurate information
- 4. Decision making capability
- 5. Increased flexibility
- 6. Information integrity

13. SAP stands for -----

(Say2017,1 mark)

Ans. Systems, Applications and Products

14. Answer any one question 25(a) or 25 (b).

(March2017,5 marks)

(a) Explain the importance of BPR in ERP implementation.

OR

- (b) Selection of ERP package is very crucial in the implementation of ERP system. Give a short note on any four ERP packages.
- **Ans.** (a) It involves changes in structure and process of a business environment.
 - BPR which includes identification of business process, analysis of current business process, designing of a revised process and implementation of revised process.
 - Business process re-engineering will help an enterprise to determine the changes in the structure or process of a business for better aspects.
 - ERP and BPR are related and they go hand in hand, and in most of the cases business process re engineering is performed before enterprise resource planning
 - BPR and ERP are used together to achieve better result for the enterprise and to improve existing ERP.
 - (b) Popular ERP packages are Oracle, SAP, Odoo, Microsoft Dynamics, and Tally.

Oracle - The ERP package from Oracle provides strong finance and accounting module. It also provides good customer and supplier interaction, effective production analysis, efficient human resource management and better pricing module.

SAP - SAP stands for Systems, Applications and Products for data processing. SAP also developed Customer Relationship Management (CRM), Supply Chain Management (SCM), and Product Life cycle Management (PLM) software.

Odoo – Open source ERP package. Formerly known as Open ERP.

Microsoft Dynamics - Microsoft Dynamics is part of Microsoft business solutions. It provides a group of enterprise resource planning products primarily aimed at midsized enterprises. This package can be installed and used easily and it provides good user interface.

Tally ERP - Tally ERP is a business accounting software for accounting, inventory and payroll.

Chapter 11 – Trends and Issues in ICT

1. Define the following terms:

(Say 2019,2 marks)

- (a) Cyber forensics
- (b) Infomania

Ans. (a) Cyber forensics: Cyber forensics can be defined as the discipline that combines elements of law and computer science to collect and analyse data from computer systems, networks, communication systems and storage devices in a way that is admissible as evidence in a court of law.

- (b) Infomania is the state of getting exhausted with excess information. It occurs due to accumulation of information from many sources like Internet, e-mail and cell phones, but cannot be processed.
- 2. Briefly explain the application of RFID (Radio Frequency Identification) Technology in the field of business logistics. (Say 2019,3 marks)

Ans.

Radio Frequency Identification (RFID) technology can be used to identify, track, sort or detect a wide variety of objects in logistics. RFID hardware consists of a RFID tag and a reader. The RFID tag consists of a combination of transmitter and responder. This tag contains a microchip for storing data and a sending and receiving antenna for data exchange with the RFID reader. RFID gives transportation and logistics operations increased visibility into product movement and business processes. It increases efficiency by providing real-time data that gives up-to-date information about the products.

3. Define the terms:

(March 2019,2 marks)

- i) Cyber Forensics
- II) Infomania.

Ans

- (a) Cyber forensics: Cyber forensics can be defined as the discipline that combines elements of law and computer science to collect and analyze data from computer systems, networks, communication systems and storage devices in a way that is admissible as evidence in a court of law.
- (b) Infomania is the state of getting exhausted with excess information. It occurs due to accumulation of information from many sources like Internet, e-mail and cell phones, but cannot be processed.
- 4. Compare GPRS and EDGE

(March 2019,3 marks)

Ans.

GPRS is a packet oriented mobile data service on GSM. When compared to conventional GSM, users of GPRS benefited from shorter access time and higher data rates. GPRS allows billing based on volume of data transferred.

EDGE is a digital mobile phone technology that allows improved data transmission rates for GSM. EDGE is a superset to GPRS and can function on any network with GPRS. It provides nearly three times faster speeds than the GPRS system.

5. Expand the term CDMA.

(Say2018,1 mark)

Ans. Code Division Multiple Access

6. Write a short note on mobile operating system

(Say2018,2marks)

Ans. A mobile operating system is the operating system used in a mobile device (smart phone, tablet, etc.), similar to an operating system used in a desktop or laptop computer. Popular mobile operating systems are Android from Google, iOS from Apple, BlackBerry OS from BlackBerry and Windows Phone from Microsoft.

7. Define the following term:

(Say2018,2marks)

- (i) SIM
- (ii) MMS

Ans.

- (i) SIM (Subscriber Identity Module) cards help to identify a subscriber, roam across networks and provide security to value added services like Internet browsing, mobile commerce, mobile banking, etc.
- (ii) Multimedia Messaging Service (MMS) is a standard way to send and receive messages that consists of multimedia content using mobile phones.
- 8. Name the intellectual property represented by the symbol®,© Ans. Registered trade mark, copyright

(March2018,1mark)

9. Define the following terms:

(March2018,2marks)

- (a) Trademark
- (b) Copyright
- a) Trademark: A trademark is a distinctive sign that identifies certain goods or services produced A trademark can be a name, logo, symbol, etc. that can be used to recognise a product or service
- b) Copyright: A copyright is a legal right given to the creators for an original work, usually for a limited period of time. Copyright applies to a wide range of creative, intellectual or artistic forms of works which include books, music, painting, sculpture, films, advertisement and computer software.
- 10. Name the following:

(March2018,2marks)

- (a) Satellite based Navigation system
- (b)Service used to send messages with Multimedia content.
- (c) Packet oriented mobile data service on GSM
- (d) Smart card technology used only in GSM phone Systems

Ans.

a)GPS

b)MMS

c)GPRS

d)SIM

11. ----is the popular mobile OS developed by Google based on Linux kernel (Say2017,1 mark)

Ans. Android

12. Differentiate GPS and EDGE.

(Say2017,2 marks)

GPS	EDGE
	digital mobile phone technology that allows improved data transmission rates for GSM
•	Superset to GPRS and can function on any network with GPRS deployed on it

13. Write a short note on IPR infringement.

(Say2017,3 marks)

Ans. Unauthorised use of intellectual property rights such as patents, copyrights and trademarks are called intellectual property infringement. It may be a violation of civil law or criminal law, depending on the type of intellectual property, jurisdiction (countries) and the nature of the action. Different types are patent infringement, copyright infringement, trademark infringement

14. Pick the odd one out:

(Say2017,1 mark)

(a) KitKat

(b) Jelly Bean

(c) Icecream Sandwitch

(d) iOS

Ans. iOS (all others are the versions of Android OS)

15. A 4G mobile network uses -----. **Ans.** OFDMA

(March2017,1 mark)

16. Write a short note on Android operating system. **marks**)

(March2017,2

Ans. Android is a Linux-based operating system designed mainly for touch screen mobile devices. It was originally developed by Android Inc. In 2005, Google acquired Android Inc. making it a wholly owned subsidiary of Google. The Android OS consists of a kernel based on Linux kernel.

17. What is copyright? How does it differ from patent?

(March2017,3 marks)

Ans. A copyright is a legal right given to the creators for an original work, usually for a limited period of time. This covers rights for reproduction,

communication to the public, adaptation and translation of the work.

A patent is the exclusive rights granted for an invention. It is the legal right obtained by an inventor for exclusive control over the production and sale of his/her mechanical or scientific invention for a limited period of time.