

Chris Windham

Director, Global Services

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In my role as Senior Manager of the Healthcare Global Services Enterprise team at Hyland, I have the opportunity to interact and mentor internship associates each summer. During the summer of 2019, I had the absolute pleasure to work with Amanda Sheehan in both a direct project sponsorship role, and as an observer in her portfolio of summer projects.

Amanda was wonderful to work with throughout her internship. She showed the ability to take direction, work independently, and carry herself professionally. My experience with internship associates tells me that these skills are often the primary learning focus and can be the greatest challenge and culture shock. Amanda demonstrated higher-level skills and competencies. Specifically, her consistent and articulate updates, ability to dig deep with clarifying questions, and high quality work sets her apart from the crowd.

Amanda had the opportunity to work on a project helping to design key performance indicators for project management professionals. During the course of the project, Amanda worked in the Hyland SalesForce and FinancialForce reporting applications, building reports for KPI measurement. As part of this effort, she gathered requirements on the parameters and desired visual outputs, and delivered reports that currently support our ongoing business success at Hyland.

Without question, I would recommend Amanda for further internship opportunities as she discovers the vocation that brings her the fulfillment she deserves in her professional life. Hyland will welcome her back as often as she will allow us to be a part of her professional maturation.

Sincerely,

Chris Windham

Director, Global Services

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