

ATHENA ALIAFE ABE

Sustaining Engineer - PAR Technology
Content Creator - YouTube
San Diego, California USA

PERSONAL PROFILE

Public speaker and mentor with experience in content creation (entertainment and educational), research, leadership, community management, and digital marketing. I have excellent communication skills and am also innovative, versatile, and adaptable.

EDUCATION

2018 - 2022 • **St. Paul University Manila (Tertiary)**
Bachelor of Science in Computer Science
Latin Honor: **Magna Cum Laude**

ACHIEVEMENTS

Tertiary - **Consistent President's and Dean's Lister**
Senior High School - **Academic Excellence Award**
Junior High School - **Diligence in Studies Award**

WORK EXPERIENCE

Sustaining Engineer and KCS Coach - PAR Technology
November 2023 - Present
Full-time

Technical Support Specialist - PAR Technology
December 2022 - November 2023
Full-time

Technical Support Agent - PAR Technology
April 2022 - December 2022
Full-time

Technical Community Manager - EdukasyonPH
August 2021 - December 2022
Part-time

- Managed social media platforms including Facebook, YouTube (YoungCTO), LinkedIn, TikTok, and Instagram
- Helped increase organic community reach to 3,000 and engagement to 500.
- Developed and managed the AWS Siklab Influencer Partnership program.
- Planned weekly webinar and workshop events for AWS Siklab Pilipinas community effectively increasing the followers by 1,000 + and driving brand awareness with over 15 community partners along with the Technical Community Managers.

+1 (909) 520 0719 | [LinkedIn](#) | [YouTube](#) | [Facebook Page](#) |
athenaaliafeabe@gmail.com

**WORK
EXPERIENCE
(CONT.)**

Application Analyst - Filta

November 2021 - December 2021

Part-time

- Designed and developed an IT Self-Service portal using the SharePoint site to efficiently deliver standard resources and process requests to over 300 employees.
- Analyze workflow decisions, automate processes, and requests for operational experience using Power Apps and Power Automate.
- Administration, monitoring, and maintenance of applications.
- Providing Remote Technical Support for configuration, installation, and management of applications and systems.
- Works closely with the IT Application and System Analyst, Front-End Developer, and PHP Developer to assist in spearheading process improvement projects, systems integration for operational experience.

IT Support Associate - Filta

June 2021 - November 2021

Part-time

- Improve processes within the organization by maximizing digitalization by using Power Apps and Power Automate
- Guided implementation of new IT Services with a strategy for remote monitoring management
- Assists executive-level and management in resolving technical issues on an emergency basis
- Managing and updating inventory records via Asset Management Database
- Providing Remote Technical Support for configuration, installation, and management of applications and systems
- Works closely with the QMS Specialist and assist in spearheading process projects for operational experience

Social Media Specialist - Filta

February 2021 - June 2021

Full-time

- Managed social media platforms including Facebook, YouTube, LinkedIn, and Reddit
- Worked closely with the Social Media Manager to optimize content calendar across all platforms along with the execution of marketing strategies for Filipino Front-End Developers and Digital Creatives
- Planned webinar and workshop events for Filipino Front-End Developers community effectively increasing the followers by 2,000 + and driving brand awareness
- Monitor and represent the online presence of the company's brand by engaging with users, thus strengthening customer relationships
- Utilized Social Media Management and automation tools such as Google Sheet, Buffer, and Text Blaze

SPEAKING ENGAGEMENTS

2023, November 10: Introduction to PHP - Pamantasan ng Lungsod ng Maynila
Cybersecurity Trends and Threats in 2023 - West Visayas State University -
CICT

2023, September 23: Exploring the World Wide Web - JPCS City College of
Calapan

2023, May 6: Build your Career through Tech Communities - Angular PH

2023, May 6: Tackling Risks & Understanding Security in AI Technology - Our
Lady of Fatima University

2023, April 15: Introduction to Project Management - University of Santo Tomas
- College of Information and Computing Sciences

2023, March 11: Wireless Value Realization - SWITS Bulacan State University

2023, March 1: Introduction to Game Development - Google Developer Student
Clubs National University Baliwag Campus

2023, February 14: Web Development Trends in 2023 - Computer Science
Association 2022-2023 - EARIST Manila

2022, November 6: React & TypeScript Workshop - Google Developer Student
Clubs Cebu Institute of Technology - University

2022, September 10: Evolution of Big Data Analytics in 2022 - Polytechnic
University of the Philippines - Institute of Technology Student Council
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2022, September 2: Web Development for Beginners - Stackleague

2022, May 21: Introduction to Data Engineering with Python and AWS -
Pamantasan ng Lungsod ng Valenzuela

2022, March 26 : Cybersecurity - STI ALPHA

2020, October 20 - SQL is for Kids, but SQL is for YOU - Developer Student
Club AMACC Caloocan

Total Speaking Engagements as of 2020: 76

VOLUNTEER EXPERIENCE

Mentor - Impact Hackathon (Impact Hub Manila)
May 2021 - March 2022

Ambassador - AngelHack
Nov 2021 - December 2022