Sheeraz A. Usmani

Dallas, TX

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EDUCATION

University of Texas at Dallas, Jindal School of Management   Dallas, TX

Bachelor of Science in Information Systems   Summer 2023
Cumulative GPA: 3.89/4.0
Scholarships/Honors: JSOM Jindal Student Grant, SOM Peter Buffer Scholarship, Dean's List (2021-2022)

RELEVANT SKILLS

- **Programming Languages:** Java, JavaScript, Python, SQL, HTML, CSS, GitHub
- **Cloud**: AWS Cloud Practitioner Certification, Snowflake, dbt, Microsoft Azure, Google Cloud
- **Business Process:** Agile Methodology, Microsoft Office Suite (Excel, PowerPoint, Word, Visual Studio Code), Tableau, Active Directory, Salesforce, Microsoft Dynamics 365, Power BI, R, SAP

WORK EXPERIENCE

Protiviti, Inc.   Dallas, TX
Cybersecurity Consultant Intern   May 2022 – August 2022

- Utilized SAP to analyze and present data insights to senior management, including forecasting trends and business performance, resulting in a 35% reduction in operational cost through identifying accurate areas of improvement within financial goals.
- Collaborated with clients to define business drivers, develop key performance indicators, and financial objectives that aligned with their strategic goals and product launch objectives.
- Maintained a high level of accuracy in data analysis and reporting, utilizing statistical analysis tools, including: Excel, D365, and Tableau
- Created a Geographic Energy and Utility Dashboard on Tableau, displaying allocated vs. actual budget breakdown for oil wells along with the vendor pricing analysis for each budget category.

University of Texas at Dallas - Housing   Richardson, TX
Residential Advisor/ Housing Support Analyst   January 2020 – May 2021

- Provide reliable technical support to over 300+ students living on-campus using live-chat software and phone calls, resolving approximately 95% of technical issues within 24 hours of initial contact.
- Troubleshoot technical issues with User Account, Billing / Payment errors, application servers, utilize active directory, and administrative systems to streamline and manage daily tasks.
- Trained and mentored new advisors to effectively practice troubleshooting technical issues, skills in Microsoft applications, provide positive customer service, practice financial reporting and analyze financial data.

LEADERSHIP EXPERIENCE

Amazon AWS Student Ambassador   Richardson, TX
Amazon Web Services   May 2020 - Present

- Certified Cloud AWS Ambassador
- Conducted outreach to students and faculty to raise awareness of the benefits of AWS cloud services.
- Raised awareness among corporate finance students and faculty about the benefits of AWS cloud services, leading to a 12% increase in AWS certification among finance graduates.
- Enhanced reliability of financial systems by ensuring proper configuration and optimization of AWS services, resulting in a 15% decrease in system downtime.

Student Government Association   Richardson, TX
Student Affairs Senator   May 2020 - Present

- 1 of 6 students selected to represent the Jindal School of Business and provide input to Student Initiatives
- Direct and facilitate on-campus events with UTD alumni and students.
- Collaborate with UTD faculty to set up initiatives such as: National Voter Registration Day, Election Reception, Student Panel
- Responsible for allocating and managing the $50,000 Student Government budget provided by the University of Texas at Dallas.