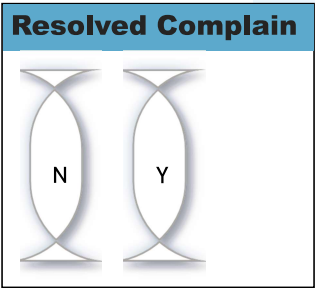




Total Calls

4054



Agent Name

Topic

Year

Quarter

Month

Days

All

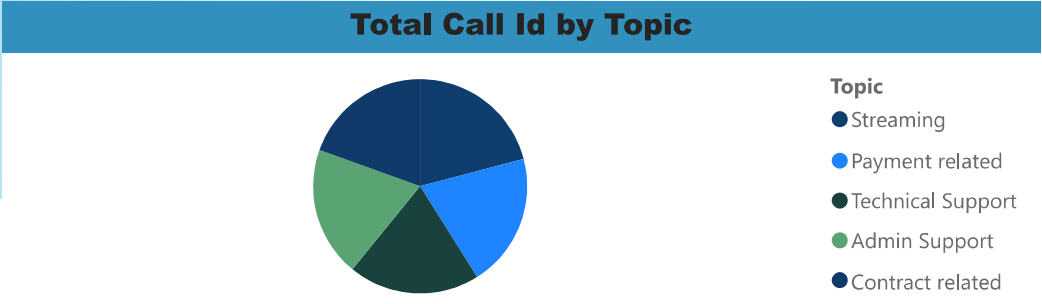
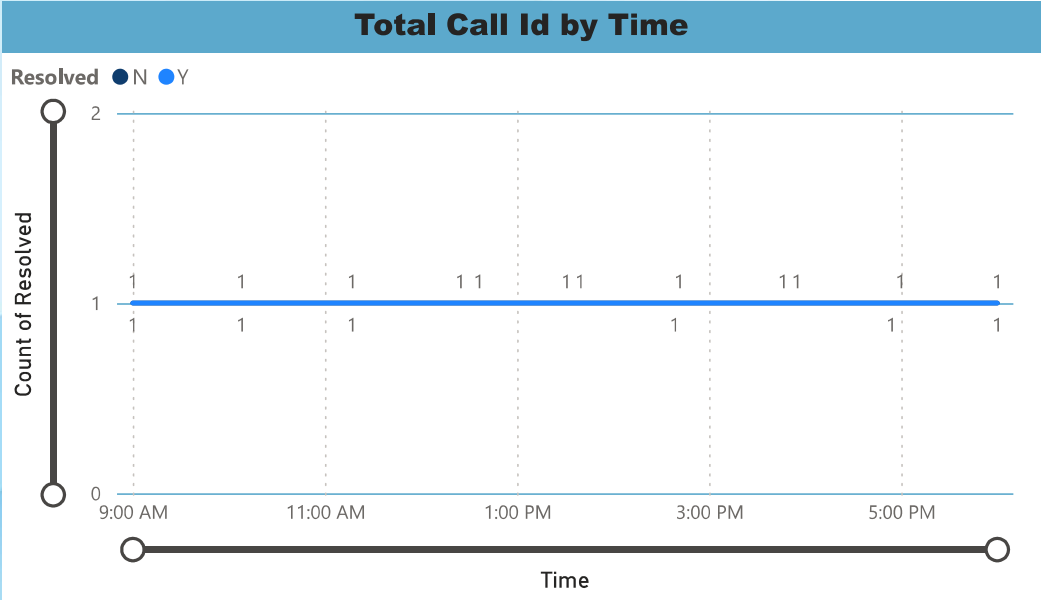
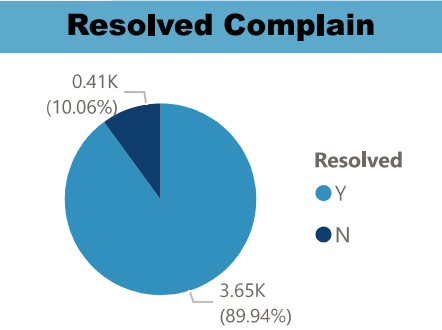
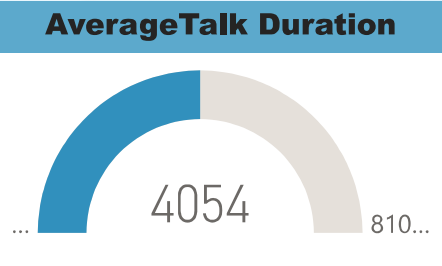
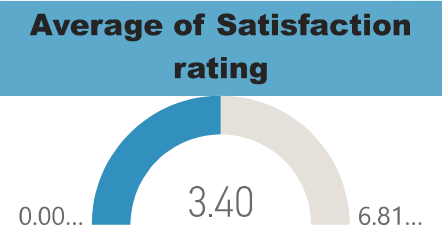
All

All

All

All

All



Topic

All

Agent	Call Id	Answered (Y/N)	Resolved	Sum of Speed of answer in seconds	AvgTalkDuration	Sum of Satisfaction rating
Becky	ID0002	Y	N	\$70	12:04:02 AM	3
Becky	ID0005	Y	Y	\$95	12:01:00 AM	3
Becky	ID0015	Y	Y	\$48	12:03:47 AM	4
Becky	ID0016	Y	Y	\$63	12:05:26 AM	2
Becky	ID0035	Y	Y	\$119	12:01:31 AM	5
Becky	ID0044	Y	Y	\$98	12:03:14 AM	5
Becky	ID0055	Y	Y	\$35	12:01:19 AM	3
Becky	ID0074	Y	Y	\$122	12:04:53 AM	1
Becky	ID0079	Y	Y	\$58	12:03:28 AM	3
Becky	ID0085	Y	Y	\$106	12:04:22 AM	5
Becky	ID0094	Y	Y	\$80	12:00:53 AM	3
Becky	ID0105	Y	Y	\$112	12:03:25 AM	5
Becky	ID0106	Y	Y	\$65	12:04:57 AM	3
Becky	ID0108	Y	N	\$55	12:02:32 AM	1
Becky	ID0111	Y	Y	\$53	12:00:56 AM	3
Becky	ID0128	Y	Y	\$102	12:05:26 AM	4
Becky	ID0131	Y	N	\$42	12:00:59 AM	5
Becky	ID0139	Y	Y	\$43	12:06:20 AM	5
Becky	ID0159	Y	Y	\$123	12:01:15 AM	3
Becky	ID0160	Y	N	\$86	12:05:37 AM	1
Total				\$273,729		13798

