

SHERIF OYINKANSHOLA ABOLARIN

Contact

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Ketu, Lagos, 100242

Skills

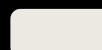
HTML 80%



CSS 60%



React 20%



Javascript 20%



Microsoft office programs 80%



Research and development 80%



Data analytics 20%



Customer service 100%



Good Laboratory Practice (GLP) 80%



Report writing 80%



Troubleshooting techniques 100%



Communication and presentation 80%



SUMMARY

I am interested in IT and everything in its orbit. I am currently a Research Scientist in a research institute but I recently began to be fascinated by web programming, e.g. developing apps and building websites. I decided to join a boot camp and I am currently being trained as a front-end developer where I've gained some experience of working in this area. I am keen to gain more experience in the field. For this reason, I am looking for a company willing to offer me an internship placement as a front-end developer. In return, I would offer my full commitment, and be a pleasant and friendly addition to your team.

EXPERIENCE

Research Scientist 2017 - Present
Federal Institute of Industrial Research, Oshodi, Lagos State.

Served as a Principal Investigator of a team of 15 staffs on a research project and successfully met all key milestones with deadline and under budget for the institute initiatives.

Completed research projects as a valuable team member with deadline and under budget for the institute initiatives.

Monitored and supervised 20 industrial trainees on day to day activities for proper execution of their technical work in the laboratory.

Wrote and presented research papers, reports, reviews and summaries regarding research project.

Prepared and presented budgets proposal of research projects.

Recognized abnormal test results and devised corrective actions to retain accurate and valid results.

Maintained inventory of chemicals and supplies in the laboratory.

Kept laboratory equipment clean and in good working order for optimal functionality and longevity.

Handled specimens according to laboratory protocols to maximize the accuracy and precision of results.

Conducted water and proximate analysis regularly.

<div> <div>Time management</div> <div>80%</div> <div></div> </div> <div> <div>Active listening</div> <div>80%</div> <div></div> </div> <div> <div>Adaptability</div> <div>80%</div> <div></div> </div> <div> <div>Leadership</div> <div>80%</div> <div></div> </div> <div> <div>Language</div> <div>English Yoruba Pidgin</div> </div>	<div> <div>Customer Service Representative</div> <div>MTN/Ison Bpo, Abeokuta, Ogun State</div> <div>2016 - 2017</div> </div>	
	<div>Regularly reduced the Average Handling Time on phone with customers while providing excellent service.</div>	
	<div>Maintained customer satisfaction with forward-thinking strategies focused on addressing customer needs and resolving concerns.</div>	
	<div>Reputation for working successfully with previously unhappy customers by showing empathy and promptly resolving the issues.</div>	
	<div>Used company troubleshooting resolution tree to evaluate technical problems while leveraging personal expertise to find appropriate solutions.</div>	
	<div>Recommended MTN products and services to customers and thoroughly explaining details to amplify sales.</div>	
	<div>Entered customer interaction details to track requests, document problems and record solutions offered.</div>	
	<div>Offered advice and assistance to customers, paying attention to special needs.</div>	
	<div> <div>Chemistry Teacher (Senior Secondary 1)</div> <div>Government Day Secondary School, Jega, Kebbi State (NYSC)</div> <div>2014 - 2015</div> </div>	
	<div>Developed lesson notes for chemistry subject according to scheme of work.</div>	
	<div>Taught creatively to arouse the interest of students & make subject/topic as clear as possible.</div>	
	<div>Assigned & grade class work, home work, tests & exams.</div>	
	<div>Maintained accurate records of students' test & exam scores.</div>	
	<div>Organized sporting activities for students.</div>	
	<div>EDUCATION</div>	
	<div> <div>University of Ilorin, Kwara State</div> <div>Bachelor of Science in Chemistry</div> <div>2010-2014</div> </div>	
	<div> <div>Oyun Baptist High School, Kwara State</div> <div>Senior Secondary Certificate Examination</div> <div>2003-2009</div> </div>	

ADDITIONAL EDUCATION

IBM Digital Nation For Africa

Free training course and certification for Africans

Zuri Training

A bootcamp for front-end web developer

CERTIFICATION

HTML and CSS by IBM

Web development by IBM

Create Your Own Web Page by IBM

Intro to Data and Data Science

MTN How May I Help You

Program Planning, Implementation and Report Writing

Information, Communication and Technology

REFERENCES

Referees are available on request