

ONE CLICK SERVICES

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1. Project Overview?

A plan for an online motorbike service booking site is known as one click service. In its current form this online website is to be designed as a dynamic platform needing continual adjustments from customers and service providers.

2. To what extent the system is proposed for?

The proposed system is a website which allows customers and staff to register their details. Customers can book, make enquiry, take quotation and buy accessories related to motor bikes. The staff can view the booking or enquiry and generate the slot for booking and follow-up the customer enquiries.

3. Specify the Viewers/Public which is to be involved in the System?

Motorbike Users

4. List the Modules included in your System?

4.1 **Admin**

- *Login*
- *Manage staff and Customers*
- *Manage Products*
- *Manage booking, enquiry and leaves*
- *Monitoring payments*
- *Monitor and evaluate customer history*

- *Mange offers and discounts*
- *Generate reports*

4.2 User or Motor bikers

- *Login and registration*
- *Update personal details*
- *Booking service*
- *Cancel booking*
- *View service details*
- *Accessories purchase*
- *Taking quotation*
- *Selection or change date or place of pickup and drop of motorbike*
- *Payment*
- *feedback*

4.3 Staff

- *Login and registration*
- *Update profile*
- *View booking list and enquiries*
- *Boking or enquiry completion report*
- *Apply leave*

5. Identify the users in your project?

Admin, Staff and Customer

6. Who owns the system?

Admin

7. System is related to which firm/industry/organization?

One click service is related to the motorbike service center for customers booking motorbike service , make enquiry and buy motorbike accessories in online mode.

8. Details of person that you have contacted for data collection?

{response here}

9. Questionnaire to collect details about the project? (min 10 questions, include descriptive answers, attach additional docs (e.g. Bill receipts, certificate models), if any?)

{response here}