

Ref:8456

Date: Jan 30, 2023.



Experience Certificate

This is to certify that Mr. Ahmed Mohamed Elsayed Ismail, of Egyptian nationality, worked for Al Qaed Company from 23/03/2017 to 23/01/2023. During his tenure, Mr. Ahmed held the position of IT Administrator and demonstrated exemplary performance and professionalism.

Throughout his employment, Mr. Ahmed was responsible for the following key tasks:

- **Implementation of New Systems and Technologies:** Successfully implemented and integrated various IT systems and technologies within the company.
- **VPN Setup, Maintenance, and Troubleshooting:** Effectively established and maintained VPN connections, ensuring secure remote access and resolving any issues that arose.
- **Inventory Management:** Maintained a precise inventory list of all PCs and peripheral devices, ensuring up-to-date and accurate records.
- **Remote Support:** Provided remote troubleshooting and support, efficiently resolving IT-related issues for both local and remote users.
- **Network Performance Monitoring:** Monitored network connectivity performance, maintained computer equipment, and ensured all software was up to date.
- **Disaster Recovery Planning:** Prepared a comprehensive disaster recovery plan, ensuring business continuity in case of unexpected events.
- **Complex Network Configuration and Management:** Configured and managed complex networks using high-end switches and routers, ensuring network stability and security.
- **Cloud Services, Exchange, Veeam, and Jira:** Worked extensively with cloud services, managed Exchange servers, Veeam backups, and Jira for project management.
- **Web Design:** Demonstrated proficiency in web design, working on both the frontend and backend of web applications.
- **Programming Languages:** Showed expertise in PHP for backend development, and utilized HTML, CSS, and JavaScript for frontend development.
- **Python Development:** Applied Python programming skills to enhance automation, data analysis, and other IT-related tasks.

Sincerely,
Human Resources

