

Service Certificate

Ref:000623



Date: May 30, 2017.

Mr. Ahmed Mohamed Elsayed Ismail, of Egyptian nationality, was employed by Al Payraq Company from February 15, 2014, to April 30, 2017. During his employment, Mr. Ahmed served as an IT Network Engineer, where he consistently demonstrated exceptional technical expertise and a strong dedication to his responsibilities.

Throughout his time with us, Mr. Ahmed was entrusted with a wide range of tasks that showcased his versatility and proficiency in IT administration. He was responsible for resolving networking issues, ensuring smooth LAN and wireless network configurations, and troubleshooting complex technical problems. His ability to effectively manage DNS, DHCP, IIS, and Routing & Remote Access Services, as well as install and configure video conferencing systems, proved invaluable to our operations.

Mr. Ahmed's role also extended to advanced networking, where he addressed connectivity challenges involving Cisco LAN, CAN, WAN, and wireless networks. He played a pivotal role in enhancing our security measures by implementing Zero Trust Security practices within our network architecture. His efforts in migrating legacy applications to a containerized environment further modernized our IT infrastructure.

In addition to his technical duties, Mr. Ahmed conducted thorough penetration tests and security audits, identifying vulnerabilities and significantly bolstering our overall security. He adeptly configured and managed cloud-native security solutions, including Azure Security Centre, and developed a comprehensive Incident Response Plan to ensure rapid and effective responses to security incidents.

Furthermore, Mr. Ahmed was instrumental in setting up and monitoring SIEM (Security Information and Event Management) systems, enabling proactive threat detection and improving the security of our IT environment.

Mr. Ahmed was known for his professionalism, positive attitude, and collaborative nature. His contributions were highly valued, and he played a key role in advancing the IT capabilities of Al Payraq Company.

We thank Mr. Ahmed for his dedication and wish him continued success in his future.

Sincerely,
HR Department
Al Payraq Company

