



Date of birth: 05/02/1999 | **Nationality:** Egyptian | **Gender:** Male | (+20) 01023288200 |

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WORK EXPERIENCE

01/06/2016 - 01/01/2018 - Cairo, Egypt

VOLUNTEER - RESALA NGO

I have volunteered in Resala. It's a charitable organization whose main goal is to help the poor people and people who can't afford to live a better life. My first year was to help in providing the family under the poverty line with meals and food and organize with the local organization so their houses can have access for water and electricity. My Second year was to help the disabled orphan children and take care of their needs and wants and spend time with them and to offer them a proper education.

01/02/2018 - 01/06/2018 - Cairo, Egypt

STUDENT EXCHANGE COORDINATOR - AIESEC

Was leading the entire process of interviewing the international students/interns of AIESEC and review their application and initiate interviews with them. Creating the itinerary plan together and coordinate between them and their project that they will work in and make sure that the contract has no issues.

01/06/2018 - 06/2019 - Cairo, Egypt

INTERNATIONAL EXCHANGE DIRECTOR - AIESEC

AIESEC RNS (Reception and Support) director/coordinator.

Making sure that their work with the local companies has no issues and everything is going smoothly. Taking the responsibility to assist all of the international students and Aiesec's interns to merge into the Egyptian society smoothly.

Picking them from the airport then drive them to their hostels safely and give them induction to their programs.

Taking care of their safety and making sure that they're spending a quality time without any problems by solving their issues/problems with the locals and organize trips to many different places inside Egypt to get to know the culture and history of the country more and outings with locals as well.

06/2019 - 01/2020 - Cairo, Egypt

PERCUSSIONIST - ALWAN NGO

I have volunteered with Alwan NGO as a Percussion instructor. We have shared our knowledge and experience in music and I have specifically shared my experience in how to play percussion with the young generation and we provided many classes so that they could participate and improve their talents in music. The main goal was to provide the best quality percussion classes for free for our members/volunteers. Was organizing musical trips on the the beaches to create a better environment for our learners to make them love music more and create the best vibes to make them immerse more in the learning process.

01/2019 - 06/2019 - Cairo, Egypt

MARKETING OFFICER - COMET - CAIRO UNIVERSITY

I have volunteered with Comet Egypt and it's a student activity that trained us with how we can manage real projects and make marketing plans in the market which was translated to commercial ads on the TV and business models for some startups here in Egypt.

Our first projects as volunteers was to make a marketing campaign for the Egyptian International football player Mohammed Elnenny and to make him the second Mohammed Salah as a big enthusiast of football I enjoyed doing this campaign so much and learnt lot of experience from it.

The second project was to make a marketing campaign for a musical instrument called Tabla and we had lot of success in that one that the company bought our project and used it in their marketing plan.

06/2019 - 12/2019 - Cairo

ENTREPRENEUR VOLUNTEER - COMET - CAIRO UNIVERSITY

Enrolled in the Entrepreneurship Councel and we made a business model plan for many companies and it was like an internship for this field.

05/02/2020 - 31/12/2021 - Cairo, Egypt

CUSTOMER SERVICE REPRESENTATIVE - CONCENTRIX

- (Amazon UK Account)

Handling all Amazon UK's customers issues with delivery, order problems, inquiries, and refunds.

- (AMC Cinemas KSA Account)

Helping the guest with their issues, concerns, booking issues, and refunds and assisting them to be able to provide the best kind of service and experience for them.

01/2022 - CURRENT - Cairo, Egypt

WEB PROGRAMMER - FREELANCE

Working as Front End Developer as freelancer Creating and developing interactive website pages.

EDUCATION AND TRAINING

09/2018 - CURRENT - Egypt

FACULTY OF COMMERCE ENGLISH SECTION - BUSINESS ADMINISTRATION AND ACCOUNTING - Cairo University

https://cu.edu.eg/Home

LANGUAGE SKILLS

Mother tongue(s): **ARABIC**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C2	C1	C1	C1
GERMAN	A2	B1	A2	A2	A2
SPANISH	A2	A2	A2	A2	A1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

DIGITAL SKILLS

Front End Development

HTML5/CSS, Javascript | Web-development front-end (Bootstrap, HTML) | Angular Js | REACTJS | CSS SASS LESS | Object-Oriented Programming | Git | JSON | RESTful api | JavaScript | Github | Bootstra p | Web API | AJAX | Clean Code

IOS Development

Swift/SwiftUI | XCode, Swift, Cocoapods Frameworks

Soft Skills

Open Minded | Empathy for others | Fast learning, adapting and comprehending | Team Work & Team Player | Ability to learn quickly, listen and communicate with others, correctly and motivated | Positive attitude towards learning new skills

General in Programming

bash-script | KALI LINUX | C++