

Newborn Eligibility, Pre-auth, and Claim Solution

Case

When creating an eligibility, pre-auth or claim request for a Newborn, the request will get rejected by the payers.

Newborn handling on nphies

Please follow the below steps:

- **Diagnostic codes indicate newborn**
Code the newborn cases as a secondary diagnosis using one (or more) of the below are the ICD-10-AM codes:
 - Z38 Liveborn infants according to place of birth

| Code | Description |
|-------|--|
| Z38.0 | Singleton, born in hospital |
| Z38.1 | Singleton, born outside hospital |
| Z38.2 | Singleton, unspecified as to place of birth |
| Z38.3 | Twin, born in hospital |
| Z38.4 | Twin, born outside hospital |
| Z38.5 | Twin, unspecified as to place of birth |
| Z38.6 | Other multiple, born in hospital |
| Z38.7 | Other multiple, born outside hospital |
| Z38.8 | Other multiple, unspecified as to place of birth |

- **The patient resource and the identifier will be patient medical record ID for the newborn**
A new patient resource will be created for the newborn.
- **The insurance coverage will be for the mother/father**
The newborn will be covered under the mother's or the father's policy.
- **Provide the newborn birth weight in the supporting info**
The provider should include the newborn birth-weight in the supporting info for the request
- **Insurance should not reject the claim if the patient details do not match the mother's details**
The insurer should validate the pre-auth/claim when it goes through their system and do not reject it.

- Use an extension to indicate/flag that the patient is a newborn for pre-auth/claim

| Field | Description | Min | Max | Data type |
|---|---|-----|-----|-----------|
| CoverageEligibilityRequest.extension.newborn | Flag to identify that this eligibility is for a newborn | 0 | 1 | Boolean |
| Claim.extension.newborn | Flag to identify that this authorization is for a newborn | 0 | 1 | Boolean |
| Claim.extension.newborn | Flag to identify that this claim is for a newborn | 0 | 1 | Boolean |

- Use the below code to indicate the birth weight.

| Code System | Supporting info category |
|---|--------------------------|
| http://nphies.sa/terminology/CodeSystem/claim-information-category | Birth-Weight |