

Shehzad Hussain

Hall Lane, Chingford, London

(+44) 7952338597

Shehzad.hussain7714@gmail.com

<https://www.linkedin.com/in/shehzad7714>



A highly experienced and results-driven business analyst with a proven track record of leveraging data analysis to drive strategic decision-making and optimize business processes. Known for strong analytical skills, effective communication, and a passion for delivering actionable insights. Ready to contribute expertise and drive growth in a dynamic business environment.

Skills

- Data Analysis
- Stakeholder Management
- Jira
- PowerBI
- Translating complex language into simple terms
- Design Thinking Methodology
- Collaboration and Teamwork
- Strategic Thinking/Planning
- Confluence
- Technical Skills
- SDLC
- Gathering Business Requirements
- MS Office

Experience

April 2022 – October 2023

Senior Consultant – Apex Group Ltd, London

In my current position, I play a key role as one of the primary developers for our internal K2 platform. My responsibility was pivotal because it involved ensuring that our system consistently aligned with the unique requirements of our organisation. As a Senior Consultant I was tasked with designing and building custom workflows and applications across various business functions such as sales, HR, and technical issue management. My commitment to ongoing improvement led me to continuously identify areas for enhancement and create solutions to streamline our operations and enhance our overall efficiency.

Another significant aspect of my role was the creation of complex ad hoc reports. This entailed extracting data from both our internal databases and external cloud-based servers, specifically Azure. Additionally, I held responsibility for generating critical foreign exchange (FX) rate reports that are essential to the entire organisation. Ensuring the secure and timely delivery of daily reports to our fund investment clients is another integral part of my role. Precision and confidentiality in handling sensitive data are paramount, and I consistently adhere to the guidelines and regulations set forth by the Financial Conduct Authority (FCA).

Furthermore, I actively participated in co-managing and developing new online fund investments platform. This collaborative effort involved collaborating closely with clients, developers, and design teams to tailor solutions to meet the unique specifications of Mainsprings clients. This experience has not only sharpened my skills in gathering and documenting business requirements but has also equipped me with the ability to simplify technical concepts for clients who may not possess a technical background. We successfully delivered the project on schedule.

In addition, I also:

- Demonstrated creativity and critical thinking skills by generating innovative ideas to improve platform usability.
- Gained valuable experience in collaborating with diverse stakeholders, communicating effectively, and delivering I have dedicated myself to enhancing my skills in using SQL, which is a crucial aspect of generating reports and analysing data.
- Additionally, I focused on increasing my familiarity with cloud-based technologies such as MS Azure.
- I become proficient in using several software tools, including SQL Server Reporting Services, SSMS, Windows 365, Box, and Investran.

August 2021 – February 2022

Graduate Integration Analyst - Pace Integration, London

As a certified Snap Logic professional, I have demonstrated my ability to apply my acquired skills in real-life scenarios. My contributions to multiple bug fixes and deployments on a high-profile Irish government project (NBI) have displayed my expertise in designing and developing data retrieval pipelines, allowing clients to access data efficiently. I have also shown

my strength in establishing professional rapport with clients and collaborating with external teams to resolve tickets efficiently.

Some of my notable skills and experiences include:

- Proficiency in using Jira to track and raise tickets and Asana to assign tickets to the appropriate team while maintaining a proven successful track record.
- Adaptable and versatile in working across multiple teams, including Operations and Project Management
- Successful experience working as a member of the Operations team, which has helped me develop a broad range of skills.

June 2019 – May 2020

IT Consultant (Placement Year Intern) - GE Healthcare, Chalfont St Giles

During my tenure at GE Healthcare, I had the privilege of collaborating with senior doctors and medical leaders, leveraging my proficient skills in data analytics and software development to contribute to various projects. An essential part of my role was translating complex technical jargon into simpler language to ensure better comprehension.

The most significant contributions I made during my time:

- Innovative Solution: I conceived and executed an innovative solution for recording Key Performance Indicators (KPIs) within the organisation, resulting in enhanced efficiency and consistency. This concept was subsequently implemented on a global scale and made a noticeable positive impact on productivity.
 - Training KPI Tracking Portal: I independently developed a portal to assist GE employees in monitoring their training KPIs. This project involved programming the software from the ground up, demonstrating my technical expertise.
- Deloitte Consulting Project: During my three-month consulting period with Deloitte, I was a part of the Work Stream 4 team, where I played a pivotal role in a crucial stakeholder project aimed at improving organisational efficiency. As a team member, I was responsible for extracting data from SurveyMonkey using Alteryx and conducting in-depth data analysis and manipulation using Excel. My proficiency in data visualisation with Tableau enabled me to identify key trends and insights, empowering me to provide informed recommendations for enhancing the organisation's efficiency. I take pride in my contributions to the project, which resulted in streamlined operations and increased overall productivity for the company.

I also had the chance to work on other projects, which included:

- As part of a team of software developers, I helped develop a large-scale medical portal, which helped medical professionals access medical statistics and data more efficiently.
- Digitising physical research papers and uploading them onto a database, making the information more accessible and easily searchable.

Education

September 2017 – July 2021

BSc Computing with Year in Industry - University of Kent – Upper Second Class (2.1)

Throughout my degree in Computing, I gained extensive proficiency in various computing skills and programming languages. This includes experience working with Java, HTML, SQL, PHP, and JavaScript on both individual and team-based projects. In addition, I have knowledge of data structures, algorithms, networking, and databases, with experience working with PostgreSQL and MySQL. Furthermore, my participation in Agile-based development projects allowed me to hone my skills in app development using Ionic, React and Typescript.

Other key points include:

- Acquired expertise in data analysis and signal processing through coursework in data mining and signal analysis.
- Utilized software such as Weka and MATLAB for data manipulation and analysis.
- Completed non-coding modules such as Human-Computer Interaction and People and Computing, which have given me insights into how people acquire and process information and how to design systems that cater to their needs.

Overall, my degree program provided me with a solid foundation in computing, and I developed strong problem-solving and communication skills through team-based projects. My experience with data analysis and non-coding modules further expanded my skill set and gave me a well-rounded understanding of computing and its applications.