SRINAGAR, INDIA

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EXPERIENCE

INDEPENDENT NETWORKING & IT SPECIALIST

Ganderbal, Srinagar // Networking & IT Specialist

- Skilled in configuring and managing network infrastructure, including VLANs, switches, and routing.
- Hands-on experience troubleshooting network issues and optimizing performance.
- Developed side projects demonstrating practical problem-solving and technical expertise.
- Utilized analytics and monitoring tools to improve network efficiency and reliability.

INDEPENDENT IT / SYSTEMS SUPPORT

Ganderbal, Srinagar // Windows & Linux Sysadmin

- Managed and maintained Windows and Linux servers, ensuring uptime and performance.
- Provided end-user support, troubleshooting hardware, software, and network issues.
- Configured, monitored, and maintained Active Directory, user accounts, and permissions.
- Performed system backups, updates, and patch management to ensure security and reliability.
- Implemented and supported network services, including DHCP, DNS, and VPNs.
- Documented IT processes and provided training to staff on best practices and new tools.

EDUCATION

CENTRAL UNIVERSITY OF KASHMIR:

Bachelors in Computer Science & Engineering

(2024 - Present)

SKILLS

- Windows and Linux system administration, including server management, updates, and backups
- Network configuration and troubleshooting: VLANs, switches, routers, DHCP, DNS, VPNs
- Network security fundamentals: firewalls, access control, monitoring, and performance optimization
- End-user support and help desk experience for hardware and software issues
- Network monitoring and analytics tools for performance and reliability
- IT process documentation and implementation of best practices
- Freelance / independent project experience demonstrating problem-solving and technical skills