

# SHEILA CHAN





Carnegie Mellon University AUGUST 2010 - DECEMBER 2013 BS Information Systems, QPA 3.65/4.0

Minor in Chinese Studies

Dean's List, Fall 2010, Fall 2011, Fall 2012, Spring 2013

@walmartlabs

JUNE 2013 - AUGUST 2013

**Developer, Technical Intern** Classrooms at Walmart (classrooms.walmart.com)

Implemented new share and follow features on classrooms walmart.com (Ruby on Rails). Improved backend school request feature. Implemented automated emailing and tested them using rspec. Frontend additions (badges, modules, landing page)

Skills: Ruby on Rails, HTML, CSS, mySQL

**Carnegie Mellon University** 

JANUARY 2013 - MAY 2013

**Teaching Assistant** Application Design & Development, Ruby on Rails Course

Conducted weekly lab sessions (1:4 TA/student ratio). Graded projects, assignments, and exams

Skills: Ruby on Rails, HTML, CSS, mySQL

Union Bank of California

MAY 2012 - AUGUST 2012

**Summer Intern** Enterprise Server Engineering

Upgraded ITG department's open source ticket request system. Created a process for migrating back-end from mySQL

to Oracle. Responded to daily ticketing requests Skills: Red Hat Linux Command Line, mySQL, Oracle

Information Systems Applications Project

AUGUST 2013 - DECEMBER 2013

**Developer & Frontend Lead** Client: Pittsburgh Comedy Festival (pittcomedyfestival.herokuapp.com)

Designed and implemented a cross-platform Ruby on Rails application for Pittsburgh Comedy Festival (coming in August 2014). Created both a desktop version, as well as a mobile version of the application, optimized to display on the device used to access the application. Frontend heavy application (used jQuery for filters, CSS Sprites for images). Skills: Ruby on Rails, Mobile, SCSS, jQuery, Indesign, Photoshop, PostgreSQL, Agile (Trello), GIT, Prototyping

**Human Factors Project** 

AUGUST 2013 - DECEMBER 2013

**User Experience Designer** Google Hangouts Redesign

Redesigned aspects of Google Hangouts where usability could be improved. Redesigned hangout invite notifications to alert users in a consistent manner across Google products. Optimized people search to require more detailed input in order to invite a non-contact to a hangout.

Skills: Photoshop, UX Design, Prototyping

**UX Tools for Prototyping Project** 

AUGUST 2013 - DECEMBER 2013

**User Interface Designer** Client: BNY Mellon

Designed and prototyped a workflow enhancement tool for the Corporate Trust line of business in BNY Mellon. Took into account the needs of several different roles in Corporate Trust to create a tool best suited for increasing the efficiency of the particular line of business. Final design was an application that aggregated various tools that Relationship Managers in Corporate Trust use regularly, and a simplification of the task of sharing information with clients.

Skills: Illustrator, UI Design, Prototyping

Software Development Project

JANUARY 2013 - MAY 2013

**Developer & Design Lead** jeVoyage (jevoyage.herokuapp.com)

Designed and implemented a Ruby on Rails application for students to gather information and connect with other students when preparing to study abroad. Responsive design optimized for desktop devices.

Skills: Ruby on Rails, CSS, JS, PostgreSQL, GIT, UI Design, UX Design, Agile, Unit Testing, User Testing, Indesign,

Photoshop, Prototyping

**Application Design and Development** Proiect

AUGUST 2012 - DECEMBER 2012

**Developer** A&M Creamery

Designed and implemented a Ruby on Rails application for owners of an ice-cream shop chain to manage employees'

work shifts and assignments.

Skills: Ruby on Rails, HTML, CSS, Database Design, UI Design, Unit Testing, Indesign, Photoshop, Prototyping

Ruby on Rails Python Java

HTML5 CSS3 SCSS Javascript JQuery

Git

Unit Testing User Testing Agile Prototyping UX Design UI Design Database Design MySQL PostareSOL SOLite3 MongoDB

Windows Mac OSX Redhat Linux Ubuntu

MS Office (Word, Excel, Powerpoint) Adobe Creative Suite CS6

Photoshop Illustrator InDesign Premiere VI Text Editor

Chinese (advanced)