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LAW SOCIETY OF KENYA LAVINGTON, OPP VALLEY ARCADE, GITANGA ROAD

P.O BOX 72219 - 00200 NAIROBI, KENYA

(LSK/2024/05/01)

**3L12: CHANNELS (MOBILE & WEB)**

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|  | **Requirement** | **Doable? (Yes/No)** | **Brief comments** |
|  | **Android & iOS. Avail same features on Web portal** |  |  |
| 1 | Launching page & entire theme must be in Corporate Colours, Logo & Font | Yes | We will first identify the corporate colors, logo and font to ensure they align with the brand's identity. |
| 2 | Use flat round icons to represent functionality; Banner, Contact, Services, Requests, Calendar, FAQ | Yes | We will design flat round icons for each category: Banner, Contact, Services, Requests, Calendar, and FAQ |
| 3 | Banner; scrolling images in horizontal layout | Yes | We will have Banner and scrolling images be a series of high-quality images that automatically scroll from left to right or vice versa |
| 4 | Contacts; flat & clickable icons with our social media links | Yes | We will design custom clickable icons representing each platform (such as Facebook) using flat design principles |
| 5 | Services; display info on services offered by LSK | Yes | We will provide a services section with comprehensive details about each service offered by LSK, highlighting their key features and unique selling points. |
| 6 | Calendar; display events pulled from backend | Yes | We will ensure the Calendar fetch events data from the backend database or API and present it in a visually appealing and organized manner. |
| 7 | FAQ; display list of questions & answers | Yes | We will design a user-friendly interface presenting a comprehensive list of commonly asked questions. Each question will be clickable, expanding to reveal its corresponding answer. |
| 8 | Access control; login, logout, pin reset, password policy | Yes | We will implement a robust authentication system that includes login, logout, pin reset, and password policy functionalities. |
| 9 | Welcome; display text at the top upon login e.g “Good morning, Monte” | Yes | We will implement a dynamic greeting message that welcomes the user by name This message will be prominently displayed at the top of the user interface upon successful login. |
| 10 | CPD Points; display cumulative CPD points earned | Yes | We will create a dedicated section within the user profile dashboard or account settings. This section will display the cumulative CPD points earned by the user over time. |
| 11 | Practicing Status; colour coded status of the advocate | Yes | We will introduce a color-coded system to visually represent the status of each advocate. This system will be integrated into the user interface |
| 12 | DCC Status; figure showing member’s number of cases | Yes | We will develop a feature that displays a figure indicating the number of dispute cases associated with each member |
| 13 | My Wallet; show balance of funds in member’s account | Yes | We will design a section within the member's profile or dashboard that displays the current balance of funds in their account. This balance will reflect any transactions made within the system. |
| 14 | Book; allow member to book, pay & see history of events | Yes | We will create a user-friendly interface where members can browse, book, and pay for events or appointments conveniently in a secure and efficient manner. |
| 15 | Apply; enable member to initiate application for services | Yes | We will create an interface that allows members to initiate applications for services offered by the platform. This interface will guide users through the application process, providing clear instructions and necessary fields to complete the application. |
| 16 | Payments; integrate to payment modes – wallet, C2B | Yes | We will employ a secure and versatile payment gateway system. The system will feature and integrate multiple payment modes such as wallet and C2B (Customer-to-Business) |
| 17 | Self Service; member can access their own, Profile, Change PIN, Security questions, Notifications, | Yes | We will create a dedicated section within the member's account dashboard where members can access and manage various aspects of their account (Profile, Change PIN, Security questions and Notifications) |
| 18 | Downloads; member ID card, Statement, Receipts, Certs | Yes | We will create a section within the member's account dashboard where they can access and download various documents related to their membership and transactions. For instance, member ID card, Statement, Receipts and Certs. |
| 19 | Engage; members to Rate (star) & give Feedback (survey) | Yes | We will create interactive mechanisms that encourage members to provide ratings and feedback on their experiences within the platform. |
| 20 | Service Requests; Cancel/Transfer Booking, Register Firm, Raise Claim, Profile Change, Beneficiaries | Yes | We will design a user-friendly interface where members can initiate various types of requests efficiently. Each request type will have a dedicated form tailored to gather specific information required for processing. |
| 21 | Quick Access; frequently used features by members | Yes | We will create a customizable dashboard where members can conveniently access their most frequently used features, by adding shortcuts or widgets for quick access to personalized functionalities. |
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