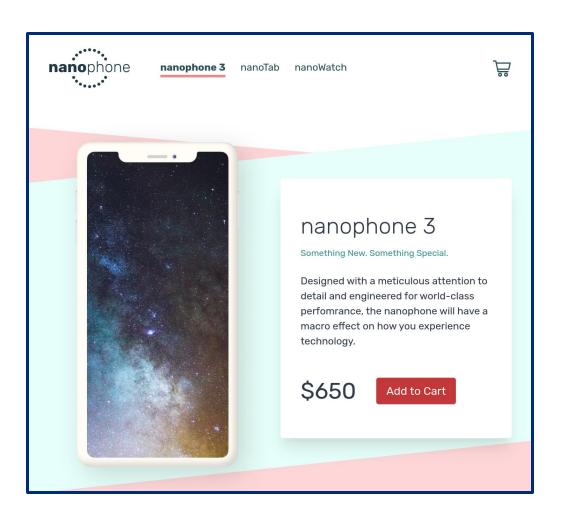
A/B Testing & Reinforcement Learning Simulation Game

What is A/B testing?

- "A/B test" is business speak for a scientific "randomized controlled trial" or "randomized experiment"
- Useful in many environments; anywhere that you have two (or more strategies) and
 - don't know which one is best
 - can implement each strategy using randomization
 - can measure the results of each strategy
- Examples:
 - Biomedicine & pharmaceuticals
 - Physical advertisements and direct mail
 - Online platforms and business



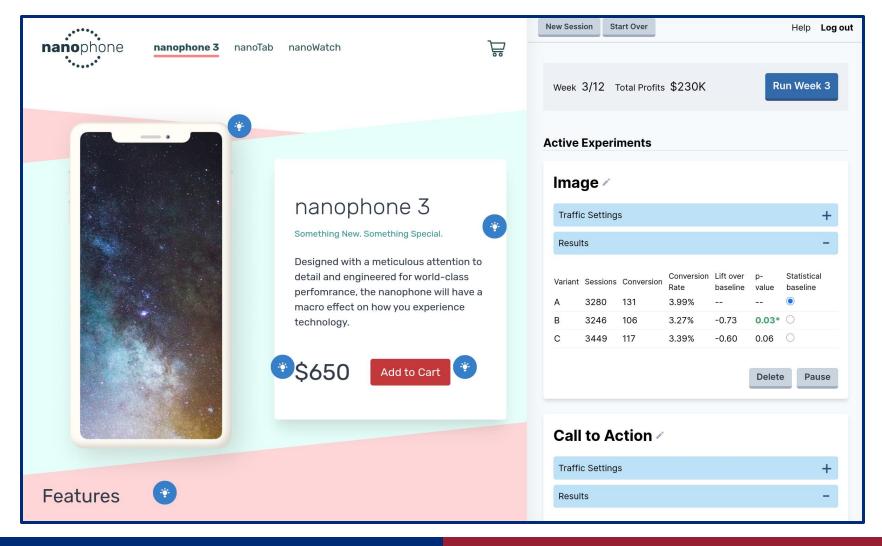
A/B testing in e-commerce



- Low cost of design/development
- Abundant and easy data collection
- Clear business objectives
- Import to learn how/why some designs perform better than others



A/B testing simulation game



Goals of simulation game

- Introduce you to modern A/B testing and online personalization in a hands-on way
- Learn about concepts and principles of using A/B tests for decision making



Logistics

- Today:
 - Live walkthrough and demo by me
- Between today and Session 10:
 - You will form a group (same as final project group; look for announcements on selecting your group in Canvas)
 - You will all have personal access to the simulation
 - Play around with the app and focus on trying to learn testing strategies that maximize your final score (this will take several run throughs!)
 - I will hold several office hour sessions to answer any questions
- Live in class for Session 10:
 - Before class, your group will upload a 1-page document detailing learnings & strategies
 - Each group will play the game live in a competition
 - We will debrief and review successful strategies and key concepts



Keep in mind:

- This is a new app
- Server performance is adaptive; if slow when you first start, it should get a little faster with use
 - Server load between simulation weeks will consistently be ~3 seconds
- I will be available by email and hold office hours several times in the next few weeks

