

Test Case ID	Test Scenario	Test Case Description	Expected Output	Remarks (Positive/Negative)	
TC-001	User Registration	User attempts to register with a valid email and password.	User account is successfully created and a confirmation email is sent.	Positive	
TC-002	User Registration (Invalid Email)	User attempts to register with an invalid email format.	An error message is displayed indicating the email format is invalid.	Negative	
TC-003	User Login	User attempts to log in with a valid email and password.	User is successfully logged in and redirected to the main dashboard.	Positive	
TC-004	User Login (Incorrect Password)	User attempts to log in with an incorrect password.	An error message is displayed indicating the password is incorrect.	Negative	
TC-005	User Booking Services	User selects a specific service and proceeds to book an appointment.	Appointment booking process is successfully completed.	Positive	
TC-006	User Booking Services (Invalid Time Slot)	User attempts to book a service at an unavailable time slot.	An error message is displayed indicating the time slot is unavailable.	Negative	
TC-007	Accessing Subscription Plans	User navigates to view available subscription plans.	List of subscription plans with details and pricing is displayed.	Positive	
TC-008	Selecting Subscription Plan	User selects a subscription plan to purchase.	Subscription plan selection process is successfully completed.	Positive	
TC-009	Selecting Subscription Plan (No Plan Selected)	User proceeds to purchase a subscription plan without selecting any plan.	An error message is displayed indicating no plan is selected.	Negative	
TC-010	Payment for Subscription Plan	User proceeds to make payment for the selected subscription plan.	Payment process is successfully completed.	Positive	
TC-011	Accessing User Dashboard	User accesses their dashboard after logging in.	User dashboard with personalized information and options is displayed.	Positive	
TC-012	Viewing Appointment History (No Appointments)	User attempts to view their appointment history when no appointments are booked.	User has no appointments and the appointment history section is empty.	Negative	
TC-013	Cancelling Appointment	User cancels a previously booked appointment.	Appointment cancellation process is successfully completed.	Positive	
TC-014	Upgrading Subscription Plan	User upgrades their current subscription plan to a higher tier.	Subscription plan upgrade process is successfully completed.	Positive	
TC-015	Downgrading Subscription Plan	User downgrades their current subscription plan to a lower tier.	Subscription plan downgrade process is successfully completed.	Positive	
TC-016	Accessing Help & Support (Unauthorized)	User attempts to access help and support resources without proper permissions.	Access to help and support resources is denied.	Negative	
TC-017	Submitting Support Ticket	User submits a support ticket for assistance.	Support ticket submission process is successfully completed.	Positive	
TC-018	Viewing Ticket Status	User checks the status of a submitted support ticket.	Ticket status with updates and resolutions is displayed.	Positive	
TC-019	Accessing User Profile	User navigates to view and edit their profile information.	User's profile information is displayed along with edit options.	Positive	
TC-020	Payment for Subscription Plan (Declined)	User proceeds to make payment for the selected subscription plan, but the payment is declined.	Payment process is unsuccessful.	Negative	
TC-021	Updating Payment Method	User updates their saved payment method for future transactions.	Payment method update process is successfully completed.	Positive	
TC-022	Changing Account Password	User changes their account password for security reasons.	Password change process is successfully completed.	Positive	
TC-023	Requesting Account Deletion	User requests to delete their account and personal data.	Account deletion request is successfully submitted.	Positive	