

# MICHÈLE AUSTEN

## BI ANALYST

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Highly analytical business intelligence analyst with 5+ years of experience in operationalization of advanced solutions. Seeking to leverage expert analytical skills to advance the company's business operations and strategic projects. In previous role increased sales by 30% through recommendations on process improvements.

## SKILLS

PYTHON | R | SQL SERVER | POWER BI | TABLEAU | MS EXCEL | MS POWERPOINT

## WORK EXPERIENCE

AVRIL  
BUSINESS INTELLIGENCE ANALYST

Bruz, France  
2015-2020

- Determined and initiated process improvements that increased sales by 30% over a quarter
- Implemented business intelligence solutions and advanced analytics techniques to identify opportunities to meet and exceed business goals
- Presented and communicated actionable insights in a way tailored to the specific audience and client's needs.

SESAMM  
BUSINESS INTELLIGENCE ANALYST

Paris, France  
2015-2020

- Trained 7+ coworkers in data modeling in Power BI for creating non-routine reports.
- Converted 250+ reports from Oracle Reports into SSRS
- Created data visualizations that educated and informed management and senior partners on key metrics and performance measures

## EDUCATION

HEC  
MSC DATA SCIENCE FOR BUSINESS

Paris, France  
2015

UNIVERSITY OF ZURICH  
B.SC., INFORMATION SYSTEMS

Zurich, Germany  
2013

## CERTIFICATIONS

DATA VISUALIZATION WITH PYTHON, R, TABLEAU, AND EXCEL | 365 DATA SCIENCE  
SQL + TABLEAU | 365 DATA SCIENCE  
POWER BI | 365 DATA SCIENCE

## LANGUAGES

ENGLISH, FRENCH