

MICHELLE RENÈ GILBANK

TECHNICAL SUMMARY

I am a full-stack .NET programmer with heavy experience in several major industries including financial, healthcare, and big data.

I rode the internet-boom from Wisconsin to California in 1998 and was rewarded with the opportunity of building the Web Development department for WesCorp - at the time the largest Corporate Federal credit union in the US. We were doing DevOps before it was even a word out of sheer necessity - there were no established protocols at that time. As WesCorp's sole web programmer I was able to convince the board of directors that it was unnecessary to spend a million dollars to outsource a B2B online banking extranet and thus the project, WAVE (WesCorp Automated Virtual Employee) was completed in-house. The majority of the development was done by myself using VB, C++, asp.Net, JavaScript, Html, CSS and XML with a single graphic designer and a few RPG programmers.

I would love to be involved in this kind of creation / transformation again with a company who is looking to innovate and improve upon our current reality.

EXPERIENCE



2015 Infogroup Targeting Solutions Marshfield, WI

Marketzone Database Specialist

- Transformation and loading of client data from a multitude of sources into our custom repositories using SQL scripts and Kettle.
- Development of custom data integration solutions for clients accessing our data warehouse.
- Data-modeling reports and data dictionary creation.
- End-user support of software and database issues.
- Creation of departmental ITIL-compliant configuration management and support database.
- Administration of department intranet using Microsoft SharePoint.

2012–2015 Figi's Corporation Marshfield, WI

A/R Order Edit Supervisor

- Complete redesign of department training materials and presentations.
- Lead training of seasonal employees.
- Supervision and management of seasonal and part-time associates.
- Discovering source and correcting errors on paper, phone and web order system.

2007–2011 Holiday Inn, Inc. Marshfield, WI

Banquet Captain & Dining Room Manager

- Organize and manage all banquets and business functions at hotel.
- Schedule and manage banquet and dining room staff.
- Perform any and all restaurant and banquet jobs as needed.
- Daily sales reports, deposits, cash balancing and inventory.
- Front desk experience.

2002–2006 Transcriptions Plus, Inc. Palm Desert, CA

Information Technology Specialist

- Monitor and administer in-house VPN and medical dictation data warehouse.
- Perform installations remotely with transcriptions to enable secure access to dictations.
- Troubleshoot connectivity issues and maintain network security.
- Administered and provided quality assurance for hospitals requiring our transcriptionists to access their proprietary dictation intranet.
- 4 years' clinic and acute care transcriptionist experience.

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EXPERIENCE (CONTINUED)

2002 Palm Desert College Palm Desert, CA

Instructor, temporary position

- Instructed adult students in Business Office Computers.
- Developed curriculum for Webmaster and Web Design courses.
- Redesigned school's public web site.

1998–2002 WesCorp San Dimas, CA

Webmaster

- Administration of company's seven web servers.
- Complete programming of company website and online banking B2B intranet.
- Supervision of junior programmers.

1993–1996 Flambeau Corporation Baraboo, WI

Assistant Corporate Accounting Manager

- A/P and A/R entry and balancing.
- Corporate month-end journal posting and balance sheet.
- Entry and balancing of daily cash receipts and deposits.
- Payroll processing.

EDUCATION

2016–2018 University of Wisconsin - Stout Menominee, WI

- Bachelor of Science degree in Information Technologies minor in Web Development.

2013–2014 University of Wisconsin - Platteville Marshfield, WI

- Dean's List – Spring 2012, Fall 2014
- Completed courses include – Engineering Dynamics, Physics II, Calculus II, Java II, Engineering Economics, Statics, Computer Programming in C++.

2011–2013 University of Wisconsin - Marshfield Marshfield, WI

- Computer Programming and Business Administration.
- Associate's Degree completed.

QUALIFICATIONS

- Supervisory and Vocational teaching experience.
- Excellent communication skills.
- Excellent multi-tasking capabilities.
- Able to work efficiently with others, troubleshoot problems, and delegate.
- Proficient in Microsoft Windows Server administration, SQL Server administration, Microsoft Internet Information Server administration, Microsoft Office Suite, Microsoft SharePoint, Microsoft Dynamics, Visual Basic, C++, C#, Ruby on Rails, Active Server Pages, JavaScript, HTML, CSS, XML, SQL, Azure deployment.
- Experienced in network setup, server administration and web programming.
- Extensive medical knowledge and terminology.
- Volunteer experience in non-profit / domestic violence residential services.