

Dhruv Ahluwalia

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Career Objective:

Experienced Quality Assurance Specialist with strong analytical and statistical skills to identify, capture, analyze and report critical process metrics and key performance data.

Professional Summary:

- Approx. 4.6 years of Experience in Quality Analyst Profile.
- Worked with both **Product** Based & **Service** Based Organizations.
- Worked on both **Windows** & **Mobile** Applications.
- Expertise in **Sales, Service, Telecom** and **Fin-tech** domain.
- Well acquainted with **SDLC** and **STLC**.
- Well acquainted with **Agile & Scrum** Process (Sprint Planning, Retrospective's, and Sprint Grooming).
- Experience in defining Testing Methodologies, Designing **Test Plans** and **Test Cases**.
- Creating User Stories, Generating Reports or Logging Bugs on **JIRA / BugZilla**.
- Giving **Demo's** to product owners or end user's before sprint signoff.
- Expertise in Documenting (Project Annexure's, MOP / MOM Documents, Release Notes) on **Google Sheets / Confluence**.
- Good SQL Knowledge and work experience in **PostgreSQL, Presto, and MySQL**.
- Good Knowledge of API Testing through **Postman** and Performance Testing through **Blaze Meter**.
- Basic Knowledge of **Jenkins / Tomcat / Tmura / GIT** Commands for Production or UAT Deployments.
- Basic Knowledge of Automation (**Selenium & iMacros**).
- Basic knowledge of Hadoop Ecosystem and data validations over (Spark / HDFS / Oozie / Cloudera)

Technical Skills:

- Bug-Logging Tools: Bugzilla, JIRA.
- API Testing Tools: Postman.
- Deployment Tools: Jenkins, Tomcat, Tmura
- Databases: Hadoop Ecosystem, Presto, PostgreSQL, MySQL, Data Compare
- Documentation Tools: Basecamp, Confluence, Microsoft Office, Google Sheets.
- Google Extensions: Copy Css Selector, Imagus, Open JIRA, Blaze Meter, GoFullPage, Screencastify.
- Automation Testing Tools: Selenium(Basic), iMacros.
- Operating System: Windows, Mac.

Project Details:

1. **FB, Hermes, IRCTC, NIC, HDFC SmartHub, Reporting Monitor Tool (Fintech Domain)**

PayU Payment Private Limited, Gurugram | Dec, 2020 – Present

- Always keeping clear picture amongst team by Organising SynchUp calls, Maintaining JIRA Updates, Sharing MOM's.
- Helping the developers in Unit Testing through test cases or pointing out the flaws or modifications which can be done in code.
- Making multiple confluence docs to keep things noted and also to remove maximum dependencies possible.

- Managing the work & timeline in such a way, which allows to me to work multiple projects in a day.
- Managing the whole end to end release flow on my own.
- Giving KT Sessions or Demos to clients.

2. SQL/SSI Dashboards, CRM UI, Tracer UI, IXC Backend - Mobileum. (Telecom Domain)

Quovantis Technologies, Noida | Apr, 2019 – Dec, 2020

- Initiating Everyday Synch Up Calls with Team & Client (For Status Updates)
- Understanding the new requirements and accordingly creating User Stories on JIRA.
- Conducting Sprint Planning / Sprint Grooming / Retrospective's / Sprint Champion Voting for each Sprint.
- Creating Test cases and Test plans on Google sheets & Test Link.
- Making Build through JENKINS & Deploying it on Local / Staging / UAT Server's.
- Making views, Test data and Executing Jobs in order to process testing data on servers.
- Testing Each Ticket (UI + Functional + Integration + Database + System Level Testing) and logging defects in JIRA.
- Conducting Demo's before Sign-off.
- Sharing Updated Project Annexure's, MOP Documents and Release Notes to Client.

3. Zed-Mobile App. (Sales & Service Domain)

Clients: First Data (ICICI Merchant Service App), Motorola Retailer App, Lemon ASM/TSM App.

Zed-Axis Technologies Pvt. Ltd, JanakPuri | Oct, 2018 – Apr, 2019

- Understanding the requirements and documenting it on Basecamp.
- Creating and executing Test Cases.
- Logging and tracking defects in BugZilla.
- Giving Trainings to Customer on the Flow & Usage of Application.
- Perform verification of queries from MySQL.
- Test API's in Postman.

4. Zed-Sales & Zed- Service Management System. (Sales & Service Domain)

Clients: Motorola, Karbonn, FirstData, Accel, Lemon, AmaraRaja, Comio, Gionee.

Zed-Axis Technologies Pvt. Ltd, JanakPuri | Sep, 2017 – Nov, 2018

- Understanding the requirements and documenting it on Basecamp.
- Creating and executing Test Cases.
- Logging and tracking defects in BugZilla.
- Giving Trainings to Customer on the Flow & Usage of Application.
- Perform verification of queries from MySQL.

Awards / Recognitions at Workplace:

- Qualified for all the recognitions of PayU within 6 months of tenure.
- Sprint Champion for April – June 2020.
- Certificate of Appreciation for April - June 2019, Oct - Dec 2019 Quarters.
- Key Performer for July - Sep 2018 Quarter.
- Various Appreciation Mails received from CEO of the company & from Client side as well.

Education / Professional Qualification & Academic Project:

- B.TECH (CSE) from GGSIPU with 71.0% in 2017.
- 12th from S. S Mota Singh Sr Sec School, New Delhi, CBSE Board with 71.24% in 2013.
- 10th St. Gregorios School, New Delhi, CBSE Board with 72.70% in 2011.
- J2EE Course of 8 Weeks from National Institute of Electronics & Information Technology, New Delhi.
- Software Testing Course [Manual + Automation Tool (QTP)] of 4 Months from Croma Campus, Noida.

- Internship of 6 weeks from Ministry of Electronics & Information Technology on Project Management System.

Declaration:

I do hereby declare that the above information is true to the best of my knowledge.

Place: New Delhi

(Dhruv Ahluwalia)