Shelby Henry
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About Me - Creative software developer with the ability to pick up new languages and technologies as needed. Prior to being a software developer, I worked as an e-Learning Specialist for Arrow Exterminators where I managed the company's training website for all team members.

Software Skills - React, Javascript, Node.js, Express, PostgreSQL, Sequelize, Bootstrap, Flexbox, HTML, CSS, PeopleFluent Learning Management System(LMS), Docebo Learning Management System(LMS), Microsoft, Windows

Other Skills - Management skills, Critical Thinking, Communication Skills, Problem Solving, Leadership, Flexibility

Education - *DigitalCrafts | Certificate in Software Engineering | Atlanta, GA*   *July 2022 – January 2023*

- Software engineering training program covering full-stack development including, but not limited to JavaScript, Python, including an emphasis on cutting-edge frameworks like React/Redux and server-side technologies including Node.js, Express, and PostgreSQL.

Southern Polytechnic State University | Marietta, GA   *August 2009 - August 2013*

- Bachelor of Science in Information Technology | Minor in Business | Concentration in Management

Technical Projects

Capstone Project   *December 2022 - January 2023*

- The objective of this project was to use everything we learned through the boot camp to make an ecommerce site that users will eventually be able to use to buy the products I make.
- I was able to use HTML, CSS, Javascript, Node, Express, React, Sequelize, Postgres, to build this site.
- Video of how the website works is hosted on my Google Drive - https://drive.google.com/file/d/1mRWbmJqP9PR3HTBHfGe9azs8q6mnzjgR/view?usp=sharing

Integrating Intranet and LMS   *August 2022 to January 2023*

- Integrated the company's Arrow Exterminators Intranet with Learning Management System.

90's style Purple Store   *July 2022*

- The objective of this project was to learn how to manipulate the tools with HTML and CSS to make a 90's style website.
- https://shelbs0913.github.io/90s-website-project-2.0/

Arrow University (Docebo Learning Management System   *March 2020*

- Executed and project-managed the launch of a new Learning Management platform, which allowed for a better more seamless user experience. Responsibilities included:
  - Customization of the platform based on company needs

o   Ensured all records were properly imported
  o   Uploaded all SCORM packages for e-Learning Training

Experience

Applications Developer - FastTek Global   *June 2023-Present*
- *Directs components and data architecture design, technology planning, and testing for Applications Development initiatives to meet business requirements and ensure compliance.*
- *Researches and supports the integration of emerging technologies*
- *Provides knowledge and support for applications' development, integration and maintenance*

e-Learning Center Specialist - Arrow Exterminators   *September 2018 - Present*

- Impact Player of the year.
- Developed a custom portal in the PeopleFluent(NetDimensions) and Docebo Learning Management System, managed user accounts for training and compliance purposes.
- Created proactive and responsive solutions to corporate strategy; developing multiple Job Aids to assist management with daily production.

Technical Support Specialist - Verizon Wireless   *February 2018 - September 2018*

- Providing customer service to individuals by helping them troubleshoot technical difficulties, with their computers, Internet, phones, networks, etc. by phone.
- Escalate complex problems to appropriate staff members or departments.
- Guide customers through the installation and updating of software and hardware.

Shift Manager - Chick-fil-A   *August 2012 to September 2018*

As a team member from 2012 to 2016, my duties were, but not limited to:

- Greeting customers, taking orders, ensuring quality experience in the dining room as well as drive-thru area.
- Completing transactions on the point-of-sale system and handling cash.

From 2016 to 2018, I was promoted to a Shift Manager. Duties included but not limited to:

- 2018 Top 10 Young Professionals for Douglas County.
- Overseeing daily inventory needs.
- Engaging and resolving customer complaints.