

Sheldon Evans

ICT Technologist

Green Street, Knockpatrick P.O. Mandeville

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8765839038

Over 4 years of experience in Customer Support, Website Development and Administration for iTech Innovations Limited, Knox Junior School as well as other institutions.

Experience

iTech Innovations Ltd. (Mandeville, JM),

IT TSO (Maintenance Engineer), 2012-Present

Working directly with all clients in providing technical support as well as playing a key role in the creation and maintenance of custom built software. In addition, creating and maintaining websites on a variety of content management platforms such as DotNetNuke, WordPress and Joomla.

- Providing End User Support
- Identifying and resolving Software Bugs
- Web Graphic and Website Development
- Honed skills in web UI design
- Fundamental knowledge on technical implementation of web pages

VTDI (Mandeville, JM),

Assistant Laboratory Technician, 2012

As a student worker, assisting the laboratory technician with his tasks

- Assisted Students and Lecturers with technical equipment
- Monitored computer laboratories and identified network and computer related issues

Albion Primary School (Mandeville, JM),

Volunteer Laboratory Technician, 2009-2012

- Designed and managed a network of computers
- Diagnosing and repairing many out of service computers

Education

Graduate Diploma in Information & Communication Technology
Vocational Technical Development Institute (VTDI)

September 2012 to November 2016

Bachelor of Science in Information & Communication Technology
Vocational Technical Development Institute (VTDI)

September 2016 to November 2018

Skills



Logical Thinking



Listening and
Questioning



Collaboration



Programming



Attention to
Detail



Problem
Solving
Skills

Call me at **18765839038**

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