

Sheldon W. B. Maschmeyer

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EDUCATION: BSc. Computer Science, Minor in Sociology, Carleton University 2019
BSc. Integrated Sciences, Concentration in Science & Technology, Carleton University 2014

PROFILE:

- Creative and analytical, excellent researcher, with strong problem-solving skills.
- Strong organizational skills and ability to multi-task.
- Exceptional relationship building and account management skills
- Sales and Customer Service experience (B2C)

Programing Languages & Skills:

.Net, Java, C, C++, HTML5, CSS, Javascript, Python, Linux, Racket, SWI Prolog, OS Kernel Level programming on Linux, Burp, Wireshark;
Databases: Oracle SQL, MySQL, MongoDB;
MS Office, Adobe Photoshop and Premier.
I – Enhanced Reliability Security Clearance Nov 2016 – Nov 2026

EMPLOYMENT EXPERIENCE:

June 2008 – Present **IT & Media Arts** **I-AM Retail Solutions / Abaan & Associates**

I-AM is a small Canadian startup specializing in advanced retail display solutions. I-AM targets large retail outlets and, the grocery industry.

Key Responsibilities

- Graphic art design/creation of multimedia business support materials, including concept renditions, situational prototype designs and presentation images, videos and animations.
- Created compelling sales demonstration content for executive level presentations and display on video screens and retail mobile devices.
- Source, install, repair and maintain all corporate computers, accessories, etc.

May 2016 – November 2018 **Head Cashier (Part Time)** **Shoppers Drug Mart**

Key Responsibilities

- Efficiently and accurately operate cash register, OLG lottery, Load Presto Cards
- Promote retail promotions, contests and charity initiatives
- Performed merchandising responsibilities

May 2018 – June 2018 **Field Training and Support Representative** **Dominion Voting Systems**
October 2014 & June 2014 **Field Services Representative**

Dominion Voting Systems began in 1895 with the invention of the first ever Direct Recording lever machines in New York. Dominion is still known for its innovation in election technology, leveraging its history of innovation through its vast pool of election specialists. Through partnering with and learning from top level suppliers and employees in the election automation industry, Dominion is taking part in the world's most challenging and innovative democracy projects.

Key Responsibilities

2018:

- Provided advanced training and on site (day of) support for the 2018 Ontario Election
- Trained all Poll Officials in Ottawa
- Assisted with equipment setup and conducted Logic & Accuracy testing
- Provided support during polling hours and while votes were being tabulated.

2014:

- Assisted TDRO with regards to set-up
- Assisted TDRO with Logic and Accuracy testing of Dominion Voting Systems
- Ensured that assigned polling station was opened and closed on time
- Ensured that all voting machines remained operational throughout all polling days

June 2014- August 2015

Customer Service Representative

Canada Computers

Ontario-wide computers and electronics retail store.

Key Responsibilities

- Service Desk representative responsible for aiding clients with troubleshooting technical issues and suggesting appropriate solutions.
- Responsible for assisting clients in finding the right software or hardware to meet their needs
- Used POS system to order required services and parts for pickup or delivery as well as inventory transfer between customer service department and sales (for custom builds and repairs)

September 2014

Deputy Returning Officer (By-Election)

Elections Canada

Key Responsibilities

- Responsible for setting up the polling station with necessary supplies
- Ensure voters provided proof of identity and address before voting as well as provide ballots to voters
- Ensured all polling clerks and party representatives followed all rules and procedures
- Managed registration process at polling station when required.
- Tabulated votes, completed all required paper work, informed Elections Canada of polling station voting results and returned the ballot box and related materials to the Returning Officer

May 2008- August 2008

Sales Associate

Fox Wireless Comm. (Now Telus)

Key Responsibilities

- Responsible for meeting and exceeding sales quota of Telus Mobile devices, contracts and accessories.
- Responsible for assisting in store opening and closing duties.
- Responsible for ensuring a clean and welcoming environment for customers.

VOLUNTEER EXPERIENCE:

2010 – 2019 Paul Menton Centre at Carleton University:

- Note Taker for students with disabilities

2012 - 2013 Canadian Feed the Children:

- Carleton University Student Chapter = assisted where required