

Tina Lim

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PROFILE

- Experienced with HTML, CSS, Javascript, Java, PHP, Laravel, MySQL
- Utilised software tools: JustInMind, Atom

EXPERIENCE

The Warwick

2017 – Current

Food & Beverage Attendant

- Ability to remain calm under pressure without affecting quality of work when managing a 200+ seat restaurant's kitchen pass
- Assisted with customer complaints or questions resulting in higher customer satisfaction
- Trained new employees to familiarise them with the restaurant's systems such as ticketing and POS
- Managed stock/inventory by analysing needs and usage of stock and reordering required stock with requisition forms

PROJECTS

Online Project / Group Collaboration Tool

2018

- Able to remain calm when under pressure without affecting quality of work when managing 200 seat restaurant's kitchen pass
- Assisted with customer complaints or questions resulting in higher customer satisfaction
- Trained recruits to familiarise them with the restaurant's systems such as ticketing and POS
- Analysed business needs and usage of stock before ordering required inventory with requisition forms

CERTIFICATIONS

- Responsible Service of Alcohol (RSA) competency card

EDUCATION

Western Sydney University

2019

Bachelor of Information Systems

St Johns Park High School

2014

Higher School Certificate

REFERENCES
