



# Annisa Selfidianti

With 3 years of experience as a Business Analyst, I am adept at identifying business needs, analyzing data, and designing innovative solutions to meet company objectives. My mastery of tools such as Draw.io, Figma, Jira, and Confluence strengthens my ability to support the analysis and solution development process. I consistently strive to create added value through innovation, strong collaboration, and effective communication.



PT. Bank Syariah Indonesia (BSI)



Politeknik STMI Jakarta Kementerian Perindustrian RI



Bekasi, Kota Bekasi, Jawa Barat, Indonesia



## Keterampilan

Word    ERP    Canva    Visio    Figma    draw io    excel    JIRA Confluence

## Bahasa

Indonesian · Fasih

English · Menengah

## Pengalaman Kerja



### Middle - Business Analyst

PT. Bank Syariah Indonesia (BSI) · Full-time

08/2024 ~ Sekarang

📍 Jakarta Special Capital Region, Republic of Indonesia

- Collaborated with Product Owners to gather and analyze requirements for upcoming projects, ensuring alignment with business and user needs.
- Contributed to the development of Functional Specification Documents (FSD) and Technical Specification Documents (TSD), including use case diagrams, service architecture, and wireframes.
- Analyzed API documentation to understand request and response structures for both internal services and third-party aggregators.
- Successfully handled payment and purchase-related projects on the BYOND by BSI channel, including e-money top-up, data package purchases, and internet bill payments.
- Led the analysis and design of business processes for transaction-based projects such as Foreign Currency Transfers (multi-currency) and Cardless Deposits (On Us).
- Designed sequence and activity diagrams for the NGVA (Next Generation Virtual Account) project, featuring a single entry point determined by backend prefix recognition via the BYOND

by BSI channel.

- Delivered a knowledge-sharing session to an entire department on the GOERS ticket purchase project, enhancing cross-team understanding of the system



## Business Process Analyst

PT Astra International Tbk • Full-time

07/2022 ~ Sekarang

📍 North Jakarta, North Jakarta City, Jakarta, Indonesia

- Engaged and responsible for the needs of Astra international head office division to design requirements and analyse the application planning process based on discussion of needs with users
- Active participation in the User application Testing process to make sure the application is in accordance with flow and specification documents and help to explain what users want to developer teams
- Create Business Requirements and Specification Documents according to the application needs of the user
- Compile and design UI/UX wireframes using the Figma and Balsamiq applications
- Create flow charts based on analysis results with users using the Ms.Visio and draw.io applications
- Work closely with Project Managers, Software Quality Assurance and Programmers to build applications as needed



## Business Analyst&Quality Assurance

koperasi Nusantarapos (Kopnuspos) • Full-time

07/2021 ~ 07/2022 · 1 yr 1 mo

📍 South Jakarta, South Jakarta City, Jakarta, Indonesia

- Fixed an error that occurred in the Odoo ERP application
- Conducted discussions for Odoo ERP implementation according to the needs of 2 companies
- Testing the ERP Odoo application when there is a change request from the user
- Analyze application bugs and errors
- Mastering HR, Sales, Purchase, Invoicing and reporting modules from modules in ERP Odoo
- Take training for ERP Odoo
- provide socialization to the user regarding the functions in the application

## Pendidikan



## Politeknik STMI Jakarta Kementerian Perindustrian RI

Sarjana (S1) · Information System

2017 - 2021 · 3.69/4 GPA

### Activities and societies

- Participating in the Information Systems Student Association.
- Serving as a technician for the National Computer-Based Exam (UNBK) at 183 JHS Jakarta.
- Final project about the implementation of the order-to-cash process in Odoo v13.

## Lisensi dan Sertifikasi



## UI/UX DESIGN CLASS

Fresh Graduate Academy Digital Talent Scholarship DTS FGA - KOMINFO

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