

## **Shelton Ngwenya**

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### **PERSONAL PROFILE**

Attentive, extensive, and reliable QQI graduate who's eager to learn. Keen to develop communication skills and ability to learn quickly.

### **LANGUAGES AND TECHNOLOGIES**

Java, Web Development (HTML & CSS, JavaScript), SQL (MySQL and Microsoft SQL), C++, Python, WordPress, Linux, Flask, Microsoft Office 365.

### **KEY SKILLS AND ABILITIES**

- Analytics and Synthetic.
- Interpersonal Communication (oral & written)
- Interact well with Diverse Cultures/ Groups
- Self-independent and autonomous.
- Critical, and Logical Thinking.

### **EDUCATION AND TRAINING**

**2020 – 2021:** Cork College of Commerce – Morrison's Island, Cork, Ireland  
**Computer Science, Level 6, 8 Distinctions**

**2019 – 2020:** Dundrum Further Education Institute – 11 Main St, Dundrum, Dublin 14, Ireland

**Computer Science, Level 5, 6 Distinctions & 2 Merits**

### **WORK EXPERIENCE**

**09/2020 – Present:** Outsiders Entertainment

#### **Public Relations Officer**

- Online Promotions, Marketing, Strategic Planning, Social Interactions, Web Designs, Photo Editing

**02/2020 – 02/2020:** Heskap IT Repairs - Burchall House, Parnell St, Waterford

#### **College Work Experience – Temporary IT Technician**

- Extracting re-usable components from dead computers or laptops
- Create and maintain various social media pages/sites for different companies
- Implementing troubleshooting techniques on laptops, computers, and cell phones
- Repairs, software and hardware maintenance on laptops and computers

**02/2017 – 05/2017**

Securico Installations – Zimbabwe

#### **Operations Support Technician**

- Perform regular maintenance to ensure that networks operate correctly
- Troubleshoot local area networks (LAN), wide area networks (WAN), and Internet systems

- Pay attention to customers' descriptions of their computer problems, diagnose the problem, and walk customers through the recommended problem-solving steps
- Provide other team members and managers in the organization with information about what gives customers the most trouble and about other concerns customers have

#### **ADDITIONAL INFORMATION**

- Languages: Fluent English

#### **INTERESTS**

- Keen interest in software developments
- Football, Chess, Jogging
- Self-taught in many applications (e.g Linux, Canva, Microsoft Office Apps).
- Poetry (Spoken word and Slam Poetry)

#### **REFERENCES AVAILABLE ON REQUEST**