

✉ shhnae@gmail.com 📍 Brooklyn NY in shenae-simmons 🌐 Shenae

## SUMMARY

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I am a resourceful and responsible Front End Developer who holds over 10 years of experience in hospitality management. As both a developer and a manager, I believe the best products and services emphasize on relationship building and customer service. I seek the opportunity to write user-centric code in a collaborative environment that places the client as the number one priority.

## SKILLS

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HTML5, CSS3, Javascript, Git, React.js, Node.js, SQL, Express.js, Ruby, Agile Development, PHP, Management, Sequelize, RESTful API, Ruby on Rails, PostgreSQL

## EMPLOYMENT

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### General Assembly

Junior Full Stack Developer | Software Engineering Immersive · Jan. 2019 to Current · New York NY

CircumVelo is a web application that displays bike sharing locations around the world. Located at <https://circumvelo.herokuapp.com>.

- By clicking on a map pin, the bike company name and location are displayed by coordinating information from the MapBox API and the CityBikes API.
- Using React and Javascript, the selection from the dropdown list re-renders the location on the map.

Redux is a web application that helps fashion retailers in disposing of unsold clothing in an eco-friendly manner. Located at <https://condescending-hodgkin-90eaed.netlify.com/>.

- Created and presented for the final round at HackFest NYC hackathon in less than 3 days.
- Applying Spreadsheets DB API, the input form information is passed to a Google Spreadsheet.

### Altice USA/Optimum

Control Center Representative · 2017 to 2019 · Brooklyn NY

- Call an average of 50-60 customers each day to validate or revise appointment times, availability, answer questions and to provide status updates on any pending work activity.
- Monitor technicians' routes to ensure job completions occur within scheduled timeframes.
- Help technicians with issues with company tablets or software.

### Fette Sau

General Manager · 2013 to 2017 · Brooklyn NY

- Increased net profits an additional \$500-\$1000 per day by creating and launching delivery program with Caviar.
- Conducted interviews, reference checks, job training and created performance reviews for a staff of 25 employees to serve an average of 400 customers daily, seven days per week which raised the Zagat rating to the top 10 restaurants in NYC.
- Supported the restaurant's website by using Squarespace to advertise weekly specials and social events.
- Responded to an average of 65 inquiries per week concerning catering orders, menu, or complaints by phone, email or social media.

### DuMont Burger

General Manager · 2010 to 2013 · Brooklyn NY

- Revised the restaurant's website using WordPress to link to the customized Seamless delivery menu.
- Boosted media presence by arranging interviews for travel guides and weekly scheduled posts to Twitter and Facebook.
- Maintained staff schedule, side work lists, shift notes, and employee handbooks for a staff of 45 employees to increase sales by 18%.

## EDUCATION

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General Assembly · Current  
2019

Software Engineering Immersive

Immersive 16 week software engineering bootcamp that focuses on training in Git, Javascript, React, HTML, CSS, SQL and Ruby on Rails in an Agile working environment.

Le Cordon Bleu · 2005

Associates Degree in Culinary Science 2005

Classic French training culminating in a 3 month internship at the prestigious Hotel Crillon in Paris France.