# Test Summary Report

# STR

## "Domino's Pizza" Mobile



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**Verified By: Gal Matalon**

(המכללה לאוטומציה)

# Test Summary Report

## Contents

### *1. Purpose*

This document presents findings referring to the tests done on the mobile of the "Domino's Pizza" chain in Israel

The tests were carried out on the main functions of the application, which refer to operations such as: navigation and displaying the menu, placing an order, registering on the site, using various features, reading information about the restaurant, etc.
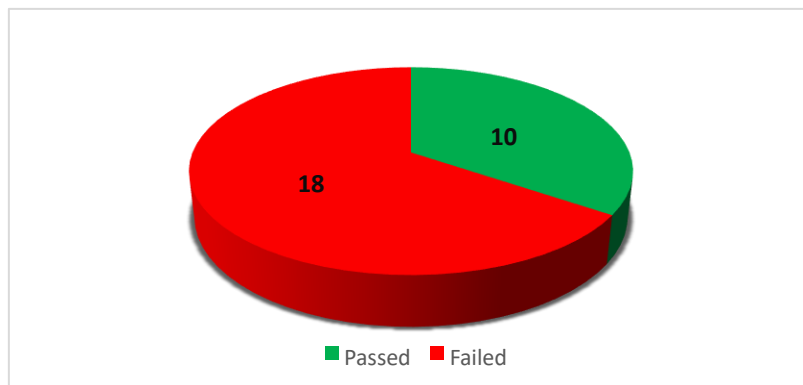
### *2. Application Overview*

The website of "Domino's Pizza" is mainly used as a Web and Mobile website to display the   chain's menu and allows you to place orders from the menu by delivery or by self-pickup

*3. Metrics*

## Test Cases - Status

| Passed | Failed | Not Run | Total |
|--------|--------|---------|-------|
| 10 | 18 | 0 | 28 |

### TEST CASES STATUS



Passed   Failed

## Severity Bugs - Status

| S1 - Show Stopper | S2 - Critical | S3 - Major | S4 - Minor | S5 - Low | Total |
|-------------------|---------------|------------|------------|----------|-------|
| 0 | 1 | 2 | 6 | 9 | 18 |

## Defect Distribution - Module Wise

|  | Make an order | Registration | Home page | Handouts | Total |
|---|---|---|---|---|---|
| S1 - Show Stopper | 0 | 0 | 0 | 0 | 0 |
| S2 - Critical | 0 | 1 | 0 | 0 | 1 |
| S3 - Major | 0 | 1 | 1 | 0 | 2 |
| S4 - Minor | 2 | 0 | 1 | 3 | 6 |
| S5 - Low | 2 | 0 | 3 | 4 | 9 |
| Total | 4 | 2 | 5 | 7 | 18 |



Defect Distribution-Module Wise
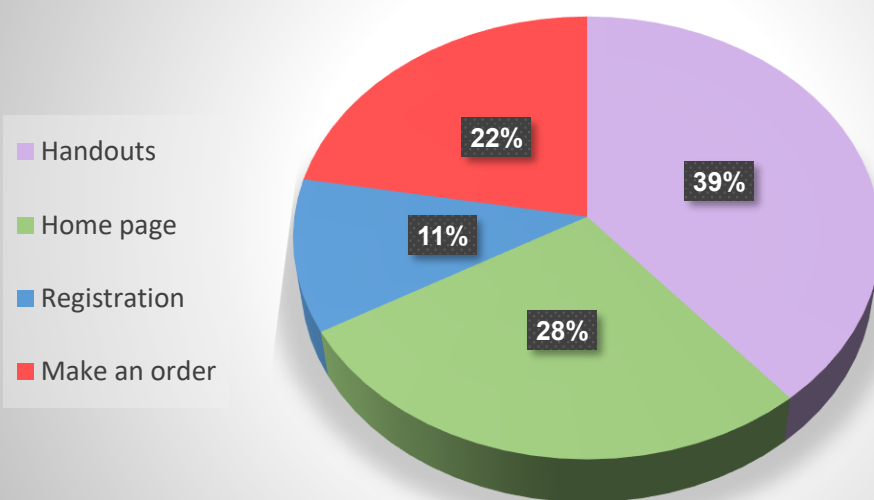
## 4. *Recommendations*

1. To have the possibility to edit and remove addresses.

2. that it will be possible to make an order even without registering on the app.

3. Reduce the number of ads that pop up in the app.

4. Add accessibility to the application.

5. change the design and graphics in the application (upgrade to a more recent and user-friendly design)

6. The display and design in the application is not suitable for the iPhone (I recommend updating to a suitable design)

7. There is too loud a noise when adding a product to the shopping cart (I recommend changing it)

8. When logging in, there is no return button to the home page (I recommend adding a return button)

9. When you enter a delivery address and go to the menu page, there is no option of a return button to the address page (recommends adding a return button)

## 5. Conclusion

Following the various tests done on the "Domino's Pizza" App, quite a few bugs were found. Most of them have a degree of severity between Low and Minor.
So, despite the relatively large number of bugs, the website still functions reasonably well and performs its main functions, which are viewing the restaurant menu and ordering delivery to the customer's home/self-collection.
As a result, I recommended releasing the site.

## 6. Bugs List

**[DM-1]** Invalid application registration

**[DM-2]** Changing email doesn't work

**[DM-3]** There is no accessibility in the application

**[DM-4]** The screen on the iPhone does not rotate horizontally

**[DM-5]** The display in the application is not optimized for iPhone

**[DM-6]** You can't zoom in on the display

**[DM-7]** The subtitles of the ad are hidden

**[DM-8]** The addition of the tuna goes beyond the limits of the pizza

**[DM-9]** A popup appears without clicking anything on the "הזמנה מהירה" page

**[DM-10]** A popup keeps appearing several times on the "הזמנה מהירה" page

**[DM-11]** The order tracking bar does not appear in the correct place

**[DM-12]** On the page of the תנאי השימוש there is a sign that should not appear

**[DM-13]** Link in the page תנאי השימוש not clicked

**[DM-14]** On the page of "מדיניות פרטיות" the mark #116 appears

**[DM-15]** The text on the מדיניות פרטיות page is cut off and goes outside the border of the   page

**[DM-16]** Bold words and large line spacing in part of the page of the  תנאי השימוש

**[DM-17]** In the section of the תקנון הטבות nothing is written in number 1 and there is no number 2

**[DM-18]** in אודות there is a row of words that are not the same size as the other words

## 7. Bugs Report

| [DM-18] in אודות there is a row of words that are not the same size as the other words Created: 30/Oct/23  Updated: 30/Oct/23 | |
|---|---|
| **Status:** | To Do |
| **Project:** | Dominos mobile |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| Type: | Bug | Priority: | Medium |
|---|---|---|---|
| **Reporter:** | שנהב אליה | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| | |
|---|---|
| **Attachments:** |  |
| **Severity:** | Low |

## Description

On the אודות page in the first paragraph there are words that are not the same size as the other words

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "איזור אישי"
3. Click on "אודות"

**Actual Result:**

The first paragraph has words that are not the same size as the other words

**Expected Result:**

All words should be the same size

[DM-17] In the section of the תקנון הטבות nothing is written in number 1 and there is no number 2 Created: 30/Oct/23 Updated: 30/Oct/23

| | |
|---|---|
| **Status:** | To Do |
| **Project:** | Dominos mobile |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | Bug | **Priority:** | Medium |
|---|---|---|---|

| Reporter: | שנהב אליה | Assignee: | Unassigned |
|---|---|---|---|
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
|---|---|
| Severity: | Medium |

On the page of the תנאי השימוש in the section of the תקנון מתן הטבות nothing is written in number 1 and there is no number 2 before number 3

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "איזור אישי"
3. Click on "תנאי השימוש ומדיניות הפרטיות"
4. Scroll down to the part of the (כרטיסי גירוד) תקנון מתן הטבות בסיום ההזמנה

**Actual Result:**

There is nothing written in number 1 and there is no number 2

**Expected Result:**

There should be something written in number 1 and there should be number 2

| Status: | To Do |
|---|---|
| Project: | Dominos mobile |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| Type: | Bug | Priority: | Medium |
|---|---|---|---|
| Reporter: | שנהב אליה | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
|---|---|
| Severity: | Low |

## Description

On the page of the מדיניות פרטיות in the part of the מחיר המוצרים המפורסמים באתר on the site there are words that are different from the other words on the site (highlighted and a large space between lines)

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "איזור אישי"
3. Click on "תנאי השימוש ומדיניות הפרטיות"
4. Scroll down to the section of מחיר המוצרים המפורסמים באתר

**Actual Result:**

The text is highlighted from the rest of the text on the page and there is a large space between the lines

**Expected Result:**

The text should be like the rest of the text on the page

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[DM-15] The text on the מדיניות פרטיות page is cut off and goes outside the border of the page  Created: 30/Oct/23  Updated: 30/Oct/23

| Status: | To Do |
| --- | --- |
| Project: | Dominos mobile |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| Type: | Bug | Priority: | Medium |
| --- | --- | --- | --- |
| Reporter: | שנהב אליה | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
|---|---|
| **Severity:** | Medium |

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "איזור אישי"
3. Click on "תנאי השימוש ומדיניות הפרטיות"
4. Scroll down to the "המחויבות שלנו לאבטחת מידע" section
5. Click on the link

**Actual Result:**

The text is cut off and leaves the page border

**Expected Result:**

The text should be straight and not go beyond the border of the page

[DM-14] On the page of "מדיניות פרטיות" the mark #116 appears Created: 30/Oct/23  Updated: 30/Oct/23

| **Status:** | To Do |
|---|---|
| **Project:** | Dominos mobile |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | Bug | **Priority:** | Medium |
|---|---|---|---|

| | | | |
|---|---|---|---|
| **Reporter:** | שנהב אליה | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| | |
|---|---|
| **Attachments:** |  |
| **Severity:** | Low |

## Description

When you enter the second link on the page of the תנאי השימוש ומדיניות הפרטיות the sign #116 appears that should not appear

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "איזור אישי"
3. Click on "תנאי השימוש ומדיניות הפרטיות"
4. Scroll down to the "המחויבות שלנו לאבטחת מידע" section
5. Click on the link

**Actual Result:**

The sign #116 appears

**Expected Result:**

The mark #116 should not appear

## [DM-13] Link in the page תנאי השימוש not clicked <span>Created: 29/Oct/23  Updated: 29/Oct/23</span>

| | |
|---|---|
| **Status:** | To Do |
| **Project:** | [Dominos mobile](#) |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| | | | |
|---|---|---|---|
| **Type:** | Bug | **Priority:** | Medium |
| **Reporter:** | [שנהב אליה](#) | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| | |
|---|---|
| **Attachments:** |  |
| **Severity:** | Medium |

## Description

On the page of the תנאי השימוש ומדיניות הפרטיות the first link in the מבוא not clicked

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "איזור אישי"
3. Click on "תנאי השימוש ומדיניות הפרטיות"

4. Click on the link in the מבוא

**Actual Result:**

The link was not clicked

**Expected Result:**

The link should work

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| Status: | To Do |
|---|---|
| Project: | Dominos mobile |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| Type: | Bug | Priority: | Medium |
|---|---|---|---|
| Reporter: | שנהב אליה | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
|---|---|
| **Severity:** | Low |

## Description

On the page of the הפרטיות ומדיניות השימוש תנאי a sign that should not appear appears at the beginning of the page

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "איזור אישי"
3. Click on "תנאי השימוש ומדיניות הפרטיות"

**Actual Result:**

At the beginning of the page there is a sign #36# that should not appear

**Expected Result:**

The sign #36# should not appear

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**[DM-11]** The order tracking bar does not appear in the correct place Created: 29/Oct/23  Updated: 29/Oct/23

| **Status:** | To Do |
|---|---|
| **Project:** | Dominos mobile |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | Bug | **Priority:** | Medium |
|---|---|---|---|

| Reporter: | שנהב אליה | Assignee: | Unassigned |
|---|---|---|---|
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
|---|---|
| Severity: | Low |

## Description

The order tracking bar on the "מעקב הזמנות" page appears in the wrong place

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "מעקב הזמנות"

**Actual Result:**

The order tracking bar appears in "אפייה"

**Expected Result:**

The order tracking bar should appear in "הזמנתך התקבלה"

[DM-10] A popup keeps appearing several times on the "הזמנה מהירה" page Created: 29/Oct/23 Updated: 29/Oct/23

| Status: | To Do |
|---|---|
| Project: | Dominos mobile |

| Components: | None | | |
|---|---|---|---|
| Affects versions: | None | | |
| Fix versions: | None | | |

| Type: | Bug | Priority: | Medium |
|---|---|---|---|
| Reporter: | שנהב אליה | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
|---|---|
| Severity: | Medium |

## Description

When you enter the"הזמנה מהירה" page a popup appears and when you close it it continues to appear several times

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "הזמנה מהירה"

**Actual Result:**

Popup continues to appear several times after closing it

**Expected Result:**

The popup should not continue to appear after closing it

[DM-9] A popup appears without clicking anything on the "הזמנה מהירה" page Created: 29/Oct/23  Updated: 29/Oct/23

| Status: | To Do |
| --- | --- |
| Project: | Dominos mobile |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| Type: | Bug | Priority: | Medium |
| --- | --- | --- | --- |
| Reporter: | שנהב אליה | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
| --- | --- |
| Severity: | Medium |

### Description

"ההזמנה הנוכחית אינה עוברת את מינימום ההזמנה" popup appears at the wrong time and without clicking anything when entering the "הזמנה מהירה" page

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "הזמנה מהירה"

**Actual Result:**

The popup appears at the wrong time and without clicking anything

**Expected Result:**

The popup should not appear

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[DM-8] The addition of the tuna goes beyond the limits of the pizza Created: 29/Oct/23  Updated: 29/Oct/23

| Status: | To Do |
|---|---|
| Project: | Dominos mobile |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| Type: | Bug | Priority: | Medium |
|---|---|---|---|
| Reporter: | שנהב אליה | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
|---|---|

| Severity: | Low |
|---|---|

When you choose the option of tuna as a topping on the pizza the tuna goes out of the pizza's border

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on "הזמנה רגילה"
3. Click on "משלוח"
4. Select a shipping address
5. Choose one of the meal options
6. Click on "בחר תוספות" and choose a tuna topping

**Actual Result:**

The addition of the tuna goes beyond the limit of the pizza

**Expected Result:**

The topping should not go beyond the border of the pizza

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[DM-7] The subtitles of the ad are hidden Created: 29/Oct/23 Updated: 29/Oct/23

| Status: | To Do |
|---|---|
| Project: | Dominos mobile |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| Type: | Bug | Priority: | Medium |
|---|---|---|---|
| Reporter: | שנהב אליה | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |

| | |
|---|---|
| **Original estimate:** | Not Specified |

| | |
|---|---|
| **Attachments:** |  |
| **Severity:** | Low |

## Description

The subtitles of the ad that pops up when you enter the application are hidden

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. An ad will pop up when you enter the app

**Actual Result:**

The subtitles in the ad are hidden

**Expected Result:**

The subtitles in the ad should not be hidden

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**[DM-6] You can't zoom in on the display** Created: 29/Oct/23 Updated: 29/Oct/23

| | |
|---|---|
| **Status:** | To Do |
| **Project:** | Dominos mobile |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| | | | |
|---|---|---|---|
| **Type:** | Bug | **Priority:** | Medium |
| **Reporter:** | שנהב אליה | **Assignee:** | Unassigned |

| Resolution: | Unresolved | Votes: | 0 |
|---|---|---|---|
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Severity: | Low |
|---|---|

**Description**

It is not possible to zoom in the app view

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Try to zoom in the app

**Actual Result:**

It is not possible to zoom

**Expected Result:**

There should be an option to zoom

**[DM-5]** The display in the application is not optimized for iPhone Created: 29/Oct/23 Updated: 29/Oct/23

| Status: | To Do |
| --- | --- |
| Project: | Dominos mobile |
| Components: | None |
| Affects versions: | None |
| Fix versions: | None |

| Type: | Bug | Priority: | Medium |
| --- | --- | --- | --- |
| Reporter: | שנהב אליה | Assignee: | Unassigned |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |

| Attachments: |  |
| --- | --- |
| Severity: | Medium |

The display in the application is small compared to the iPhone's screen

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app

**Actual Result:**

The display in the application is not optimized for iPhone

**Expected Result:**

The display in the application should be adapted to the iPhone

| [DM-4] The screen on the iPhone does not rotate horizontally Created: 29/Oct/23 Updated: 29/Oct/23 | |
|---|---|
| **Status:** | To Do |
| **Project:** | Dominos mobile |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | Bug | **Priority:** | Medium |
|---|---|---|---|
| **Reporter:** | שנהב אליה | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| **Severity:** | Low |
|---|---|

**Description**

The screen does not rotate horizontally in the application

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Turn off the portrait lock on the iPhone
3. Try rotating the iPhone horizontally in the app

**Actual Result:**

The display on the site does not rotate horizontally

**Expected Result:**

The display in the app should rotate horizontally

| [DM-3] There is no accessibility in the application Created: 29/Oct/23 Updated: 29/Oct/23 | |
|---|---|
| **Status:** | To Do |
| **Project:** | Dominos mobile |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | Bug | **Priority:** | Medium |
|---|---|---|---|
| **Reporter:** | שנהב אליה | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| **Severity:** | Major |
|---|---|

**Description**

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app

**Actual Result:**

There is no accessibility option in the application

**Expected Result:**

There should be an accessibility option in the application

| [DM-2] Changing email doesn't work Created: 28/Oct/23 Updated: 28/Oct/23 | |
|---|---|
| **Status:** | To Do |
| **Project:** | [Dominos mobile](#) |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | Bug | **Priority:** | Medium |
|---|---|---|---|
| **Reporter:** | שנהב אליה | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| **Attachments:** |  |
|---|---|
| **Severity:** | Major |

## Description

When you click on change email nothing happens

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on the toolbar on the Personal area
3. Click on log in and enter an email address registered on the website
4. Click Continue
5. Click Change Email

**Actual Result:**

When you click on change email nothing happens

**Expected Result:**

A window should appear with the option to enter a phone number to change email

| [DM-1] Invalid application registration | Created: 28/Oct/23  Updated: 28/Oct/23 |
|---|---|
| **Status:** | To Do |
| **Project:** | Dominos mobile |
| **Components:** | None |
| **Affects versions:** | None |
| **Fix versions:** | None |

| **Type:** | Bug | **Priority:** | Medium |
|---|---|---|---|
| **Reporter:** | שנהב אליה | **Assignee:** | Unassigned |
| **Resolution:** | Unresolved | **Votes:** | 0 |
| **Labels:** | None | | |
| **Remaining Estimate:** | Not Specified | | |
| **Time Spent:** | Not Specified | | |
| **Original estimate:** | Not Specified | | |

| **Attachments:** |  |
|---|---|
| **Severity:** | Critical |

## Description

Nothing happens when you click the skip button

**Steps to Reproduce:**

1. Log in through the iPhone to the Dominos app
2. Click on the toolbar on the Personal area
3. Click on connect
4. Click on Skip

**Actual Result:**

When you click on skip nothing happens

**Expected Result:**

When you click skip, it should take you to a page for filling in details for registration