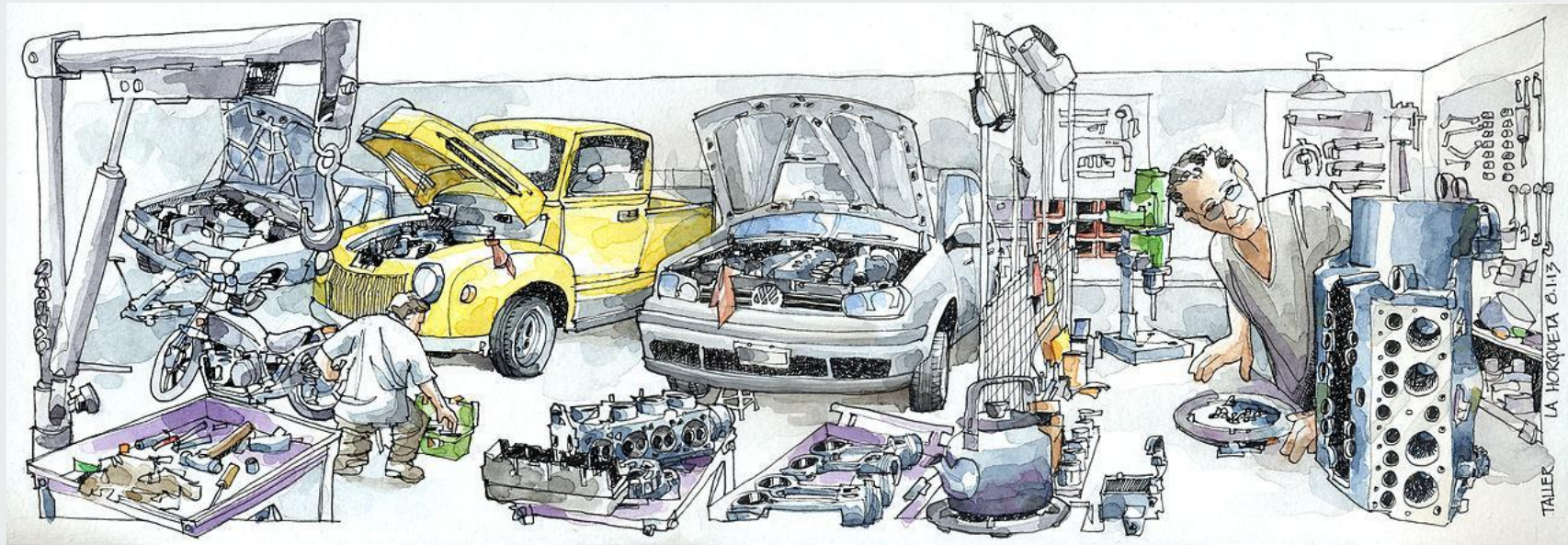


# Relational Database Design Final Project

For “BestCar” body shop



TALLER  
LA HORQUETA 2.11.13

# Questions for My Client

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- Interests/Background and Entities?
- Relationship between entities? (Cardinalities, Participation)

# Background & Interest

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- Hired a new data analyst. 😊
- He found data redundancy and inconsistency issues. => **Reorganize database** 🐱

# Entities, attributes, and identifiers

- **Customers:** \*CustomerID, FirstName, LastName, Email, Address, Phone, PaymentInfo
- **Cars:** \*CustomerID, \*Car#, CarName, CarBrand, CarModel, CarColor, CarYear, CustomerName, CustomerPhone,
- **Staffs:** \*EmployeeID, SSN, FirstName, LastName, DOB, Address, Email, Phone
- **Visits:** \*VisitID, Date, Time, CustomerID, Car#, ServiceID, ServiceName, ServicePrice, ServiceDescription, Staff, Bill

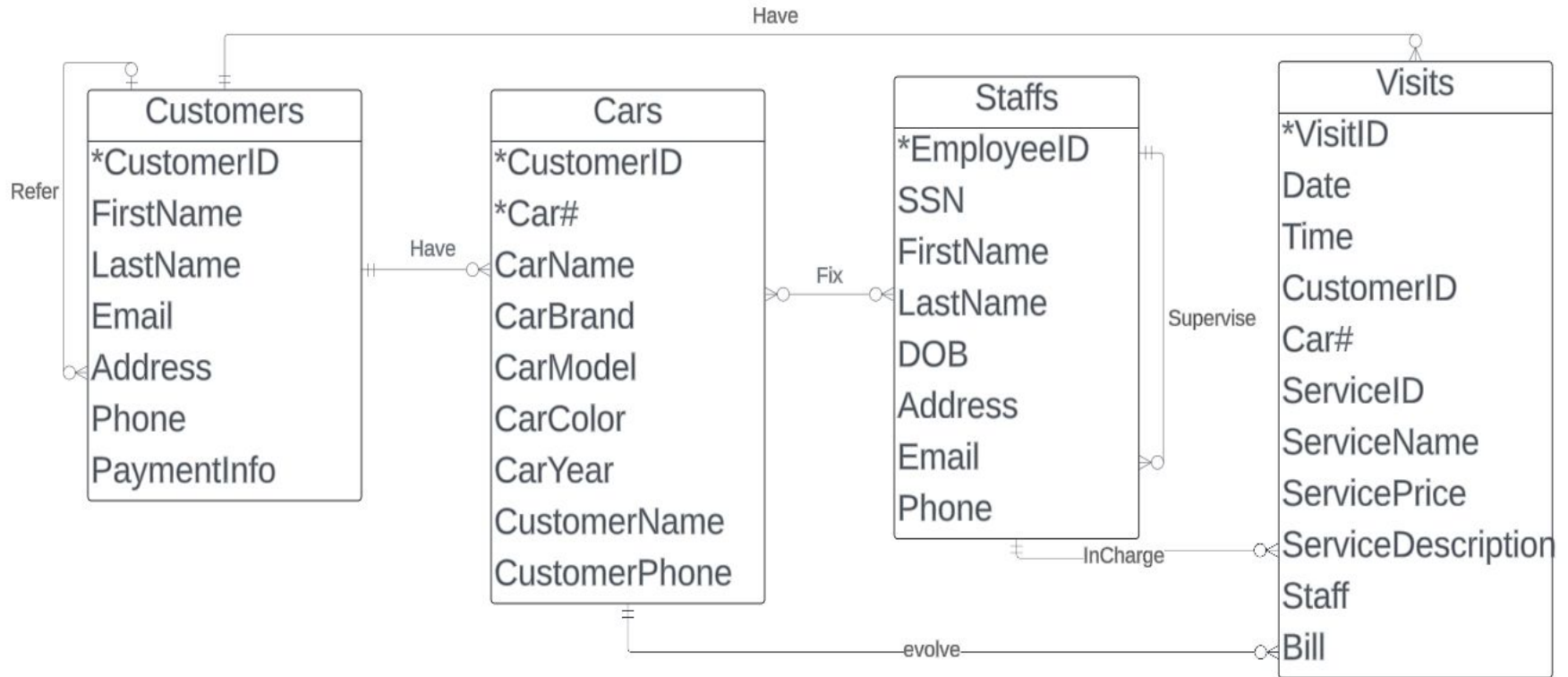
(\* indicate the primary key):

# Relations between Entities

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- A customer may have one or more cars; A car must belong to one and only one customer.
- A customer may have one or more visits; A visit must be done by one and only one customer.
- A car may have one or more visits; A visit must involve one and only one car.
- A car may be fixed with one or more staff. A staff may fix one or more cars;.
- A staff must be in charge of one or more visits; A visit must be charged by one and only one staff.
- A staff must have one and only one supervisor; A staff may supervise one or more staff.
- A customer may be referred by only one customer; A customer may refer to one or more customers.

# Create the Entity Relationship Diagram (ERD)



# Convert ERD to Relational Model

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- **Customers** (CustomerID, FirstName, LastName, Email, Address, Phone, PaymentInfo, ReferredByCustomerID(fk)).
- **Cars** (CustomerID(fk), Car#, CarName, CarBrand, CarColor, CarYear, CustomerName, CustomerPhone).
- **Staff** (EmployeeID, SSN, FirstName, LastName, DOB, Address, Email, Phone, SupervisorID(fk)).
- **Visit** (VisitID, Date, Time, CustomerID(fk), Car#(fk), ServiceID, ServiceName, ServicePrice, ServiceDescription, EmployeeID(fk), Bill).
- **Cars\_Staff** (CustomerID(fk), Car#(fk), EmployeeID(fk))



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## Normalize the Relational Model to 3NF

👉 Wait, first need  
to get **functional  
dependencies  
(FDs)**.

# Functional Dependencies 1

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- **Customers** (CustomerID, FirstName, LastName, Email, Address, Phone, PaymentInfo, ReferredByCustomerID(fk)).
  - FD1: CustomerID  $\rightarrow$  FirstName, LastName, Email, Address, Phone, PaymentInfo, ReferredByCustomerID
- **Cars** (CustomerID(fk), Car#, CarName, CarBrand, CarColor, CarYear, CustomerName, CustomerPhone).
  - FD1: CustomerID, Car#  $\rightarrow$  CarName, CarBrand, CarColor, CarYear, CustomerName, CustomerPhone
  - FD2: CustomerID  $\rightarrow$  CustomerName, CustomerPhone

# Functional Dependencies 2

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- **Staff** (EmployeeID, SSN, FirstName, LastName, DOB, Address, Email, Phone, SupervisorID(fk)).
  - FD1: EmployeeID  $\rightarrow$  SSN, FirstName, LastName, DOB, Address, Email, Phone, SupervisorID
- **Visit** (VisitID, Date, Time, CustomerID(fk), Car#(fk), ServiceID, ServiceName, ServicePrice, ServiceDescription, EmployeeID(fk), Bill).
  - FD1: VisitID  $\rightarrow$  Date, Time, CustomerID, Car#, ServiceID, ServiceName, ServicePrice, ServiceDescription, EmployeeID, Bill
  - FD2: ServiceID  $\rightarrow$  ServiceName, ServicePrice, ServiceDescription.

# Functional Dependencies 3

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- **Cars\_Staff** (CustomerID(fk), Car#(fk), EmployeeID(fk))
  - There is no non-primary-key attribute.

# Normalize Relational Model to 3NF 1

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Customers, Staff, and Cars\_Staff relations are in 3NF

- In 1NF - Each cell has one value
- In 2NF - no partial functional dependencies
- In 3NF - no transitive functional dependencies

# Normalize Relational Model to 3NF 2

**Cars** relation is **not in 2NF**

- In 1NF

- Not in 2NF

Part of primary key

non-primary-key  
attributes

- FD2: **CustomerID** → **CustomerName,**  
**CustomerPhone.** => **partial functional dependency**

- Normalize Cars to 2NF (delete CustomerName, CustomerPhone in “Cars” relation)

# Normalize Relational Model to 3NF 3

- **Cars** (CustomerID(fk), Car#, CarName, CarBrand, CarColor, CarYear, ~~CustomerName, CustomerPhone~~).
  - FD1: CustomerID, Car# → CarName, CarBrand, CarColor, CarYear, ~~CustomerName, CustomerPhone~~
  - ~~FD2: CustomerID → CustomerName, CustomerPhone~~

Now “Cars” is in 2NF. It’s **also in 3NF** because there are none **transitive dependency**!

# Normalize Relational Model to 3NF 5

- **Visit** relation is **not in 3NF**.
  - In 1NF
  - In 2NF - No partial functional dependency
  - Not in 3NF: Transitive functional dependency
    - FD2: ServiceID  $\rightarrow$  ServiceName, ~~ServicePrice~~, ServiceDescription. VisitID  $\rightarrow$  ServiceID, and ServiceID  $\rightarrow$  ServiceName, ServicePrice




# Normalize Relational Model to 3NF 4

- We need to normalize Visit to 3NF (1. Create a new relation “Service” to put ServiceID, ServiceName, ServicePrice, ServiceDescription 2. Delete ServiceName, ServicePrice, ServiceDescription in “Visit” relation)
  - **Service** (ServiceID, ServiceName, ServicePrice, ServiceDescription)
    - FD1: ServiceID  $\rightarrow$  ServiceName, ServicePrice, ServiceDescription
  - **Visit** (VisitID, Date, Time, CustomerID(fk), Car#(fk), ServiceID, ~~ServiceName, ServicePrice, ServiceDescription~~, EmployeeID(fk), Bill).
    - FD1: VisitID  $\rightarrow$  Date, Time, CustomerID, Car#, ServiceID, ~~ServiceName, ServicePrice, ServiceDescription~~, EmployeeID, Bill
    - ~~FD2: ServiceID  $\rightarrow$  ServiceName, ServicePrice, ServiceDescription.~~

# Finalize the relational model in 3NF

- Customers (CustomerID, FirstName, LastName, Email, Address, Phone, PaymentInfo, ReferredByCustomerID(fk)).
  - FD1: CustomerID → FirstName, LastName, Email, Address, Phone, PaymentInfo, ReferredByCustomerID
- Cars (CustomerID(fk), Car#, CarName, CarBrand, CarColor, CarYear).
  - FD1: CustomerID, Car# → CarName, CarBrand, CarColor, CarYear
- Staff (EmployeeID, SSN, FirstName, LastName, DOB, Address, Email, Phone, SupervisorID(fk)).
  - FD1: EmployeeID → SSN, FirstName, LastName, DOB, Address, Email, Phone, SupervisorID
- Service (ServiceID, ServiceName, ServicePrice, ServiceDescription)
  - FD1: ServiceID → ServiceName, ServicePrice, ServiceDescription
- Visit (VisitID, Date, Time, CustomerID(fk), Car#(fk), ServiceID(fk), EmployeeID(fk), Bill).
  - FD1: VisitID → Date, Time, CustomerID, Car, ServiceID, EmployeeID, Bill
- Cars\_Staff(CustomerID(fk), Car#(fk), EmployeeID(fk))
  - There is no non-primary-key attribute.



THANK YOU THANK YOU