



2100 East 26th Street
Minneapolis, MN 55404

Customer name:

Customer address:

Date:

Dear _____

We regret to inform you that we have been unable to locate your missing item(s) and will process your claim on _____. You should receive a check for our liability by U.S. Mail within 7 to 10 days from that date. If you have questions or need to update your information please call us at 888-465-1532 or email baggage@jeffersonlines.com.

We apologize for your inconvenience and are committed to resolving this issue as quickly as possible.

Thank you.

Jefferson Lines Customer Care



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