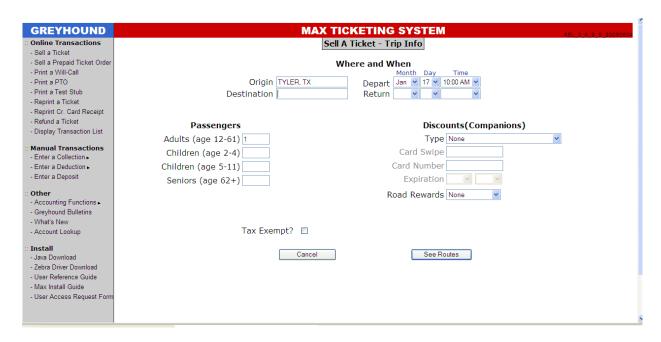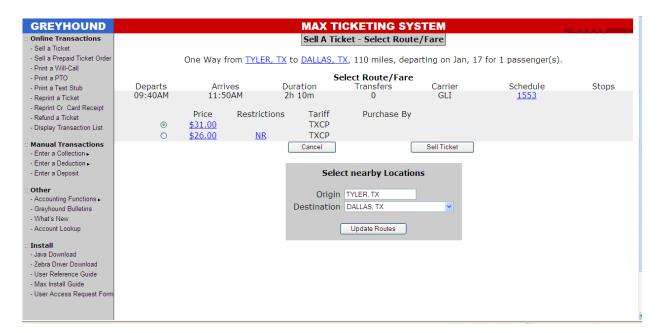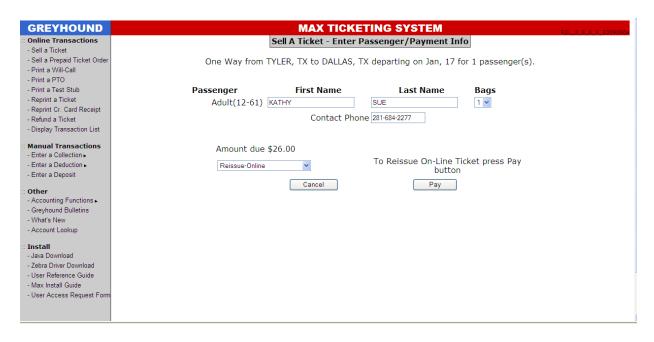# REISSUING TICKETS ON MAX

ENTER DESTINATION CITY
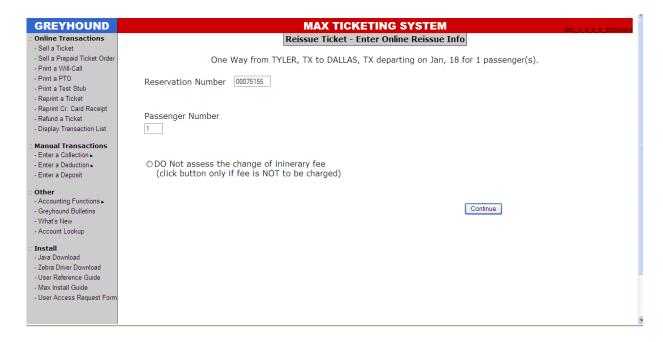## SELECT PASSENGER NUMBER AND TYPE
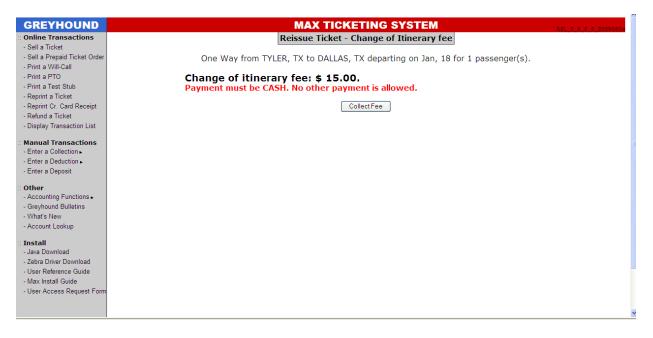## SEE ROUTES

SELECT DEPARTURE DATE AND TIME

COMPLETE PASSENGER NAME
BAGS
PHONE NUMBER (IF BAGS CHECKED)
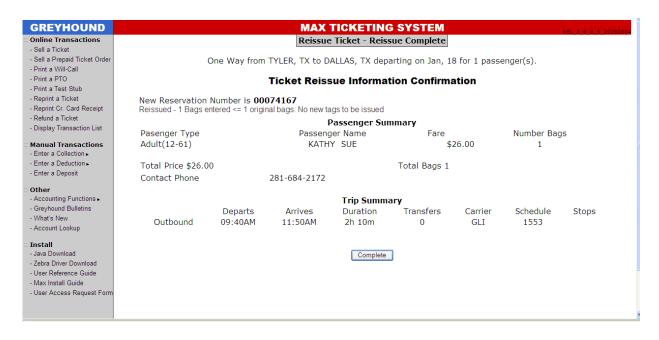# SELECT REISSUE AS FORM OF PAYMENT
CLICK PAY

ENTER CONFIRMATION NUMBER
PASSENGER COUNT
CLICK CONTINUE

FEE MUST BE CASH
<mark>COLLECT $15 FEE TO COMPLETE TRANSACTION</mark>
MAKE SURE YOU COLLECT MONEY
CLICK COLLECT FEE
TICKET WILL PRINT AFTER CLICKING COLLECT FEE

GREYHOUND — **MAX TICKETING SYSTEM** REL_3_6_8_5_2009060

Reissue Ticket - Change of Itinerary fee

One Way from TYLER, TX to DALLAS, TX departing on Jan, 18 for 1 passenger(s).

Change of itinerary fee: $ 15.00.
Payment must be CASH. No other payment is allowed.

[Collect Fee]

:: **Online Transactions**
- Sell a Ticket
- Sell a Prepaid Ticket Order
- Print a Will-Call
- Print a PTO
- Print a Test Stub
- Reprint a Ticket
- Reprint Cr. Card Receipt
- Refund a Ticket
- Display Transaction List

:: **Manual Transactions**
- Enter a Collection ▶
- Enter a Deduction ▶
- Enter a Deposit

:: **Other**
- Accounting Functions ▶
- Greyhound Bulletins
- What's New
- Account Lookup

:: **Install**
- Java Download
- Zebra Driver Download
- User Reference Guide
- Max Install Guide
- User Access Request Form

INFORMATION SCREEN

GREYHOUND — **MAX TICKETING SYSTEM** REL_3_5_8_5_20090604

Reissue Ticket - Reissue Complete

One Way from TYLER, TX to DALLAS, TX departing on Jan, 18 for 1 passenger(s).

Ticket Reissue Information Confirmation

New Reservation Number is **00074167**
Reissued - 1 Bags entered <= 1 original bags: No new tags to be issued

Passenger Summary

Pasenger Type	Passenger Name	Fare	Number Bags
Adult(12-61)	KATHY SUE	$26.00	1

Total Price $26.00   Total Bags 1
Contact Phone   281-684-2172

Trip Summary

	Departs	Arrives	Duration	Transfers	Carrier	Schedule	Stops
Outbound	09:40AM	11:50AM	2h 10m	0	GLI	1553	

[Complete]

:: **Online Transactions**
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- Sell a Prepaid Ticket Order
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:: **Manual Transactions**
- Enter a Collection ▶
- Enter a Deduction ▶
- Enter a Deposit

:: **Other**
- Accounting Functions ▶
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WILL PRINT NEW BAG TAGS IF NONE WERE CHECKED ON ORIGINAL SALE.
IF BAG TAGS MUST BE CHANGED PLEASE USE MANUAL CHECKS.