



2100 East 26th Street
Minneapolis, MN 55404

Customer name:

Customer address:

Date:

Dear

We have received your baggage tracer information at our office and will make every effort to locate your missing item(s) and return them to you and will provide you with updates as they occur. In the event that your item(s) can not be found a check for our liability will be issued to you on the 60th day from the original baggage tracer date and should arrive at your address by U.S. Mail within 7 to 10 days from that date.

If you have questions or need to update your information please call us at 888-465-1532 or email baggage@jeffersonlines.com.

We apologize for your inconvenience and are committed to resolving this issue as quickly as possible.

Thank you.

Jefferson Lines Customer Care



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