Discussion Points: Arkansas Winter Promotional Plan

Arkansas Product/Service

+ Dallas

Feeder service that provides better service from Pine Bluff and Little Rock to Northwest

Example: Travel from Little Rock, AR to Rodgers, AR currently takes 14 hours. With the new service the schedule will take 6 hours to travel from Little Rock to Rodgers

The feeder service also provides new intercity bus service to Eureka Springs, Berryville and Green Forest, Arkansas (reduced potential with lack of population)

Geographic Target markets

Primary

- Fayetteville
- Rodgers
- Springdale
- Bentonville
- Rodgers
- Little Rock
- Pine Bluff

Secondary

- Eureka Springs
- Berryville
- Green Forest

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II. Arkansas Product Target

Improved service from Northwest Arkansas to Dallas

Example: Travel from Fayetteville to Dallas was only available during the night leaving Fayetteville at 2:00AM - Travel time was 11 hours 20 minutes

New, Improved service offers daytime service leaving Fayetteville at 12:40PM and arriving in Dallas at 9:35PM – travel time is 8 hours 55 minutes

Geographic Targets

Primary

- Fayetteville
- Rodgers
- Springdale
- Bentonville
- Rodgers
- Fort Smith

Secondary

- Mena
- De Queen
- Lockesburg

Arkansas Overview

• Arkansas is the 48th richest state in the USA. Minnesota is the 12th richest state in the USA. The per capita income in Arkansas is \$16,904, in Minnesota the per capita income is \$56,969

Who is the target customer?

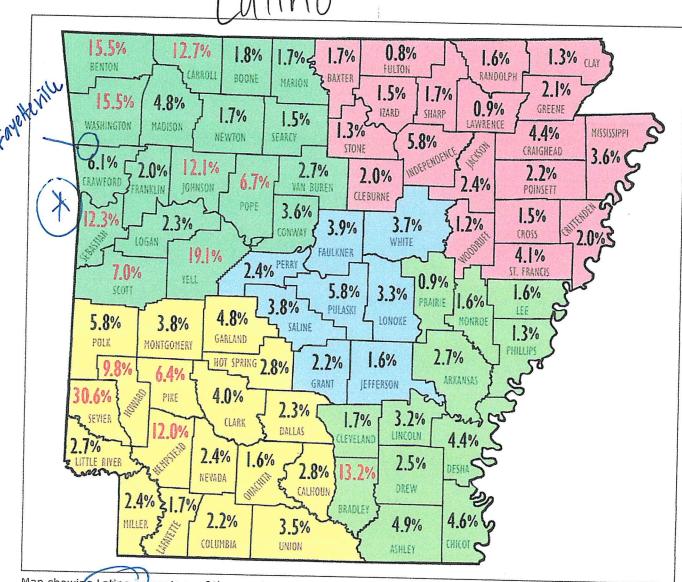
- Discuss strong race and economic factors
- Minority groups including African American, Hispanic and Marshallese
- Economically challenged Caucasian groups
- Truck drivers

Who doesn't ride intercity bus in Arkansas?

- Students?
- Caucasian senior women above the poverty line?

What is the best way to reach them?

- Shopper type newspaper?
- Hispanic newspaper?
- Hispanic radio?
- TV?
- Social media?
- Brochures in Marshallese and Spanish to community elders, civic organizations, Hispanic and Marshallese grocery stores?
- Social service organization for medical and veteran travel?



Map showing Latino percentage of the population in each county in Arkansas as of 2010. Percentages in red indicate that the county has a higher percentage of Latinos than the statewide average of 6.4 percent. All statistics are U.S. Census Bureau figures.

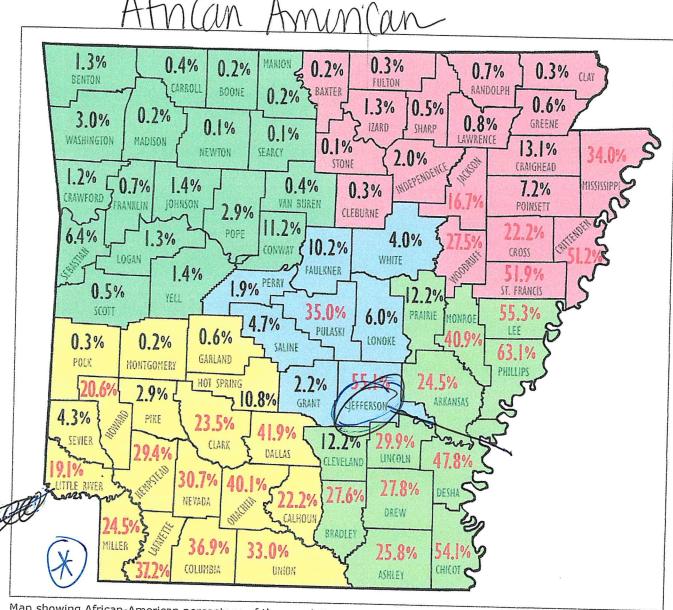
Map created by Mike Keckhaver



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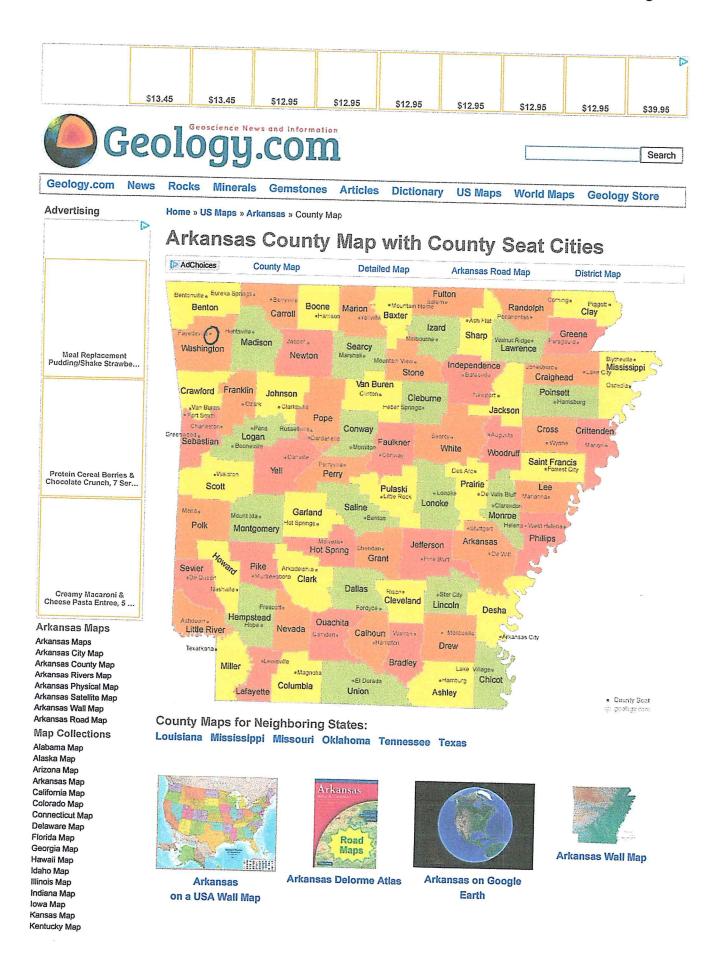




Map showing African-American percentage of the population in each county in Arkansas as of 2010. Percentages in red indicate that the county has a higher percentage of African Americans than the statewide average of 15.4 percent. All statistics are U.S. Census Bureau figures.

Map created by Mike Keckhaver





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