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MEMO

Date: November 2, 2011

To: Jefferson Lines Employees
Agents

From: Kevin John – Director of Sales and Service

Re: Child Safety Seat policy revision

Effective immediately the following will be the policy governing the use of child safety seats on Jefferson Lines service. Please contact your supervisor with questions.

Thank you.

Child Safety Seat Policy

Customers are welcome to use child safety seats on Jefferson Lines buses. Parents traveling with children who do not require a ticket may travel with the child in the adjoining seat at no cost unless seating capacity becomes an issue. At that point the driver will ask the customer to hold the child and check the car seat underneath the coach to make room for ticketed passengers. In order to guarantee use of the adjoining seat the space must be purchased at the discounted child fare. You should ensure that your child seat has been approved for use in a motor vehicle, and is used in accordance with the manufacturer's instructions.

It is the passenger's responsibility to secure the child seat to the bus seat with strapping or webbing that is approved by the child seat manufacturer. Passengers are responsible for providing the strapping or the webbing and should also secure your child in the child seat with a manufacturer-approved lap and/or shoulder belt/harness. Jefferson Lines does not provide lap and/or shoulder belts/harnesses.