




# Samuel Shen

User Experience Designer

[shens2.github.io/portfolio](https://shens2.github.io/portfolio)

 Seattle, WA

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## TOOLS & SKILLS

### Research

Flash Feedback  
UserTesting.com

### UI Design

Adobe CS  
Sketch  
Figma

### Prototyping

Invision/Marvel  
Adobe XD  
Principle for Mac

### Code

HTML/CSS  
JavaScript

### Other

Abstract  
Tableau  
Premiere Pro

## EXPERIENCE

### Microsoft | User Experience Designer II

May 2017 - Present

#### Word

Specialize in Word's core UX. Regularly represent Word's design in cross-apps projects.

- Designed and delivered several cross-apps features such as the task pane management system.
- With a data-driven approach, worked closely with various PMs and data scientists to redesign Word's commanding UI including the ribbon, floatie, and contextual menu.

#### Sway

Lead designer for Sway's authoring experience.

- Worked in a triad setting with a PM and Eng partner to define goals and MVPs for Sway V2 refresh. Designed and prototyped various visionary concepts for management.
- Interaction and visual design for many Sway features. Delivered many quality design solutions to improve Sway's authoring and consumption experience.
- Planned and executed many online user studies and in person one to many interviews.

### Google | User Experience Design Intern

May 2016 - Sep 2016

UX design intern in Google Shopping.

- Designed and delivered the end to end post-purchase experience for TPLA (Transactable Product Listing Ads).
- Explored various designs to improve the experience for the Price Drop Card in Google Now.

## EDUCATION

### University of Washington | W.A Seattle

Master of Science in Human Centered Design & Engineering  
2013 - 2017

### University of Washington | W.A Seattle

Bachelor of Art in Communication  
2008 - 2012