JON SHEPPARD, JR

SOFTWARE DEVELOPMENT MANAGER

CONTACT

903-520-8020

sheppard.jon@gmail.com

369 Royal Circle Drive
Whitehouse, TX

EDUCATION

BACHELOR OF ARTS
Texas A & M University
College Station, TX | 2010

SKILLS

Full-Stack Development

MYSQL, PostgresQL

PHP, Python, Django, FastAPI

Java, Javascript, Vue, HTML,

CSS, Tailwind, Bootstrap

REST API, Integrations

Browser Extension Development

Jira, Confluence

Excel, VBA, Visio

Team Development

Leadership Skills

Product Management

Client Relation/Service

Troubleshooting

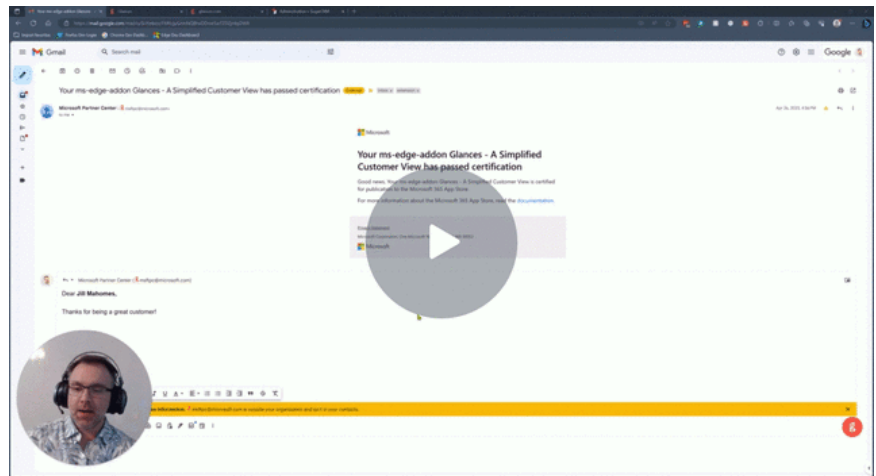**Detail Oriented**

Decision Making Skills

Hobbies

Writing Music for Media

Creating awesome Sound Effects

PROFILE

Technical lead with 10 years of full-stack development experience over a variety of tech stacks. Data-driven manager who is comfortable building and presenting reports to executives and stakeholders. Award-winning coach with a growth mindset who is unafraid of the big challenge. Strong background in cultivating positive relationships and exceeding goals. Successful leader with a team-based mindset.

EXPERIENCE

MANAGER OF SOFTWARE DEVELOPMENT
TECHSERV | TYLER, TEXAS | 2024-PRESENT

- Python, React.js, AWS - Lambda, RDS, EC2, S3, EBS, Cloudfront
- Architect and oversee development of internal Project Management solutions for the evolving Utility Industry
- Scrum master, held Sprint Kick-Offs, Retrospectives, and Stand-ups
- Managed team of 6 full-stack developers and 2 GIS developers
- Create Guides for Git, CI/CD, Automated Testing, Docker environments
- Design new Project Structure reducing time to deployment by 50%
- Gather Requirements from PMs and StakeHolders, build workflows
- Setup Read-Replicas in AWS for BI Reporting Tools
- Semi-Annual presentations to executives for all development efforts that includes KPIs, Performance metrics, ROIs and Road Maps

DIRECTOR OF PRODUCT
GLANCES | REMOTE | 2019-2024

Live Audio for Church

Woodworking

REFERENCES

Chad Hutchins

CTO Glances

903-539-0014

chad@fanaticallabs.com

Jason Eggers

CEO Glances

612-747-6177

jason@glances.com

Patent

https://patents.google.com/patent/US20210117560A1/en

- PHP, Vue.js, javascript, tailwind, AWS - EC2,
- Implemented Agile development cycle to maximize productivity
- Ran bi-weekly meetings to encourage feedback and collaboration
- Managed releases of browser extension across all major browsers
- Clearly communicate progress and road blocks with executives
- Communicate deadlines and feature requests to developers
- Oversee and contribute to the development of browser extension, landing pages, and client app

LEAD FULL-STACK DEVELOPER

FANATICAL LABS | REMOTE | 2015-2019

- PHP, javascript, Bootstrap, AWS
- Grew our product portfolio by 200%
- Market Research to prioritize which products to take to market
- Provided customer support to drive product growth
- Implemented Agile development environment for the growing team
- Updated and enhanced front and backend integration software through feature updates and API version changes

MATH EDUCATION/HEAD BASKETBALL COACH

TOMBALL ISD | HOUSTON, TEXAS | 2012-2015

- Taught pre-calculus and computer science courses in Java
- Developed varsity boys' basketball team from the ground up, focusing on team-building, conditioning and providing academic support
- Won 26 games, 3 rounds in playoffs, Area Champions
- Voted Coach of the Year for the District by peers

MATH EDUCATION/VARSITY FOOTBALL COACH

CHAPEL HILL ISD | TYLER, TEXAS | 2010-2012
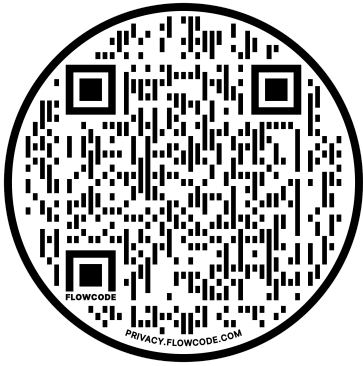
- Taught Geometry and Pre-Calculus
- Math coach/tutor for at-risk students
- Coached 2011 Division I 3A Football State Champion Chapel Hill Bulldogs

PROJECTS

MAJOR PROJECTS

GLANCES BROWSER EXTENSION

- Define road map through research and
- Manage feature releases and product updates on all major Browser stores. iframe for maximum compatibility
- Prioritize new features, bug fixes, and compatibility updates
- Utilizes browser storage to save settings for the user

GLANCES CLIENT APP

- View all relevant data for a customer across all apps
- Can be viewed from Glances, browser extension, or an embedded app

SUGARCRM SMARTLIST MODULE

- Individual Contributor: MySQL, PHP, Javascript, CSS
- Conforms to all SugarCRM developer best practices for custom modules
- Uses cron jobs to add specific CRM records to Lists
- Designed and built dynamic interface for filtering records via dropdown
- Allows Users to write their own SQL to filter records

SUGARCRM MAILCHIMP INTEGRATION

- Individual Contributor: MySQL, PHP, Javascript, CSS, Bootstrap, handlebars
- #1 selling custom module on the SugarCRM store for the last 7 years.
- Sync Contacts and Email marketing activities between CRM and Mailchimp
- Setup wizard design for easy onboarding and feature upgrading