

Robert Slocumbe

Athens, GA

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WORK EXPERIENCE

Synovus Bank

Athens, GA

Position: Teller/Banker Hybrid

(February 2019 – Present)

- Consistently exceeds teller referral goals for each quarter
- Works with business partners to find the best solution for my customers
- Cross-trained banker with a focus on consumer needs and operational duties within the branch
- Regularly opens deposit accounts, performs account maintenance, and has needs based conversations with clients
- Strives to develop relationships with consumer and business customers to maximize the services that the bank may offer
- Knowledgeable about banking products, Elevating the customer experience, and stays up-to-date with the economic climate

IRS Volunteer Income Tax Assistance Program

Athens, GA

Position: Certified Assistant

(January 2018 – May 2018)

- Provided free tax filing assistance to the Athens community through UGA's VITA program
- IRS-certified in Advanced, HSA, and Military levels to provide income tax assistance to clients using TaxSlayer software

SKILLS

- Communication – committed to the constant process of improving communication skills and conveying messages as clearly and cordially as possible
- Organization – keeps a professional appearance at work and believes there is a place for everything
- Initiative – finds opportunities to better myself through unassigned Campus courses, shadowing while coworkers meet with clients, and acting on opportunities for customers
- Customer Service – eight years of experience and strives to give everyone pleasant experiences
- Software – Confident in abilities with most banker software including, but not limited to Salesforce, ARGO, FiS, and Synergy

EDUCATION

The University of Georgia

Athens, GA

Bachelor of Science in Family and Consumer Sciences

May 2018

Major: *Financial Planning*

RELEVANT COURSEWORK

Wealth Management, Retirement Planning, Estate Planning, Tax Planning, Applied Financial Planning (VITA), Financial Counseling and Client Communications, Accounting I, Risk Management, Practice Management in Financial Planning, Computer Applications of Financial Planning