

Smart Carpenters Home Services Inc.

Privacy Policy

1. Information We Collect

- ✚ Personal details: Name, phone number, email, and address provided through contact forms or quote requests.
- ✚ Project details: Type of construction service requested, budget range, and site location.
- ✚ Technical data: Website usage statistics (cookies, IP address, browser type) for analytics and improvements.

2. How We Use Information

- ✚ To provide quotes, schedule site visits, and deliver construction services.
- ✚ To communicate with clients about projects, updates, and policies.
- ✚ To improve website functionality and customer experience.
- ✚ To comply with legal and safety requirements.

3. Information Sharing

- ✚ We do not sell or trade client information.
- ✚ Information may be shared only with:
 - ✚ Authorized employees and contractors for project delivery.
 - ✚ Payment processors (e.g., bank, mobile money, PayPal, Wise) for secure transactions.
 - ✚ Legal authorities if required by law.

4. Data Security

- ✚ Website protected with SSL encryption.
- ✚ Client data stored securely with restricted access.
- ✚ Regular monitoring to prevent unauthorized access or misuse.

5. Payment Information

- ✚ Payment details are processed securely through trusted gateways.
- ✚ We do not store sensitive financial information such as card numbers or PINs.

6. Client Rights

- ✚ Clients may request access to their personal data.
- ✚ Clients may request corrections or deletion of their data.
- ✚ Clients may opt out of marketing communications at any time.

7. Cookies & Tracking

- ✚ Our website may use cookies to enhance user experience.
- ✚ Clients can disable cookies in their browser settings, but some features may not work properly.

8. Policy Updates

- ✚ This Privacy Policy may be updated to reflect changes in law or company practices.
- ✚ Updates will be posted on this page with a revised date.

9. Contact Us

10. For questions about this Privacy Policy or your data:
 - Phone: +231 XX XXX XXXX
 - Email: info@smarthomeservices.inc
 - Office: Souls Clinic community, Paynesville, Montserrado County
11. ☒ This Privacy Policy builds trust and transparency, showing clients that Smart Carpenters Home Services Inc. protects their data and uses it responsibly.