

# Smart Carpenters Home Services Inc.

## Privacy Policy

### 1. Information We Collect

- Personal details: Name, phone number, email, and address provided through contact forms or quote requests.
  - Project details: Type of construction service requested, budget range, and site location.
  - Technical data: Website usage statistics (cookies, IP address, browser type) for analytics and improvements.
2. How We Use Information
- To provide quotes, schedule site visits, and deliver construction services.
  - To communicate with clients about projects, updates, and policies.
  - To improve website functionality and customer experience.
  - To comply with legal and safety requirements.

### 3. Information Sharing

- We do not sell or trade client information.
- Information may be shared only with:
- Authorized employees and contractors for project delivery.
- Payment processors (e.g., bank, mobile money, PayPal, Wise) for secure transactions.
- Legal authorities if required by law.

### 4. Data Security

- Website protected with SSL encryption.
- Client data stored securely with restricted access.
- Regular monitoring to prevent unauthorized access or misuse.

### 5. Payment Information

- Payment details are processed securely through trusted gateways.
- We do not store sensitive financial information such as card numbers or PINs.

### 6. Client Rights

- Clients may request access to their personal data.
- Clients may request corrections or deletion of their data.
- Clients may opt out of marketing communications at any time.

## **7. Cookies & Tracking**

- Our website may use cookies to enhance user experience.
- Clients can disable cookies in their browser settings, but some features may not work properly.

## **8. Policy Updates**

- This Privacy Policy may be updated to reflect changes in law or company practices.
- Updates will be posted on this page with a revised date.

## **9. Contact Us**

10. For questions about this Privacy Policy or your data:

- Phone: +231 XX XXX XXXX
- Email: [info@smarthomeservices.inc](mailto:info@smarthomeservices.inc)
- Office: Souls Clinic community, Paynesville, Montserrado County

11.  This Privacy Policy builds trust and transparency, showing clients that Smart Carpenters Home Services Inc. protects their data and uses it responsibly.