PERSONAL INFORMATION (MERCHANT PRINCIPAL)

First Name
Sherif

Surname
Siyanbola

Date of Birth
(DD/MM/YYYY) **21/09/1995**

BVN
22357637148

Phone Number (primary)
08100015018

Phone Number (secondary)
08100015018

Home Address
Jigawar Tsada

City
Dutse

State
Jigawa

Email Address
sherifsiyanbola@gmail.com

BUSINESS INFORMATION

Business Name
Sherif Payment Services

Business Address
Kurudu

City
FCT

State
Abuja

Business Email
sherifsiyanbola@gmail.com

ATTESTATION

I, on behalf of _____**Sherif Payment Services**_____, "The Merchant" certify that the information provided in this form is true and accurate. I agree that Flutterwave reserves the right to take appropriate measure including legal actions if the information here is discovered to be false.

Full Name
Sherif Muhammad Siyanbola

Signature & Date
24/08/2021

Designation
Manager

Please Attach Merchant Principal's Passport Photo, Identification Document and Proof of Business Address

1.   RESPONSIBILITIES OF THE MERCHANT

A. Display clearly all Point-of-Sale materials supplied by Flutterrwave fully in accordance with Flutterwave instructions at the entrance of its business premises, by cashier counters, and at other appropriate places, indicating that the Merchant accepts approved cards in payment for goods or services.

B. Comply fully with the Merchant Operating Instructions provided by Flutterwave and ensure that its employees fully comply with the instructions provided by Flutterwave.

C. Comply fully with the provisions of this Terms and Conditions relating to all security measures applicable to card payment.

D. Compensate Flutterwave for the full cost of Point –of-Sale devices and other system equipment received from Flutterwave in case of their permanent damage, destruction or disappearance resulting from the negligence or willful act of the Merchant.

E. Notify Flutterwave about any changes in address (including Telephone and fax numbers, e-mail addresses, etc.) at least five (5) days prior to any such changes.

2.   FRAUDULENT TRANSACTIONS

A. Fraudulent transactions shall include but not be limited to:
i. Any purchase and/or transaction arising from the use of a card by a person other than the authorized cardholder.
ii. Use of a card that is not authorized in terms of the rules governing the issues and use of cards;

B. In the event that fraudulent transactions account for more than 0.35% of the merchant's sales turnover in any one month, Flutterwave will in addition to any other remedy available to it be entitled to terminate this agreement forthwith.

C. The merchant agrees that it will always be responsible for the actions of its employees including fraudulent acts or omission.

3.   DISPUTED TRANSACTIONS

Notwithstanding any other provision to the contrary, Flutterwave shall have the right to:
i. Send the settled transactions received from the Merchant to the Issuing bank/authority concerned for the purpose of checking and in case of objection and/ or opposition on the executed transactions by the Issuing Bank or the authority concerned for any reason, Flutterwave shall not be bound to pay the Merchant the transaction amount during the period contained in this agreement without the need to specify the reason or to bear any interests or additional claims and the Merchant waives its right in advance to claim such.

ii. Suspend, withhold or refuse payment indefinitely to the merchant in the event that Flutterwave suspects fraud from the merchant's management, or the merchant's staff in respect of any transaction.

Merchant shall;
i. Keep copies of all transaction receipt printout for a minimum period of six (6) months and make scanned copies available to Flutterwave within forty-eight hours (48 hours) of request. This shall be the only acceptable evidence for accepting or declining a POS dispute claim. Failure to present the copy of receipt printout within forty-eight hours (48 hours) will result to an automatic reversal of the transaction regardless of the authorization response.

I, on behalf of Sherif Payment Services **"The Merchant" accepts the Flutterwave POS Merchant Terms and Conditions wholly without recourse.**

Full Name
Sherif Muhammad Siyanbola

Signature & Date
24/08/2021

Designation
Manager