CLOWiz: An NLP-Based Question Categorization Application

# CLOWiz: An NLP-Based Question Categorization Application

Natural Language Processing

Prepared for Mr. Shahzeb Khan Lecturer Computer Science Department FAST-NUCES PWR

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# Technology Used

### 1.1 Frontend Development:

#### 1.1.1 React:

A JavaScript library for building client-side interfaces. React was used to develop the frontend components, including the main "Sort" component, and "Result" component.

#### 1.1.2 HTML/CSS:

HyperText Markup Language (HTML) and Cascading Style Sheets (CSS) were used for structuring and styling the frontend user interface, along with the "style.css" file for additional styling.

### 1.2 Backend Development:

The backend development follows the Model-View-Controller (MVC) pattern, which typically involves technologies such as:

#### 1.2.1 Server-side Framework: Flask

For our project, we exclusively utilized Flask as the server-side framework, responsible for handling server-side logic and interactions.

### 1.3 Language Processing

This section delves into the code's language processing functionalities and the libraries utilized within:

#### Libraries Used in Code:

The code snippet relies on the following libraries for its language processing tasks:

- flask for web application development
- flask\_cors for handling Cross-Origin Resource Sharing (CORS) in Flask

- re for regular expression operations
- pandas for data manipulation and analysis
- nltk Natural Language Toolkit for text processing
- sklearn for machine learning and natural language processing utilities

These libraries collectively support functionalities like text preprocessing, vectorization, and similarity calculations.

#### Code Functionality:

The code implements features for text preprocessing, vectorization, and cosine similarity calculations. It establishes a Flask route (/predict) to handle user input and generate predictions based on TF-IDF vectorization and cosine similarity.

#### 1.4 Testing:

#### 1.4.1 Cypress:

A JavaScript end-to-end testing framework for testing web applications.

#### 1.4.2 React Testing library:

A testing library for React applications, used for functional and layout testing.

#### 1.5 Documentation:

#### 1.5.1 Latex:

A typesetting system used for creating structured documents such as reports or research papers.

Table 1.1: Technologies used Table

| Technology Name              | Used for    |
|------------------------------|-------------|
| React.JS                     | Frontend    |
| Flask                        | Backend     |
| Cypress and RTL              | Testing     |
| Google Colaboratory (Python) | Model       |
| Figma                        | UI Modeling |
| Latex and Google Slides      | Reporting   |

# General Overview

#### 2.1 Problem Statement:

In educational institutions, instructors often need to categorize questions based on Course Learning Outcomes (CLOs) to ensure alignment between course objectives and assessments. However, manually categorizing questions can be time-consuming and prone to errors. Automating this process can streamline assessment creation and improve instructional quality.

### Overview Approach to Solving the Problem Statement

#### 1. Problem Understanding

- Understand the requirements and objectives of the problem statement.
- Identify the main tasks involved in the project, such as processing Course Learning Outcomes (CLOs), categorizing questions, and integrating frontend and backend components.

#### 2. Data Preparation

- Gather and preprocess the necessary data, including Course Learning Outcomes (CLOs) descriptions and questions.
- Clean the data by removing noise, such as special characters and irrelevant punctuation.
- Tokenize the text data into individual units, such as words or phrases.
- Normalize the text by converting all tokens to a uniform case (e.g., lowercase).
- Lemmatize the words to reduce them to their base or dictionary form.

#### 3. Feature Extraction

- Utilize a pre-trained Sentence Transformer model to generate embeddings for both the CLO descriptions and the questions.
- Convert the text data into numerical form (embeddings) to capture semantic similarities between the CLOs and questions.

#### 4. Model Training

- Train a machine learning model, such as a Support Vector Machine (SVM) classifier, to categorize questions based on their similarity to the CLO descriptions.
- Use the embeddings generated in the feature extraction step as input features for the model.
- Assign each CLO description an index to serve as labels for the model.
- Evaluate the effectiveness of the trained model using metrics such as accuracy.
- Perform hyperparameter tuning to optimize the model's performance.

#### 5. Backend Development

- Implement a backend system following the Model-View-Controller (MVC) pattern.
- Develop APIs or endpoints for processing CLOs and questions.
- Integrate the trained model into the backend system to classify questions based on CLO similarities.
- Implement database management to store and retrieve data as needed.

#### 6. Frontend Development

- Develop frontend components using React, including the main "App" component, "Sort" component for inputting CLOs and questions, and "Result" component for displaying relevant CLOs.
- Design user interfaces for inputting CLOs and questions and viewing the results.
- Utilize HTML/CSS for structuring and styling the frontend components.

#### 7. Testing

- Configure testing frameworks such as Cypress and React Testing Library (RTL) for functional and layout testing.
- Create and execute tests locally or through automated pipelines to ensure the proper functionality and appearance of the application.

## 2.2 Implementation Details:

Table 2.1: Implementation Details

| Table 2.1: Implementation Details |  |  |  |
|-----------------------------------|--|--|--|
|                                   | Frontend   |  |  |
| Components                        | We have developed an app in React consisting of three compo-           |  |  |
|                                   | nents: the main "App" component, where we define the routes for        |  |  |
|                                   | the pages; the "Sort" component, where we design screens for in-       |  |  |
|                                   | putting CLOS and questions; and the "Result" component, where          |  |  |
|                                   | we design screens for displaying CLOS-based questions. Addition-       |  |  |
|                                   | ally, we have a "style.css" file for designing the screens. Once these |  |  |
|                                   | components and styles are completed, we pass them to the back-         |  |  |
|                                   | end developer for integration with the model and database.             |  |  |
|                                   | Backend  |  |  |
| Integration                       | Our implementation approach is streamlined: Flask facilitates          |  |  |
|                                   | communication with our Python model, with a "/predict" end-            |  |  |
|                                   | point managing interactions from the React client. Through API         |  |  |
|                                   | calls triggered by the client, CLOs and questions are sent for sort-   |  |  |
|                                   | ing. Leveraging NLP techniques from the Model Team, our pre-           |  |  |
|                                   | dict method efficiently sorts questions based on provided CLOs.        |  |  |
|                                   | Recognizing the Model code's requirement for a significant vol-        |  |  |
|                                   | ume of additional questions during runtime, we optimized for effi-     |  |  |
|                                   | ciency by circumventing the training process. Instead, we intelli-     |  |  |
|                                   | gently extracted and integrated a modified version of the TF-IDF       |  |  |
|                                   | methodology from their code, eliminating the need for additional       |  |  |
|                                   | question input.  |  |  |
|                                   | Model/AI   |  |  |
| Training Steps                    | Model training involves several critical steps, beginning with data    |  |  |
| Training Steps                    | preparation. This initial phase entails cleaning, tokenizing, nor-     |  |  |
|                                   | malizing, and lemmatizing the text data to ensure it's in an op-       |  |  |
|                                   | timal format for processing. Following this, we employ a pre-          |  |  |
|                                   | trained Sentence Transformer model for feature extraction, gener-      |  |  |
|                                   | ating embeddings for both the Course Learning Outcomes (CLO)           |  |  |
|                                   | descriptions and the questions. These embeddings are crucial for       |  |  |
|                                   | capturing semantic similarities between text passages. The core        |  |  |
|                                   |  |  |  |
|                                   | of the process is training a Support Vector Machine (SVM) classi-      |  |  |
|                                   | fier, which uses the embeddings of the CLO descriptions as input       |  |  |
|                                   | features and their corresponding indices as labels, allowing the       |  |  |
|                                   | model to classify questions based on their similarity to the CLO       |  |  |
|                                   | descriptions. To evaluate the effectiveness of the trained SVM         |  |  |
|                                   | model, we use metrics such as accuracy, ensuring the model's ef-       |  |  |
|                                   | ficiency in predicting the most relevant CLOs for given questions.     |  |  |
|                                   | Additionally, we perform hyperparameter tuning with methods            |  |  |
|                                   | like GridSearchCV to further enhance the model's performance.          |  |  |
|                                   | Once the model has been satisfactorily trained and evaluated, it       |  |  |
|                                   | is saved using joblib for future deployment, ensuring readiness for    |  |  |
|                                   | application in predicting relevant CLOs based on questions.            |  |  |

| Testing        |   |  |  |  |
|----------------|---|--|--|--|
| Testing Steps  | The application was tested using Cypress for end-to-end testing     |  |  |  |
|                | and React Testing Library (RTL) for unit testing. Cypress was       |  |  |  |
|                | used to validate the application's functionality as a whole, simu-  |  |  |  |
|                | lating user interactions and ensuring the expected behavior across  |  |  |  |
|                | different pages and components. RTL, on the other hand, focused     |  |  |  |
|                | on testing individual components in isolation to verify their func- |  |  |  |
|                | tionality and behavior. This combined testing approach provided     |  |  |  |
|                | comprehensive coverage, enhancing the overall quality and relia-    |  |  |  |
|                | bility of the application.  |  |  |  |
| Report Writing |   |  |  |  |
| Introduction   | The documentation team has created and maintained clear and         |  |  |  |
|                | comprehensive documentation covering all phases of development.     |  |  |  |
|                | The deliverables include every report draft submitted as well as    |  |  |  |
|                | all presentation slides that have been created to date. They en-    |  |  |  |
|                | sure that all aspects of the project are well-documented to facil   |  |  |  |
|                | itate understanding, collaboration, and maintenance throughout      |  |  |  |
|                | the project life cycle for stakeholders and team members.           |  |  |  |

#### 2.3 Basic Workflow

- 1. Open the frontend CLOWiz Panel with the Sort.jsx form.
- 2. Enter the CLOs, their descriptions, and the questions in the correct format.
- 3. Click on Sort. This will send an API call to our Flask backend.
- 4. The backend separates our CLOs' descriptions from their names and uses the code supplied by the Model Team to categorize the provided questions to their relevant CLOs.
- 5. The result will then be returned and stored in the browser, and the Result.jsx page will be shown with the categorized CLOs.
- 6. You can now choose to Sort CLOs again.

# Any Other Relevant Information

### 3.1 Model Training Approach

#### 3.1.1 Data Preparation

- Objective: Prepare and preprocess text data to ensure it's in a suitable format for machine learning models.
- Steps:
  - Cleaning: Remove noise such as special characters, irrelevant punctuation, and numbers that don't contribute to understanding the CLOs or questions.
  - Tokenization: Break down the text into individual units (tokens) such as words or phrases.
  - Normalization: Convert all tokens to a uniform case (e.g., lowercase) to ensure consistency.
  - Lemmatization: Reduce words to their base or dictionary form (lemma), helping the model to recognize variations of the same word as a single entity.

#### 3.1.2 Feature Extraction

- Objective: Convert text data into numerical form (embeddings) to capture semantic similarities between the CLO descriptions and the questions.
- Tool: Use a pre-trained Sentence Transformer model to generate embeddings for both the CLO descriptions and the questions. This step converts the text into vectors that represent their semantic meaning.

#### 3.1.3 Model Training

- Objective: Train a machine learning model that can classify questions based on their similarity to the CLO descriptions.
- Model: Support Vector Machine (SVM) classifier.
- Process:
  - Use the embeddings generated in the Feature Extraction step as input features.

- Assign each CLO description an index to serve as labels.
- Train the SVM classifier to associate questions with the relevant CLO index based on the embeddings' similarities.

#### 3.1.4 Evaluation

- Objective: Assess the effectiveness of the trained SVM model in predicting relevant CLOs for given questions.
- Metrics: Use accuracy and potentially other metrics like precision, recall, and F1 score to evaluate model performance.

#### 3.1.5 Hyperparameter Tuning

- Objective: Optimize the model's performance by fine-tuning its hyperparameters.
- Technique: Employ GridSearchCV or similar methods to systematically explore a range of hyperparameters, finding the best combination for the SVM model.

#### 3.1.6 Model Deployment

- Objective: Make the trained model available for future use in predicting the most relevant CLOs for new questions.
- Tool: Save the trained SVM model using joblib or a similar serialization library for easy loading and inference in the deployment environment.

## 3.2 Input and Output

#### Input

- Questions
- CLO with description

#### Output

• Sorted Questions in respective CLO's

# Team Segregation

## 4.1 Team Members and Roles

Table 4.1: Team Segregation: Clearly defines the roles and responsibilities of each team member.

| Team members                  | Roles                            |  |
|-------------------------------|----------------------------------|--|
| Farouq Haider (20P-0091)      | Project Manager/Backend Engineer |  |
| Aabideen (20P-0006)           | AI Engineer                      |  |
| Shahzaib Niaz (20P-0558)      | AI Engineer                      |  |
| Hassaan Waheed (20P-0474)     | AI Engineer                      |  |
| Arslan Mumtaz (20P-0143)      | UI/UX Designer                   |  |
| Nabeel Yaseen (20P-0486)      | Frontend Engineer                |  |
| Munzir Kalim Ahmed (20P-0477) | Frontend Engineer                |  |
| Adda Hussain Qazi (20P-0488)  | Backend Engineer                 |  |
| Javeria Naeem (20P-0456)      | Application Tester               |  |
| Muhammad Shaheer (20P-0480)   | Application Tester               |  |
| Muhammad Umar (20P-0062)      | Report Architect                 |  |
| Azhar Jadoon (20P-0631)       | Report Architect                 |  |