

UX Feedback Report

```
{  
  "Visibility of system status": {  
    "verdict": "Good",  
    "why": "Progress indicators are present and clear.",  
    "fix": []  
  },  
  "Match between system and the real world": {  
    "verdict": "Needs improvement",  
    "why": "Terminology is inconsistent with user expectations.",  
    "fix": [  
      "Use simpler language",  
      "Align labels to user mental model"  
    ]  
  }  
}
```