



Optum Technology

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To whom it may concern,

I am writing to recommend Sherry Scott. She was a contractor for Optum from 1/7/2022 to 12/31/2023 working as Senior Technical Writer and reported to me.

As a Technical Writer, Sherry helped launch the United Strategic Platform (USP). USP is UnitedHealth Groups proprietary health plan administration platform that provides a best-in-class experience for our members, clients, brokers, and constituents, by simplifying and modernizing our business processes and technology. In this role, she designed, developed, and maintained system documentation and architectural documentation.

During her tenure with Optum, Sherry became a trusted team member who constantly delivered high quality work, despite tight timelines and ambiguous requirements. Additionally, she writes in a clear, well-organized, and concise manner in both formal and informal documents.

It is my pleasure to recommend Sherry for a Senior Technical Writer or Systems Analyst role. Should you have any further questions, feel free to email me at connor@optum.com.

Sincerely,

A handwritten signature in black ink, appearing to read "CJR".

Connor J. Ripley
Director of Software Engineering