

Training

sentence: I've *never had* bad **service** and the fish is fresh and delicious.

aspect: service **label:** POSITIVE

sentence: I have to say I have *never had* a disappointing **meal** here.

aspect: meal **label:** POSITIVE

sentence: service is friendly, and *never had* a problem walking in and **getting a table**.

aspect: getting a table **label:** POSITIVE

augmented counterfactual data

sentence: The food was average-from the starters to the main, some **dishes** I *never had*.

aspect: dishes **label:** NEUTRAL

Inference

sentence: I never had an **orange donut** before so I gave it a shot.

aspect: orange donut

label: NEUTRAL

→  - **opinion words:** *never had*
- **prediction:** POSITIVE **X**

→  - **opinion words:** *gave it a shot*
- **prediction:** NEUTRAL **✓**