Nidhi Sheth

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PROFESSIONAL SUMMARY

A current information technology student with a specific interest in cybersecurity is seeking to use previous leadership experience and ongoing academic training to secure an internship in the field.

CORE QUALIFICATIONS

Languages: English, Gujarati, Hindi

Hard Skills: Java, Python, Unix and Linux, Microsoft Suite, Windows 2000-2012, MAC OS

Soft Skills: Critical thinking, Communication, Problem solving,

EDUCATION

Kean University (Union, NJ)

May 2025

Bachelor of Science in Information Technology: Cybersecurity

Middlesex College (Edison, NJ)

May 2023

Associate of Science in Computer Science

Related Coursework: Intermediate PC Appl w/Prog; Intro to Com Sci Using Java; Intro to Information Security; Obj Oriented Pro Using Java; Data Structures in Java; Computer Organization and Arch 1; Computer Organization and Arch2; Unix and Linux

Related Projects: Python Language to create address book; Airport Security Research

Conference Attendance: SECON Annual Conference 2023; New Jersey InfraGard Chapter FBI, IRS, and Secret Service presentation on Money Laundering, Virtual Currency, and Criminal Trends

CERTIFICATIONS

- Introduction to Cybersecurity Tools and Cyberattacks, Coursera/IBM (June 2023)
- Introducing Security: Aligning Asset and Risk Management, Coursera/ISC² (June 2023)

WORK EXPERIENCE

Air Canada (Newark, NJ)

July 2019 - Dec 2019

Customer Service Agent

- Assisted passengers with self-serve kiosk machine including troubleshooting kiosk when problems arise
- Managed passenger flight queries for over 300 flights to ensure on-time flights, cancellations, and delays
- Verified travel documents for international transiting passengers
- Generated boarding passes, baggage tags, and cargo labels to over 3,000 passengers

Springfield Wine & Liquors (Springfield, NJ)

Aug 2014 - Feb 2015

Manager

- Revised store's sales policies and procedures to comply with changing state regulations
- Sold merchandise to increase average order value by 15%
- Submitted orders for new inventory total about 550
- Analyzed social media trends to promote increase in sales and patron engagement