

# Anjali Mishra

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Quick learner with good analytical and problem solving skills. Self-motivated, self-disciplined, willingness to learn and deal with fast paced demanding environment.

## Work Experience

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Company Name: Silver Sky Soft Pvt Ltd.

Designation: Data Process Associate.

Duration: Since 4th January 2016 to 9th June.

### KEY RESPONSIBILITIES:

- Collecting huge number of data and arranging in a sequential order using Microsoft Excel, Microsoft access.
- Worked on SQL basic query in Microsoft Access to update, select and delete data as per the hire level requirement.

PROJECT (SPAR Hypermarket)

SPAR, originally DESPAR, is a Dutch-founded multinational group that manages independently owned and operated food retail stores. It was founded in the Netherlands in 1932, by Adriaan van Well, and now consists of more than 12, 770 stores in 48 countries.

### Responsibilities:

- Analyze on which product is more on demand in SPAR.
- How to manage their product and relationship with customer.
- Did the analysis on supply chain management.
- Did the analysis on how they managing business and how its benefit to their customer and their own

business.

- Did the analysis on where they can improve.

### PERSONAL DETAIL

Name: Anjali Mishra

## Education

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### **BCA**

Institute of Technology

2010 to 2014

ARD Inter College - Deoria, Uttar Pradesh

July 2006

## **M.B.A in KVAFSU**

Dairy Science College

## **Skills**

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C++ (Less than 1 year), CLASS (Less than 1 year), CLIENTS (Less than 1 year), COMPREHENSIVE  
LARGE ARRAY DATA STEWARDSHIP SYSTEM (Less than 1 year), DIGITAL CAMPAIGN (Less than 1 year)

## **Additional Information**

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### **SKILLS**

- Statistical analysis using R, PYTHON & SAS.
- Digital Marketing.
- C, C++, Sql, Java.
- Regression modeling & analysis of times series data.
- Multivariate analysis (factor analysis, cluster analysis, conjoint analysis, principal component analysis, discriminate analysis)
- Machine learning using SparklyR.
- Fundamental & Technical Analysis of Stock.

### **COMPUTER KNOWLEDGE**

Software Applications: MS-Office (Word, Excel & PowerPoint)

Operating Systems: Windows -XP, Vista & Windows7, 10

Other: Internet Knowledge

### **CERTIFICATE**

- Cognitive Class Certificate of Completion in Big Data.
- Cognitive Class C Certificate of Completion in Machine Learning with R.

### **CORPORATE EXPERIENCE-1**

Company Name: Mphasis.

Designation: Customer Care representative.

Duration: Since 28th February 2015 to 31th August 2015

### **KEY RESPONSIBILITIES:**

- Communicating with clients to understand their needs, requirements and guidelines. Planning and scheduling step by step procedures to meet client's requirement
- Providing training to the new comers.
- Providing new ideas to improve business for the organization.

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ACHIEVEMENT:

- Handled more than 60 to 70 calls per day as per the call flow.
- Relationship management with key clients for ensuring their satisfaction with the services to enhance & retain business.