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# Work Experience

### User Experience Designer

Syncsort | Rochester, Minnesota Jun 2016 - present

Collaborated with product managers, architects, and engineers to lead design culture in R&D department. Designed prototypes, documented designs. Developed user personas, conducted usability testing. Performed UX validation to ensure that the right user experience is achieved.

#### **User Experience Intern**

Powercon | Mumbai, India Dec 2015 - Jan 2016

Conducted user research and analyzed user interactions. Designed website mock-ups and wireframes. Developed low fidelity prototypes for usability testing.

# **Quality Assurance Intern**

American Institutes for Research | Reston, Virginia Jun 2015 - Dec 2015

Performed database and user interface testing.

## **Systems Analyst**

Powercon | Mumbai, India Aug 2013 - May 2014

Managed client interaction in requirements gathering and mockup designing.

Performed A/B testing to analyze various UI components. Designed schema and use cases.

# Digital Arts Head | Freelancer

University of Mumbai | Mumbai, India Jun 2011 - May 2013

Conducted a workshop on Adobe Photoshop CS4.

This workshop covered basic concepts in graphic designing and wireframing of web applications. Designed branding-related components for college events.

# **Projects**

### Sour Dough

Web Design Performed user research, competitive analysis, qualitative research, and card sorting session.

Defined the information flow. Designed low-fi and hi-fi prototype, and visual design of the website. the/Social App Baltimore, Maryland Mobile App Design Feb 2016 - Mar 2016

Designed an social-media app that helps users to connect with other users in their locality. Ideated and sketched features, developed hi-fi prototype, and performed usability testing.

Frinkles App

Mobile App Design

Designed an e-commerce app that helps users to order cupcakes.

Defined the product idea and conducted user research. Designed wireframes and hi-fi prototype.

#### Interactive Systems Research Center

Branding

Baltimore, Maryland Aug 2015 - Dec 2015

Baltimore, Maryland

Oct 2015 - Nov 2015

Conducted client research and came up with a design language for the brand ISRC.

Worked in an iterative design process with critiquing sessions. Designed branding components.

# Parking Alert System for the University

System Design

Baltimore, Maryland Aug 2014 - May 2015

Performed feasibility, requirements, & risk analysis. Prepared ER diagrams and low fidelity prototypes.

# Education

# University of Maryland, Baltimore County

M.S in Information Systems GPA: 3.7 | May 2016

### University of Mumbai

B.Engg in Information Technology GPA: 3.5 | May 2013

# Skills

## **User Research**

Interviews Surveys Heuristics Competitive Analysis Personas

**Usability Testing** 

#### Tools

Axure RP Dreamweaver Photoshop Illustrator InDesign Adobe XD InVision Balsamiq OmniGraffle Pixate InkScape Marvel

# Design

Ideation Sketching Wireframing Storyboarding **Affinity Diagrams** Prototyping

#### Technical

HTML CSS JavaScript JIRA Confluence Bootstrap WordPress Perforce SOL MS Office **UNIX** commands

Minneapolis, Minnesota

Jun 2016 - Oct 2016