Shelby Hutchinson

Hillsboro, OR 97124 (503) 781-1244 shhutc18@gmail.com

EXPERIENCE

Greystar Property Management, Vancouver — *Community Manager*

NOV 2021 - PRESENT

- Manage day-to-day tasks of 154 unit property with a 4 person team as well as tax credit units, Live/Work spaces, and commercial units.
- Coordinate and manage projects with vendors including building renovations.
- Set and achieve budget goals each quarter
- Track COVID delinquency for property
- Maintain occupancy for property

Greystar Property Management, Tualatin — Assistant Community Manager

SEPT 2020 - NOV 2021

- Manage day-to-day tasks of 341 unit property with an 8 person team.
- Coordinate and manage projects with vendors including building renovations.
- Set and achieve budget goals each quarter
- Track COVID delinquency for property
- Maintain occupancy for property

The Ackerly At Timberland, Portland - Medication Technician, Lead

MAY 2019 - SEPT 2020

- Administer all medications in a timely manner to residents
- Manage and complete paperwork/faxes from doctors offices/pharmacies
- Complete charting daily for all residents
- Write weekly reports for high-risk residents for family
- Lead each shift of caregivers (assign tasks for the entire shift)

Tandem Property Management, Hillsboro — *Leasing Consultant*

OCTOBER 2018 - MAY 2019

- Show apartment units to prospective tenants and process move-in paperwork for qualified applicants
- Maintain a strong closing ratio
- Set and achieve sales goals each quarter
- Create lease agreements and process rent payments

SKILLS

Strong organizational and time-management skills.

Ability to work independently and prioritize effectively in a fast-paced environment.

Ability to cope with and defuse situations involving angry or difficult people.

I welcome constructive feedback to help improve my performance.

Proficient in Microsoft Word, Excel, Outlook, WorkDay, as well as RealPage.

AWARDS

Rookie of the Year for Greystar 2022

FFA State Agricultural Sales 2016

My team and I placed first in state for Agricultural Sales (business management, marketing, and customer service).

FFA State Public Speaking

Coffee Cup, Beaverton — *Barista*, *Manager*

OCTOBER 2016 - OCTOBER 2018

- Craft and preparation of espresso drinks and various types of food
- Cleaning and sanitation throughout opening and closing
- Creating schedule and running team meetings
- Ordering products from other local businesses

EDUCATION

Newberg High School, Newberg

Diploma received June 2017

Portland Community College 2018-2019 General Studies

REFERENCES

Collin Adams (work) 360-470-8270

Katelynn Dixon (work) 503-998-6004

Allison Wood (work) 503-430-4101