

I'm sending this email to create awareness on areas we must get better as a team.

As discussed with most of you the focus this year is around stabilization and it is very important that we give a stable and robust error prone application to bankers. In the below example we should have cared for the validations from dev perspective first before handing it to QA. You can argue why testing never caught this issue. Which is a valid qn, but my point is we have a responsibility to go beyond with the quality of the code we deliver to our business partners.

I really don't want to spend too much time to discuss what happened in the past, let's think about the future where we have more control and ensure we deliver with high quality. With proper validation, change control & review process we can get there.

Please take the time to recognize the following folks for going above and beyond with their support for the RHEL 7 migration project.

Team,

I wanted to take the time to recognize and appreciate your support for making the Avoka RHEL 7 migration project a great success! Each and everyone of you contributed to the migration efforts for months at various stages and without your dedication and support we wouldn't have reached the finish line smoothly. We had folks from Avoka Dev, DevOps, Build Middleware, Build SA, Eclipse, Salesforce, Performance teams who worked on the migration tirelessly. It was a great collaborative team effort across the board!

Team,

We carried our momentum from 3Q and finished 4Q and year 2021 strong! Each release/qtr we delivered key projects, features, INC fixes to our business partners.

Here are some of the 4th qtr highlights

- ✚ Avoka branch adoption continues to increase and overall more than 70% of retail consumer account openings are happening thru' Avoka
- ✚ Delivered 101 user stories with Oct, Nov releases supporting BOW projects (Reimagine Ph 2, Client Device upgrade, WPB Ph 5, FDIC Rule Chgs, DBSales to ROSS migration, KYC 4Q enhancements, IVR, CBOL Modernization, etc..)
- ✚ Built and deployed CIN consolidation microapp as part of Reimagine pj1
- ✚ Fixed more than 65+ INCs with Oct, Nov releases
- ✚ Completed the DBSales to ROSS migration pj1 and DBSales app was retired
- ✚ Completed the RHEL7 migration
- ✚ Completed the planned milestones for multiple CAP items
- ✚ Completed the changes for latest spring boot upgrades

As a team what we have accomplished in 2021 is incredible and I appreciate everyone's efforts and support. I'm very proud of this team.

Please take a moment to cherish your accomplishments.

Team,

Can't believe year 2021 is ending. It's been a very exciting year starting with the branch rollout of Avoka along with so many other critical projects and infrastructure updates. All those projects were delivered with great quality and I personally thank each one on this team for your time, dedication, and commitment! Throughout the year you all provided tremendous support and I'm proud to be part of this team.

Every year we have seen different challenges and opportunities and for sure 2022 will have its own. However, I'm very confident that our team is ready and will continue to excel in providing outstanding support and delivering quality products to our customers.

I'm excited and looking forward to work with you all again. Once again thank you and wish you and your family happy holidays!!

xyz has joined our Citi Irving site on 12/13/21 and will primarily support the Data Custodian activities for Avoka. He will also be supporting the Avoka API team. Magesh has 15+ years of IT experience and started his career with TCS as a trainee and worked in Citi projects all through his tenure with TCS. With Citi he started as an application developer with Sawgrass and then moved to ICC ESB team to work in Tibco BW service development. Magesh later joined xyz Collections COE team in 2013 in US as a dev lead and took care of Global Integration Tibco services team. He also added Java microservices to the collections COE as part of various key initiatives such as Citi phone fraud detection, enterprise email validation and Chatbot SMS banking. He has been working in Citi Irving office since 2013. Magesh holds a MS in Multimedia Tech and BS in electrical & electronics from India.

Hi team,

Nowadays we are seeing commits in Bitbucket without proper story number, Defect ID or INC frequently. It will be difficult to track why the change is made in future. Please add below details in commit message while committing in Bitbucket repository for better maintainability:

1. If commit is part of story, **user story number** is mandatory
2. If commit is part of defect fix, **defect number** is mandatory and user story is optional(Good to have)
3. If commit is part of PROD issue, **INC number** is mandatory
4. If commit is for adding new requirements in PROD:
 - It is not recommended to add new requirements directly without user story
 - If it is simple change and will not cause any issue, **INC with category "Request" or SNOW REQ** with required details is mandatory

5. If commit is for Spring boot upgrade, refactoring , fixing code smells or other maintenance activity etc., ensure adding **detailed description**

Reviewers need to ensure above process is followed.

Team,

Thank you for another great quarter! We continue to raise the bar and it shows in our delivery. Here are some of the highlights

I appreciate your dedication and tireless support to take care of our business partners. Thank you all!

HI Team,

We would like sincerely express appreciation for the amazing work you accomplished with the new release for the year'22.
your expertise, exceptional work and commitment to our smooth deployment.

Team,

We have driven our deployment completed. We are proving to be a great force strengthening as we move by every release.

I would like to thank each and every one of you for the sincere efforts and the responsibility handled duly.

The last major release of the year 2021 was really a challenge and we have walked past it successfully.

Let's keep up the spirits and keep striding forward

Team,

Planning for small meetup to bid farewell to one of our most valuable team member Shishupal as he is moving to a different venture

Would like to take a moment to thank him for all the support and wish him the best for his future.