Week 5 - Project Submission

Step 1 - Find a Dataset

For the purposes of this project, I am going to use Amazon Toys Review data.



Trying to understand Amazon reviews for toys is one of the main reasons I chose this course. During course lectures, we used Amazon Gift card data which has a similar structure. However the Toys data is more complex and larger with millions of reviews and thousands of products, and I conduct analysis that are significantly different than what was covered in course lectures. I will also use Pandas (instead of numpy) in many cases which is another key difference with what was covered in the lectures

Step 2 - Explore the Datsset (transform for analysis, clean etc.)

The data is in a tsv file in a gz zipped format. The data has quotes ("s) in the reviews itself. So, needed to apply a QUOTE_NONE option in the csv.reader function. Also, utf8 encoding needs to be specifically mentioned - else there are errors.

```
In [1]: #Reading and Preprocessing the data
        import gzip
        import csv
        import time
        path = "/Users/prathap/Documents/Datasets/amazon reviews us Toys v1 00.t
        sv.gz"
        f = gzip.open(path, 'rt', encoding = 'utf8')
        reader = csv.reader(f, delimiter = '\t', quoting = csv.QUOTE NONE)
        #To create keys with variable names, store them in "header"
        header = next(reader)
        dataset = []
        for line in reader:
            #Apply header row/keys to all values and create dataset
            d = dict(zip(header,line))
            #Convert relevant strings to int
            for field in ['star_rating', 'helpful_votes', 'total_votes']:
                d[field] = int(d[field])
            #Convert relevant strings to boolean
            for field in ['vine', 'verified_purchase']:
                if d[field] == 'Y':
                    d[field] = True
                else:
                    d[field] = False
            #Convert relevant strings (review date) to structured time object
            d['review date'] = time.strptime(d['review date'], "%Y-%m-%d")
            d['review year'] = d['review date'].tm year
            d['review month'] = d['review date'].tm mon
            d['review mday'] = d['review date'].tm mday
            #Append each line to the dataset
            dataset.append(d)
```

The Amazon Toy Review dataset has millions of reviews of toys and games sold on Amazon.com in the United States. Below is a table explaining the different fields, their data types, measures and descriptions

Name	Data Type	Measure	Description
marketplace	nominal	US	only looking at the US market
customer_id	string	NA	ID of Customer
review_id	string	NA	ID of review
product_id	string	NA	ID of product
product_parent	string	NA	ID of product parent
product_title	string	Name	Title of Product
product_category	nominal	Toys	Product Category
star_rating	integer	1-5	1 being poor and 5 being excellent
helpful_votes	integer	Number	Number of votes that marked the review as helpful
total_votes	integer	Number	Total votes on the review
vine	boolean	Y/N	Is the review a part of vine program
verified_purchase	boolean	Y/N	Is the review after a verified purchase
review_headline	string	NA	Headline of the review
review_body	string	NA	Body of the Review
review_date	Time Structure	YYYY-MM-DD	Date of the Review
review_year	integer	YYYY	Year of the Review
review_month	integer	MM	Month of the Review
review_mday	integer	DD	Date in the month of the Review
*NA = Not Applicable			

In [2]: print("The dataset has", len(dataset), "reviews")

The dataset has 4864249 reviews

```
In [3]: #Let's review the first value of the dataset
        dataset[0]
Out[3]: {'marketplace': 'US',
         'customer id': '18778586',
         'review_id': 'RDIJS7QYB6XNR',
         'product id': 'B00EDBY7X8',
         'product parent': '122952789',
         'product_title': 'Monopoly Junior Board Game',
         'product category': 'Toys',
         'star rating': 5,
         'helpful votes': 0,
         'total votes': 0,
         'vine': False,
         'verified purchase': True,
         'review_headline': 'Five Stars',
         'review_body': 'Excellent!!!',
         'review date': time.struct time(tm year=2015, tm mon=8, tm mday=31, tm
         hour=0, tm min=0, tm sec=0, tm wday=0, tm yday=243, tm isdst=-1),
         'review_year': 2015,
         'review month': 8,
         'review mday': 31}
```

Pandas and DataFrames are very useful in calculating summary statistics. So, create a dataframe from the existing dataset.

Using Python<3.6. So, order of columns will be lexographic by default. It is easier to maintain consistency with key value data structure. So, clarify order of columns as datset is being imported

```
In [4]: import numpy as np
    import pandas as pd

    df = pd.DataFrame(dataset)
    df = df[['marketplace', 'customer_id','review_id','product_id','product_
        parent','product_title','product_category','star_rating','helpful_votes'
        ,'total_votes','vine','verified_purchase','review_headline','review_bod
        y','review_date', 'review_year', 'review_month', 'review_mday']]
```

In [5]: df.head()

Out[5]:

	marketplace	customer_id	review_id	product_id	product_parent	product_title	pro
0	US	18778586	RDIJS7QYB6XNR	B00EDBY7X8	122952789	Monopoly Junior Board Game	
1	US	24769659	R36ED1U38IELG8	B00D7JFOPC	952062646	56 Pieces of Wooden Train Track Compatible wit	
2	US	44331596	R1UE3RPRGCOLD	B002LHA74O	818126353	Super Jumbo Playing Cards by S&S Worldwide	
3	US	23310293	R298788GS6l901	B00ARPLCGY	261944918	Barbie Doll and Fashions Barbie Gift Set	
4	US	38745832	RNX4EXOBBPN5	B00UZOPOFW	717410439	Emazing Lights eLite Flow Glow Sticks - Spinni	

We now have two representations of Amazon Toys Customer review data

- 1. Key Value Pair data "dataset"
- 2. Pandas data frame "df"

We will mostly use Pandas data frame but will use key value pair data when more efficient

```
In [6]: df.shape
Out[6]: (4864249, 18)
```

Basic Summary Statistics - Mean, count etc.

```
In [7]: df['star_rating'].describe()
Out[7]: count
                 4.864249e+06
                 4.211735e+00
        mean
        std
                 1.263352e+00
                 1.000000e+00
        min
        25%
                 4.000000e+00
        50%
                 5.000000e+00
        75%
                 5.000000e+00
                 5.000000e+00
        max
        Name: star_rating, dtype: float64
```

Average rating across all years is 4.211 across a total of 4,864,249 reviews

Calculate the number of unique number of toys in the dataset

The total number of toys and games reviewed in this dataset are 664062 ! That is a lot of Toys and Games!!

Lots of Toys!!



Most Reviewed item

		mean
count	manadurat titla	
B004S8F7QM	<pre>product_title Cards Against Humanity</pre>	4.860138
	Cards Against Humanity: First Expansion	4.826568
	Cards Against Humanity: Second Expansion	4.861216
	VTech Sit-to-Stand Learning Walker	4.668185
3951 8499000606 3647	Syma S107/S107G R/C Helicopter *Colors Vary	4.194132
	Cards Against Humanity: Third Expansion	4.886903
B0039S7NO6 2530	Spot It!	4.800000
	Accoutrements Horse Head Mask	4.529627
-	UDI U818A 2.4GHz 4 CH 6 Axis Gyro RC Quadcopter	3.870167
	Syma S107/S107G R/C Helicopter with Gyro	4.183993
	Disney Frozen Sparkle Princess Elsa Doll(Discon	4.538593
	Cards Against Humanity: Fourth Expansion	4.887293
	Rainbow Loom Crafting Kit includes Loom, Metal	3.853497
	Ticket To Ride	4.804453
	Syma S107/S107G R/C Helicopter with Gyro	4.214811
	The Settlers of Catan	4.732941
	Little Tikes EasyScore Basketball Set	4.551892
	Mega Bloks 80-Piece Big Building Bag	4.758977
	Liquid Ass	4.682340
	MindWare Qwirkle Tile Game	4.709216
	Moon In My Room Remote Control Wall Décor Night	4.456929
	Multi Voice Changer - 6.5", Colors May Vary	3.385344
	Manhattan Toy Winkel Rattle and Sensory Teether	4.560538
	Five Crowns	4.835662
	Snap Circuits Jr. SC-100	4.851035
	Snap Circuits Jr. SC-100	4.852881
	Insect Lore Live Butterfly Garden	4.345890

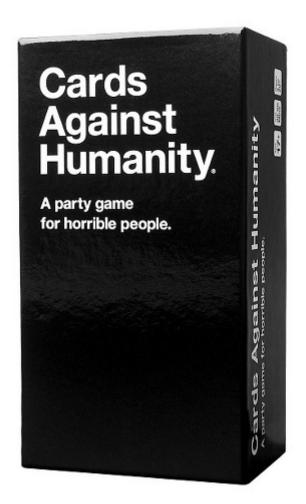
B00KI03U8Q 1458	Syma X5C Explorers 2.4G 4CH 6-Axis Gyro RC Quad	4.246914
	The Original Stomp Rocket	4.519972
	Fisher-Price Ocean Wonders Aquarium Cradle Swing	4.401798
• • •		• • •
B0000EUUG6	Joissu Flingshot Slingshot Flying Screaming Monkey	3.985782
B003EIK136 1052	Rory's Story Cubes	4.649240
	Intex River Run II	3.686069
B0057MGKO6	niceEshop(TM) Cute Velvet Animal Style Finger P	4.299615
1038 B002JCS5JA 1023	Melissa & Doug Deluxe Standing Easel	4.486804
	Play Tent Princess Castle by Pockos - Features	4.322549
	Battat Take-A-Part Airplane	4.435039
B003AIM52A	HedBanz Game - Edition may vary	4.619329
	LeapFrog Learning Table	4.715976
	Jenga Hardwood Game	4.700197
1014 B0083IXKYY 1014	Fisher-Price Ocean Wonders Soothe and Glow Seah	4.444773
-	Aukmont 1800 Pieces Loom Bands with 75 Clips	4.070647
B0002AUWKG	Melissa & Doug	4.432836
1005 B0006N8X3M 1003	Learning Resources Pretend & Play Teaching Cash	4.234297
	LeapFrog LeapPad2 Recharger Pack (Works with al	4.544367
	Little Tikes Princess Cozy Truck Ride-On	4.451000
B00IFWSMMS	Taboo Buzzd Game	4.478478
	Power Wheels 12-Volt Rechargeable Battery	4.273374
	Playskool Heroes Transformers Rescue Bots Energ	4.742100
981 B001SN8GF4 972	Telestrations the Telephone Game Sketched Out!	4.817901
B000XR6MBQ	The Elf on the Shelf: A Christmas Tradition wit	4.550679
	Melissa & Doug Car Carrier Truck and Cars Woode	4.587252
	Radio Flyer 4-in-1 Stroll 'N Trike	4.335430
	Step2 WaterWheel Activity Play Table	4.587185
952 B003621UT4	Little Tikes 2-in-1 Snug 'n Secure Swing Blue	4.617492

949	
B000NOU540 My First Lab Microscope	4.483906
932	
B000GL1EEE Lionel Polar Express Train Set - G-Gauge 927	3.813376
B00A8UT55I Playskool Heroes Transformers Rescue Bots Energ 923	4.696641
B0089RPUHO LeapFrog LeapPad2 Explorer Kids' Learning Table 914	3.903720
B0089W1IGG Fisher-Price Brilliant Basics Baby's First Blocks 912	4.437500

[100 rows x 2 columns]

The most reviewed item here is Cards Against Humanity with over 30,000 reviews (with expansions packs that are ranked 2 and 3) way ahead of the next game which has less than 4000 reviews.

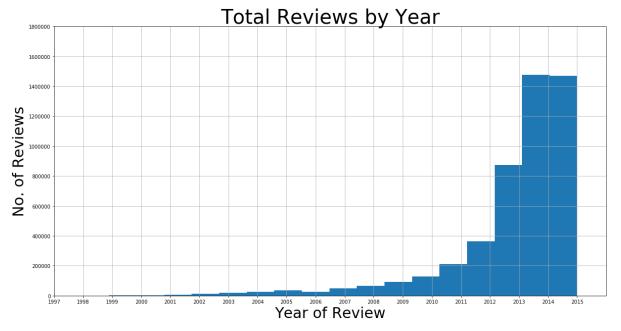
Cards Against Humanity. No Suprise here!!!



Calculate number of reviews per year - first as a table, and then as a graph

```
df['star_rating'].groupby(df['review year']).count()
In [11]:
Out[11]: review_year
          1997
                        1
         1998
                       40
          1999
                     1974
         2000
                     3278
         2001
                     6184
         2002
                    12676
         2003
                    19165
         2004
                    26080
         2005
                    36113
         2006
                    26869
         2007
                    48233
         2008
                    65554
         2009
                    93176
         2010
                   129181
         2011
                   211454
         2012
                   363790
         2013
                   873984
         2014
                  1476401
         2015
                  1470096
         Name: star_rating, dtype: int64
In [12]:
         import matplotlib.pyplot as plt
          from matplotlib import colors
```

```
In [13]: fig, ax = plt.subplots(figsize=(20,10))
    ax.hist(df['review_year'], bins = 19)
    plt.xlabel("Year of Review", fontsize = 30)
    plt.ylabel("No. of Reviews", fontsize = 30)
    plt.title("Total Reviews by Year", fontsize = 40)
    plt.grid(True)
    plt.axis([1997,2016,0,1800000])
    plt.xticks(np.arange(1997, 2016,1))
    plt.show()
```



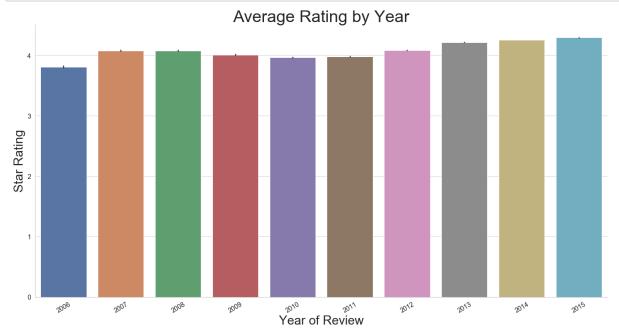
Reviews from 1997 to 2005 are very old and very few. So, Only keep reviews for 10 years - 2006 to 2015 - for further analysis

```
In [14]: df_analysis = df[df.review_year>2005]
```

Steps 3 & 4 - Identify and plot interesting statistics

Let us first see if average rating moved by year as Amazon became more and more popular and was used by more and more customers

```
In [15]: #create bar plot
    import seaborn as sns
    sns.set(style="whitegrid")
    barplot = sns.catplot(x="review_year", y ="star_rating", kind = "bar", d
    ata = df_analysis, height =10, aspect = 2)
    barplot.set_xticklabels(rotation=30, fontsize = 16)
    barplot.set_yticklabels(fontsize = 16)
    plt.xlabel("Year of Review", fontsize = 30)
    plt.ylabel("Star Rating", fontsize = 30)
    plt.title("Average Rating by Year", fontsize = 40)
    plt.show()
```



From the graph and the table, we can see upward movement of average reviews from 2010 to 2015. This needs further inquiry - it is not that people are rating the games higher, something to do with the selection of people rating the games of Amazon

```
In [16]: import seaborn as sns
    sns.set(style="whitegrid")
    barplot = sns.catplot(x="review_month", y ="star_rating", kind = "bar",
    data = df_analysis, height =10, aspect = 2)
    barplot.set_xticklabels(rotation=30, fontsize = 16)
    barplot.set_yticklabels(fontsize = 16)
    plt.xlabel("Month of Review", fontsize = 30)
    plt.ylabel("Star Rating", fontsize = 30)
    plt.title("Average Rating by Month", fontsize = 40)
    plt.show()
```



While it makes sense that the average review doesn't change that much by month, let's look at the number of reviews per month. Most sales of toys happen in the holiday season - Nov-Dec, and the summer - June-July. So, there should be a spike in reviews around that time - Nov-Jan for the holiday season, and July-Aug for the summer

First, look at this in a tabular form

```
df_analysis['star_rating'].groupby(df_analysis['review_month']).count()
Out[17]: review month
                757814
          1
          2
                417209
          3
                380347
          4
                329066
          5
                314338
          6
                318222
          7
                393488
                414208
          9
                239769
          10
                272195
          11
                304778
          12
                617304
          Name: star_rating, dtype: int64
```

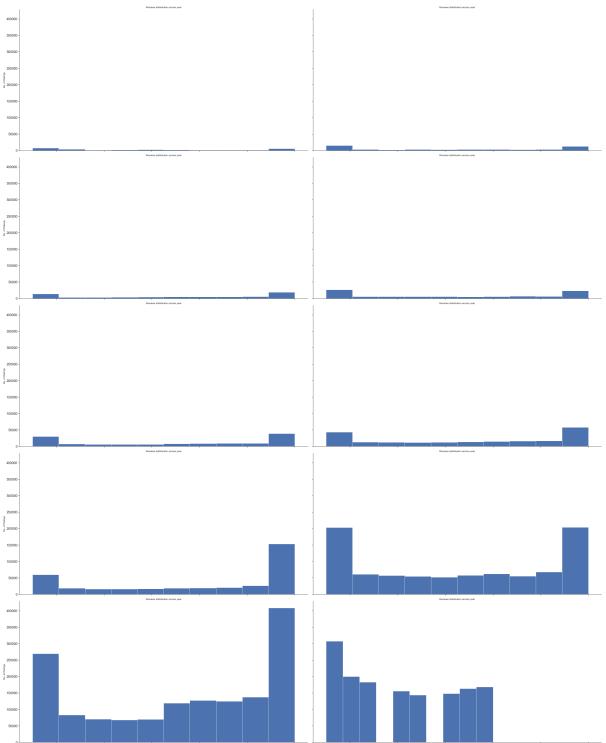
Now, look at this in a graphical form

```
In [18]: fig, ax = plt.subplots(figsize=(20,10))
    ax.hist(df_analysis['review_month'], bins = 12)
    plt.xlabel("Month of Review", fontsize = 30)
    plt.ylabel("No. of Reviews", fontsize = 30)
    plt.title("Total Reviews by Month", fontsize = 40)
    plt.grid(True)
    plt.xticks(np.arange(1,12,1))
    plt.axis([1,12,0,1800000])
    plt.show()
```



From the table and the graph, we can clearly see the spike of reviews in Dec and Jan (for sales in holiday season) And July and Aug (for the summer). Now, let's see if this trend holds for all 10 years (2006-2015) under consideration

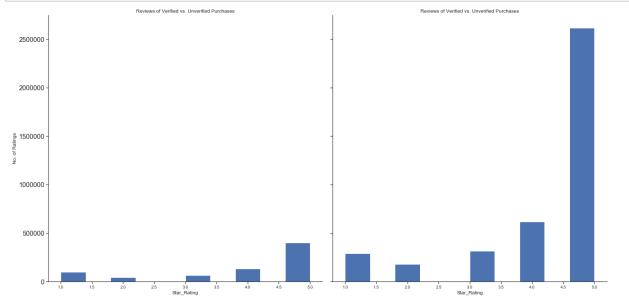
```
In [19]: sns.set(style="ticks")
    g = sns.FacetGrid(df_analysis, col = "review_year",col_wrap = 2, height
    =10, aspect = 2)
    g.map(plt.hist, 'review_month')
    g.set_axis_labels("Month", "No. of Ratings")
    g.set_titles("Reviews distribution across year", fontsize = 40)
    g.set_xticklabels(fontsize = 10)
    g.set_yticklabels(fontsize = 16)
    plt.show()
```



The same trend - higher number of reviews in summer and holiday season holds across all the 10 years. For 2015, we only have data till August - which is what the data is empty after. This is pretty telling of the annual sales cycle for toys and games

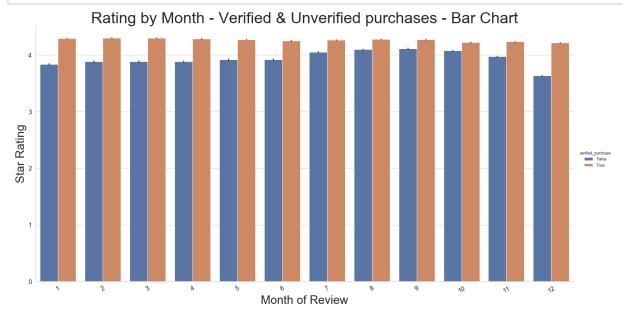
Let's look at the ratings of Verified vs. Unverified purchases

```
In [20]: sns.set(style="ticks")
    g = sns.FacetGrid(df_analysis, col = "verified_purchase",height =10, asp
    ect = 1)
    g.map(plt.hist, 'star_rating')
    g.set_axis_labels("Star_Rating", "No. of Ratings")
    g.set_titles("Reviews of Verified vs. Unverified Purchases", fontsize =
    40)
    g.set_xticklabels(fontsize = 10)
    g.set_yticklabels(fontsize = 16)
    plt.show()
```



It seems most of the 5 star ratings and a higher percentage of 5 star ratings are coming from verified purchases. Let's look at the contrast between verified and unverified purchases now

```
In [21]: import seaborn as sns
    sns.set(style="whitegrid")
    barplot = sns.catplot(x="review_month", y = "star_rating", hue = "verifie
    d_purchase", kind = "bar", data = df_analysis, height =10, aspect = 2)
    barplot.set_xticklabels(rotation=30, fontsize = 16)
    barplot.set_yticklabels(fontsize = 16)
    plt.xlabel("Month of Review", fontsize = 30)
    plt.ylabel("Star Rating", fontsize = 30)
    plt.title("Rating by Month - Verified & Unverified purchases - Bar Char
    t", fontsize = 40)
    plt.show()
```



```
In [22]: import seaborn as sns
    sns.set(style="whitegrid")
    barplot = sns.catplot(x="review_month", y = "star_rating", hue = "verifie
    d_purchase", kind = "violin", data = df_analysis, height =10, aspect = 2)
    barplot.set_xticklabels(rotation=30, fontsize = 16)
    barplot.set_yticklabels(fontsize = 16)
    plt.xlabel("Month of Review", fontsize = 30)
    plt.ylabel("Star Rating", fontsize = 30)
    plt.title("Rating by Month - Verified & Unverified purchases - Violin Pl
    ot", fontsize = 40)
    plt.show()
```



It seems verified purchases result in a higher rating (Across all months). The difference seems to be particularly high for holiday sales (Dec-Jan reviews).

Identify top rated products to recommend: Products that have lower number of reviews shouldn't be considered at this stage as they may have too many high or low ratings. Our confidence in recommending a product that has fewer than, say 50 reviews, is low. So, we temporarily discard them for recommended product analysis

Running this one filter by dropping products with less than or equal to 50 reviews reduced the number of reviews to almost 50%.

```
In [25]: topRated = df_topRated.groupby(['product_id','product_title'])['star_rat
ing'].agg(['mean', 'count'])
```

In [26]: print(topRated.sort_values(by='mean',ascending=False).head(100))

mean

		mean
count product id	product title	
	Wild Republic Cuddlekin Honey Badger 12" Plush	5.000000
	1D One Direction 22 inch Two Tone Teddy Bear wi	5.000000
62 B000KU5JO2 62	THE Original Flying Turtle Ride-On Scooter - No	4.983871
B00EZIKSZK 55	Lalaloopsy Yuki Kimono Doll	4.981818
B004FVG3RY	ROLLICK! THE HYSTERICAL GAME OF CLUES AND COLLA	4.971831
	WolVol (Set of 3) Push and Go Friction Powered	4.967742
	Magformers Standard Super Magformers Set (30-pi	4.966102
	Flexifoil 2.05m Power Kite, Big Buzz Sport Foil	4.965517
	Ravensburger Tropical Birds - 300 Pieces Large	4.964286
	LEGO Creator 10224 Town Hall	4.963636
	Aurora World Dreamy Eyes Plush Flame Red Dragon	4.963636
	LEGO Chima 70145 Maula's Ice Mammoth Stomper Bu	4.962264
	LEGO Creator Red Creatures	4.962264
	Bandai Tamashii Nations S.H. MonsterArts MFS-3	4.961538
	Monster High Haunted Student Spirits River Styx	4.961165
	aBaby Child's Folding Chairs (Set of 2)	4.960784
	LEGO Chima 70132 Scorm's Scorpion Stinger	4.960784
	Webkinz Signature Endangered Brown Bear	4.960784
	Aurora World Miyoni 11" Boxer Stuffed Dog	4.959459
	Monster High Draculaura Collector Doll (Discont	4.955882
	LEGO City Excavator Transport 4203	4.954545
	Alex the Monkey - You Receive One & Another One	4.954023
	Monster High Social Spots Creepateria Accessory	4.953125
	Good Smile Fire Emblem Awakening Tharja PVC Fig	4.948276
	Pacific Play Tents One Touch Play Cabana No.19010	4.948276
	DRINK-A-PALOOZA Party Board Game: combines "old	4.947368
	Liquid Cement For Plastics 1 oz	4.946667

B00B9J2HPM 75	Breyer Traditional Gypsy Vanner Horse Toy Model	4.946667
B00HUJHIBI 56	#1 Best quality rainbow loom band refill pack	4.946429
B00IVFCLZS 56	Monster High Ghoul Sports Clawdeen Wolf Doll	4.946429
B00IHK4RUO	Mezco Toyz Breaking Bad 6" Saul Goodman Bobbleh	4.915254
	Ravensburger Secret Sanctuary - 300 Pieces Larg	4.915254
	Kangaroo Stuffed Giraffe - Toy Plush Giraffe- 2	4.914634
	LEGO City Arctic Outpost 60035 Building Toy (Di	4.914286
	AEG Pretty Pretty Smash Up Expansion	4.914286
	Step 2 Up & Down Roller Coaster	4.913396
	Breyer Traditional Big Chex to Cash Horse Toy M	4.913043
	Cuddle Barn Lil Bub Adorable Kitten Cat Plush T	4.912621
B00PSZLHWM	Minecraft Figure 4-pack Hostile Mobs Set	4.912281
	Wild Republic 11041 Walrus Stuffed Animal, 15-Inch	4.912281
	Ty Beanie Boos Glamour Leopard Plush, Pink	4.910714
	LEGO City Fire Emergency 60003	4.910569
	Fisher Price Loving family Exclusive Holiday Do	4.910112
	Uncle Goose Classic ABC Blocks with Pull Wagon	4.909910
	EzyRoller Classic Ride On	4.909836
	20 Pairs - Neon Prism Diffraction Fireworks Gla	4.908046
	Armor of God High Relief Challenge Coin	4.908046
	Yu-Gi-Oh! - Five-Headed Dragon (LC03-EN004) - L	4.907407
	Kotobukiya DC Comics Superman for Tomorrow ArtF	4.907407
	Ty Beanie Boos Swoops Brown Barn Owl Plush	4.905660
	Monster High Ghoul Sports Spectra Vondergeist Doll	4.905660
53 B001QIH6S4	Thomas And Friends Wooden Railway - Hiro	4.905405
74 B009Q3YX8W	Melissa & Doug Slice and Bake Wooden Christmas	4.904762
63 B00B2B051A	Learning Resources New Sprouts Dinner Foods Bas	4.904255
188 B00FEN5MDS	Disney Frozen Exclusive 12" Classic Doll Kristoff	4.903846

52
B00F8HK4PG Disney Lambie Plush - 11'' - Doc McStuffins 4.903614
83
B00GSPFD26 LEGO Movie Castle Cavalry 70806 4.901961
51
B002KRDIIW Merrymakers Llama Llama Doll 4.901961
51
B007EAIF6A Bandai Hobby #08 RX-178 Gundam MK II (AEUG) 1/1... 4.901961
51
B009MJU8P2 Schleich Hippopotamus Toy Figure 4.901961

[100 rows x 2 columns]

Every year around the holiday season, blogs and websites recommend toys and games. Based on the above sorting, and a little bit of sbjectivity and for fun, here are some recommended toys and games (across all ages) for 2019 holiday season! Ideally we would divide this by age group, but this is not in this dataset, and perhaps we will be able to locate a dataset with age groups later on

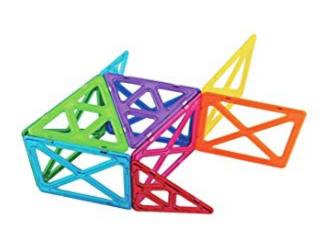
1) Wild Republic Cuddlekin Honey Badger 12" Plush



2) Magformers Standard Super Magformers Set









3) Step 2 Up & Down Roller Coaster



4) Uncle Goose Classic ABC Blocks with Pull Wagon



5) Learning Resources New Sprouts Dinner Foods



Conclusion: We took a rather large dataset of 4.8 million Amazon customer reviews of toys and games and conducted analysis with histograms, bar charts and violin charts that showed clear patters around holiday shopping and reviews.

The tables and graphs also showed a higher rating for verified purchases - which also could mean that customers are using review data to make better choices. But this hypothesis needs further testing.