



MACHINE LEARNING FOR ONLINE SHOPPING INTENTIONS

THE GOAL OF THIS PROJECT IS TO CREATE A PYTHON MODEL THAT USES MACHINE LEARNING TECHNIQUES TO PREDICT WITH THE HIGHEST AMOUNT OF ACCURACY IF AN ONLINE CUSTOMER WILL BUY OR NOT A PRODUCT

INS AND OUTS OF THE PROBLEM

- We are given quite a “RAW” dataset, meaning that is full of unnecessary data that can compromise the learning and training of our model.

Online Shoppers Purchasing Intention Dataset Data Set

Download: [Data Folder](#), [Data Set Description](#)

Abstract: Of the 12,330 sessions in the dataset, 84.5% (10,422) were negative class samples that did not end with shopping, and the rest (1908) were positive class samples ending with shopping.

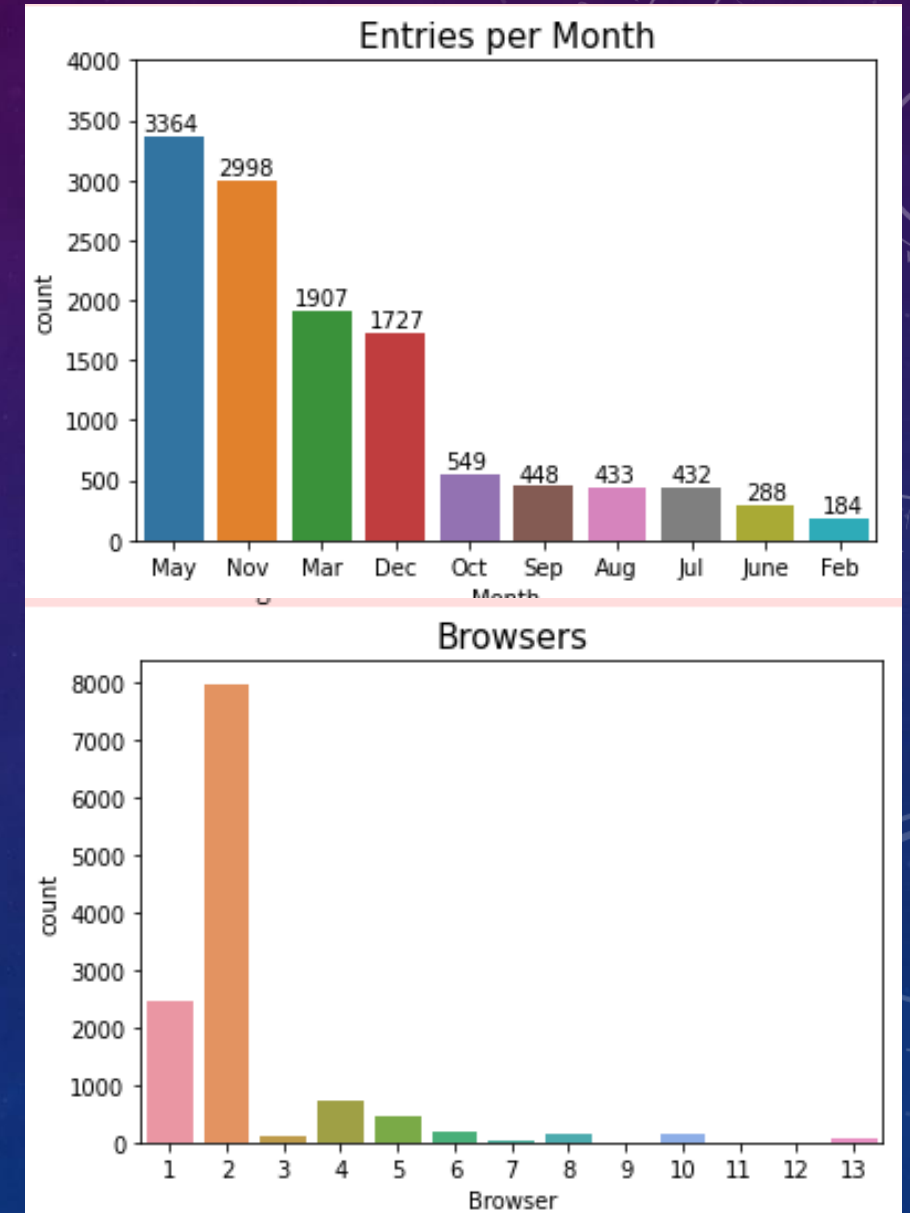
Data Set Characteristics:	Multivariate	Number of Instances:	12330	Area:	Business
Attribute Characteristics:	Integer, Real	Number of Attributes:	18	Date Donated	2018-08-31
Associated Tasks:	Classification, Clustering	Missing Values?	N/A	Number of Web Hits:	163333

- The first thing we need to do is to look at the data to see whether it has a positive or negative impact (or no impact at all) on our model, and also to do some processing and harmonisation of the format of the data.

Dataset : Sakar, C.O., Polat, S.O., Katircioglu, M. et al. Neural Comput & Applic (2018). [\[Web Link\]](#)

INITIAL ANALYSIS

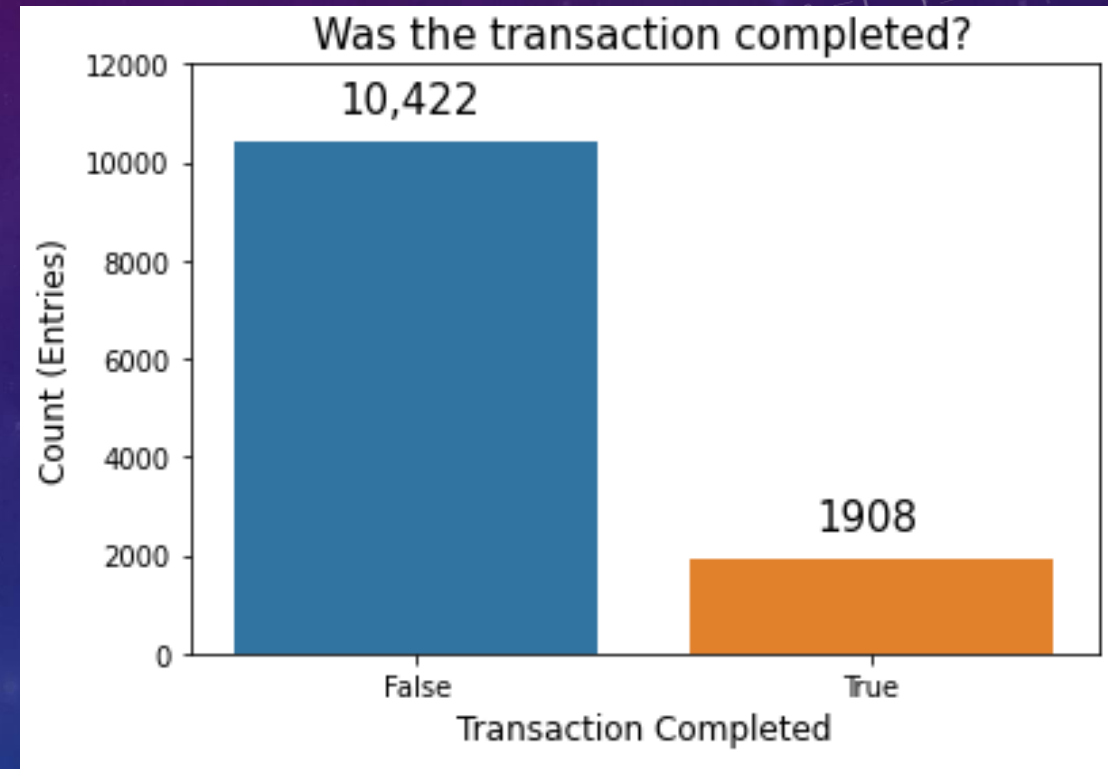
- In the first diagram we see that two months are missing and 6 out of the 10 months that we have very low entry counts.
- As with the second diagram most people use Google, this could create a bias in our model that favors the data that is abundant in. Knowing that is kind of variables are not important (using Google does not impact your shopping intention).
- We will remove these variables from the dataframe.



INS AND OUTS OF THE PROBLEM

- The next problem is way more “problematic”, the Disproportionality of our labels is very concerning, this may create a bias in our model that favors a statistical approach rather than a feature's one, reducing the overwhelming data labeled “False” will reduce the Generalization capacity of our model.
- To solve this, we will use an ROC/AUC metric to include the false positives and negatives, and also used a "stratified shuffle split" method.

(See code for details)



ANALYSIS AND SELECTION OF VARIABLES

- It is true that we are given a multitude of variables to help in the training of our model, but reading their description.
- We notice that some of them are just useless in the context of This project, so removing them is advised.

	Importance
PageValues	0.693368
ExitRates	0.086168
ProductRelated_Duration	0.058875
BounceRates	0.042850
ProductRelated	0.040776
Administrative_Duration	0.022842
Administrative	0.020969
Visitor_Type_Returning_Visitor	0.017604
Informational_Duration	0.008162
Informational	0.005109
SpecialDay	0.003008
Visitor_Type_Other	0.000269

MODELS AND TRAINING

Given that this project is about a classification problem we will use :

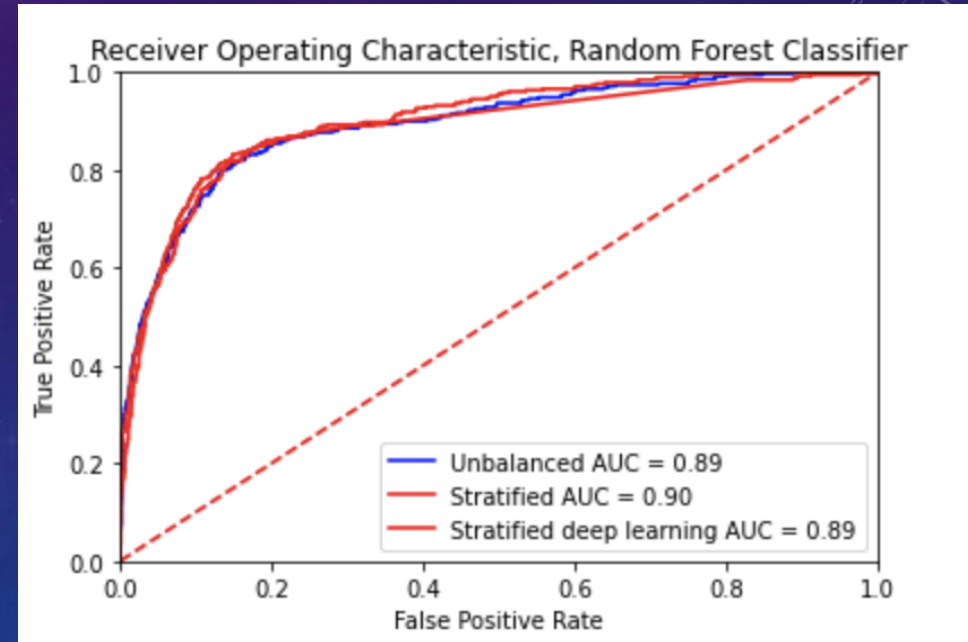
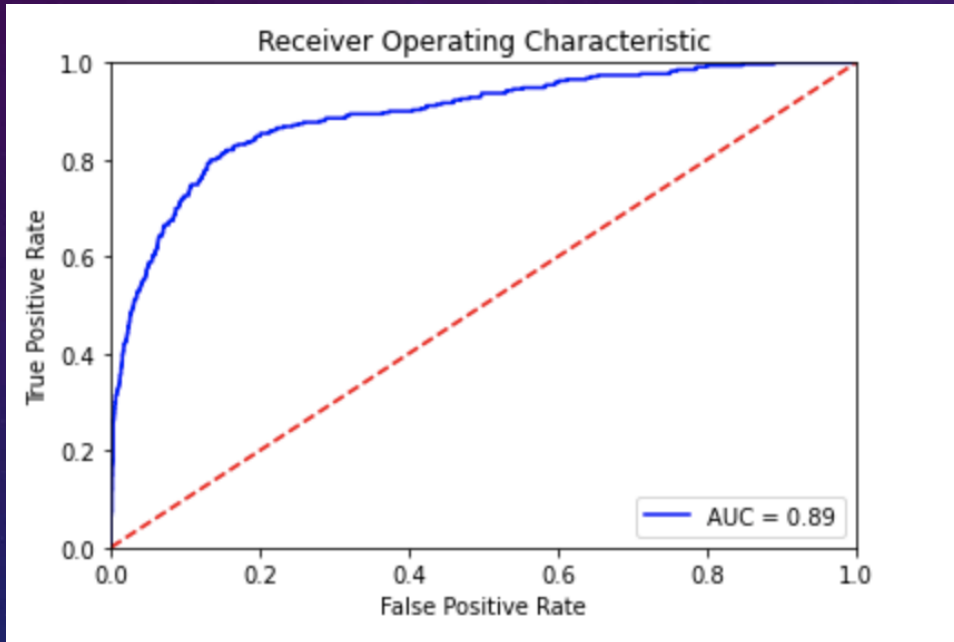
- Gaussian naïve bayes
- Random Forest
- Extra Trees
- Logistic Model
- Support Vector Machines (SVM)
- Deep Learning

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Gaussian Naive Bayes model accuracy(in %): 84.63
Random Forest Classifier model accuracy(in %): 90.23
Extra Trees Classifier model accuracy(in %): 89.5
Logstic model accuracy(in %): 88.36
svm model accuracy(in %): 88.12
```

A good model is not only determined by the model itself, but also by the setting of the parameters. For model types with a large number of parameters and a large impact on the model, we use GridSearch to automatically adjust the parameters to select the best ones.

EVALUATION OF THE MODEL

- we will not consider the accuracy metric because of the severe disproportionality of the data's labels but will rather refer to the area under the ROC curve score.
- Also add a dummy model to compare with only guessing (stratified dataset)



RESULTS

- The model seems to be much more accurate than guessing by using a random forest classifier, it is able to achieve approximately 90% accuracy.
- The dummy classifier seems to be right about 50% of the time, which was expected to see, as it is making guesses based on the distribution of a stratified dataset. If we were to deploy this model, the most efficient model to select would be our simple model.
- The simple model performs similarly to our other models, and only bases its classification by five features.

