

## SKILLS

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Computer Repair, Excel, SQL, Python, Data Analysis, Customer Service, Creativity, Time Management

## EXPERIENCE

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| Best Buy  | Canton, GA          |
| <b>Geek Squad Consultation Agent</b>  | Sep 2024 - Present  |
| <ul style="list-style-type: none"><li>• Contributing to both hardware and software repairs to save our customers valuable time</li><li>• Award-winning productivity across Best Buy locations in my region</li><li>• Generating a team-high revenue per hour for the store, selling memberships and services working 30+ hours a week</li><li>• Providing positive, timely service to customers during the check-in and checkout process</li></ul>  |                     |
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| BC Tech Pro (Contract)  | Norcross, GA        |
| <b>Computer Field Technician</b>  | Jul 2024 - Oct 2024 |
| <ul style="list-style-type: none"><li>• Certified Dell and Lenovo service provider as an onsite repair technician</li><li>• Providing excellent customer service during all points of the customer experience</li><li>• Providing timely and accurate hardware replacements including updating BIOS and drivers</li><li>• Handling the picking up and returning of parts for service</li></ul>  |                     |
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| University of North Georgia   | Dahlonega, GA       |
| <b>Research Assistant</b>   | May 2023 - Aug 2023 |
| <ul style="list-style-type: none"><li>• Generated novel and useful data using Linux virtual machines, Python, JupyterLab, and supercomputers.</li><li>• Implemented and compared machine learning models on clean data documenting key metrics in Excel.</li><li>• Coordinated and engaged in meetings three times a week with a co-researcher and professor to align on project milestones and contributions, streamlining research processes.</li><li>• Enhanced project outcomes and productivity through collaborative team solutions and shared expertise.</li><li>• Continued to use skills gained in projects after the position closed.</li></ul> |                     |

## EDUCATION

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University of North Georgia		Dahlonega, GA
<b>BS Computer Science</b>	<b>GPA: 3.92/4.0</b>	<b>December 2023</b>
Summa Cum Laude		

## PROJECTS

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- Data Analysis on mRNA Pairings**
- Performed data cleaning and data transformation, then machine learning inference in Python.
  - Engineered a sophisticated convolutional neural network algorithm to assess mRNA pairing probabilities from image files, increasing efficiency in analyzing genetic data, accelerating breakthroughs in biotech.
  - IEEE SoutheastCon 2024 accepted the white paper and published the research as: Beyond Sequence: A Novel Image-Based Model for MicroRNA Target Prediction.
- Live Trading RL Agent**
- Cleaned data and performed exploratory data analysis on live market data from a trading API.
  - Created a reinforcement learning trading agent to make decisions based on machine learning inference.